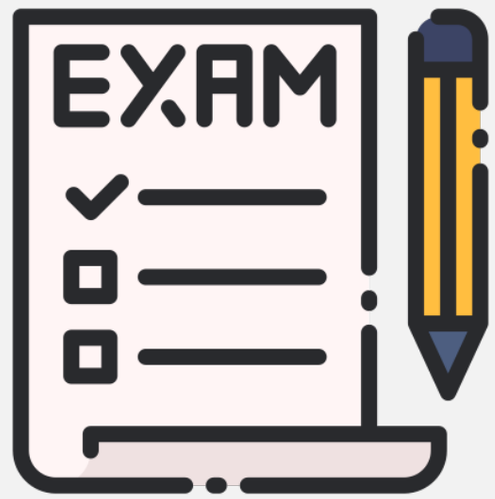
CEN 5016: Software Engineering

Spring 2026

University of Central Florida

Dr. Kevin Moran

Week 7: Midterm Exam Review



Midterm Exam Format

- 2 Parts, In-class exam, closed book, 200 points total
  - *Part 1:* Multiple Choice
    - 12-15 questions
    - Will test basic knowledge of concepts, select the best answer for each question
  - *Part 2:* Short Answer Questions
    - 4-5 questions
    - Concepts from class, SE scenarios, answer in a paragraph
- Covers material from Weeks 1-9
- You will have the ***entire*** class period to complete the exam
- Please bring your UCF ID to the exam

Example Multiple Choice Questions

- Which of the following is NOT a tenant of Agile?
  - (a) Incremental Design/Development
  - (b) Inspect and Adapt Cycles
  - (c) Ignoring the Customer
  - (d) Collaborative workflows
- What is the name of the concept where someone looks for something where they think it will be?
  - (a) the spotlight effect
  - (b) the streetlight effect
  - (c) The candle effect
  - (d) the software effect

Example Short Answer Questions

- *Consider the following scenario: You are working on a development team that seems to have a lot of issues with reoccurring bugs in your codebase. Describe some concepts from class that might aid in this situation. Be sure to use at least two separate concepts.*

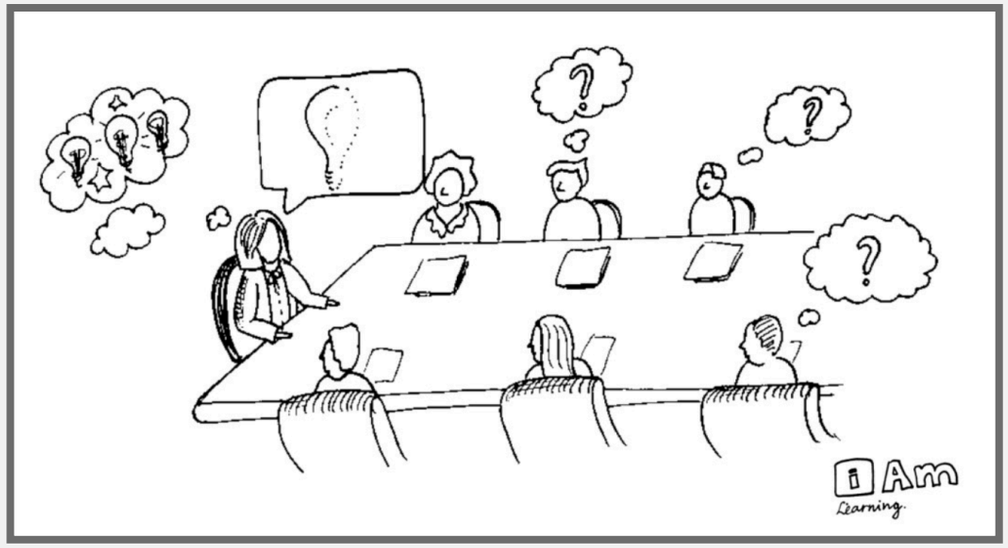
Week -1 Software Archeology & Anthropology

High-Level Strategies

- Leverage your previous experiences (languages, technologies, patterns)
- Consult Documentation, white papers
- Talk to experts, code owners
- Follow best practices to build a working model of a system

Why? Because of Tacit Knowledge

- *Tacit knowledge* or *implicit knowledge*—as opposed to formalized, codified or explicit knowledge—is knowledge that is difficult to express or extract; therefore it is more difficult to transfer to others by means of writing it down or verbalizing it.

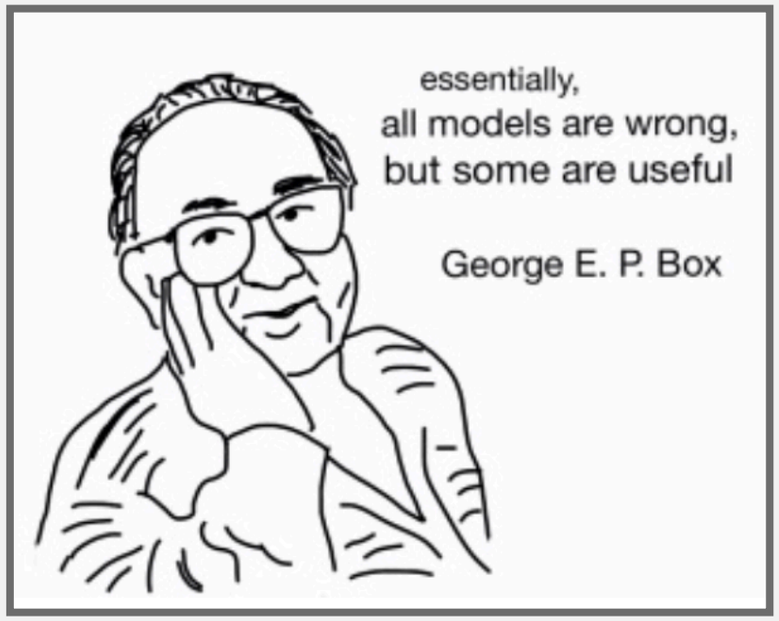


Today: How to tackle Codebases

- *Goal:* Develop and test a working model or set of working hypotheses about how (some part of) a system works

- *Working model:* an understanding of the pieces of the system (components), and the way they interact (connections)

- *Focus:* Observation, probes, and hypothesis testing
  - Helpful tools and techniques!



Steps to Understand a New Codebase

- Look at README.md
- Clone the repo.
- Build the codebase.
- Figure out how to make it run.
- What do you want to mess with?
  - Clone and own
- Traceability - Attach a debugger
  - View Source
  - Find the logs.
  - Search for constants (strings, colors, weird integers (#DEADBEEF))

Observation: Software is Full of Patterns

- File structure
- System architecture
- Code structure
- Names
- …

Check for updates

On the Naturalness of Software

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***Abstract*—Natural languages like English are rich, complex, and powerful. The highly creative and graceful use of languages like English and Tamil, by masters like Shakespeare and Avvaiyar, can certainly delight and inspire. But in practice, given cognitive constraints and the exigencies of daily life, most human utterances are far simpler and much more repetitive and predictable. In fact, these utterances can be very usefully modeled using modern statistical methods. This fact has led to the phenomenal success of statistical approaches to speech recognition, natural language translation, question-answering, and text mining and comprehension.**

We begin with the conjecture that most software is also natural, in the sense that it is created by humans at work, with all the attendant constraints and limitations—and thus, like natural language, it is also likely to be repetitive and predictable. We then proceed to ask whether a) code can be usefully modeled by statistical language models and b) such models can be leveraged to support software engineers. Using the widely adopted n-gram model, we provide empirical evidence supportive of a positive answer to both these questions. We show that code is also very repetitive, and in fact even more so than natural languages. As an example use of the model, we have developed a simple code completion engine for Java that, despite its simplicity, already improves Eclipse's built-in completion capability. We conclude the paper by laying out a vision for future research in this area.

***Keywords*-language models; n-gram; natural language processing; code completion; code suggestion**

efforts in the 1960s. In the '70s and '80s, the field was reanimated with ideas from logic and formal semantics, which still proved too cumbersome to perform practical tasks at scale. Both these approaches essentially dealt with NLP from first principles—addressing *language*, in all its rich theoretical glory, rather than examining corpora of actual *utterances*, *i.e.*, what people actually write or say. In the 1980s, a fundamental shift to *corpus-based, statistically rigorous* methods occurred. The availability of large, on-line corpora of natural language text, including "aligned" text with translations in multiple languages,[1] along with the computational muscle (CPU speed, primary and secondary storage) to estimate robust statistical models over very large data sets has led to stunning progress and widely-available practical applications, such as statistical translation used by `translate.google.com`.[2] We argue that an essential fact underlying this modern, exciting phase of NLP is *natural language may be complex and admit a great wealth of expression, but what people write and say is largely regular and predictable*.

Our *central hypothesis* is that the same argument applies to software:

> *Programming languages, in theory, are complex,*

Observation: Software is Massively Redundant

- There is always something to copy/use as a starting point!

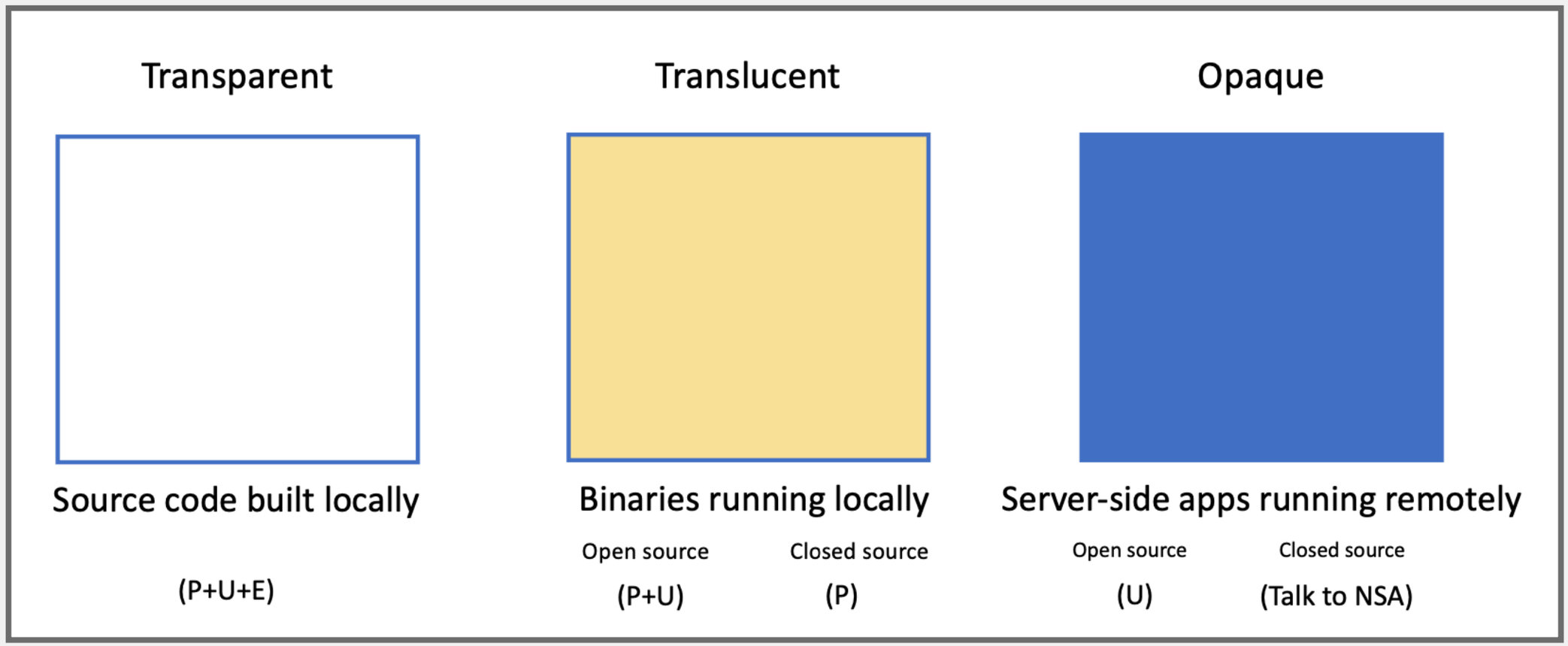
The Beginning: Entry Points

- Locally installed programs: run cmd, OS launch, I/O events, etc.
- Local applications in dev: build + run, test, deploy (e.g., docker)
- Web apps server-side: Browser sends HTTP request (GET/POST)
- Web apps client-side: Browser runs JavaScript, event handlers

Code Must Exist: But Where?

- Locally installed programs: run cmd, OS launch, I/O events, etc.
  - Binaries (machine code) on your computer
- Local applications in dev: build + run, test, deploy (e.g., docker)
  - Source code in repository (+ dependencies)
- Web apps server-side: Browser sends HTTP request (e.g., GET, POST)
  - Code runs remotely (you can only observe outputs)
- Web apps client-side: Browser runs JavaScript, event handlers
  - Source code is downloaded and run locally (see: browser dev tools!)

Can Running Code be Probed/Understood/Edited?



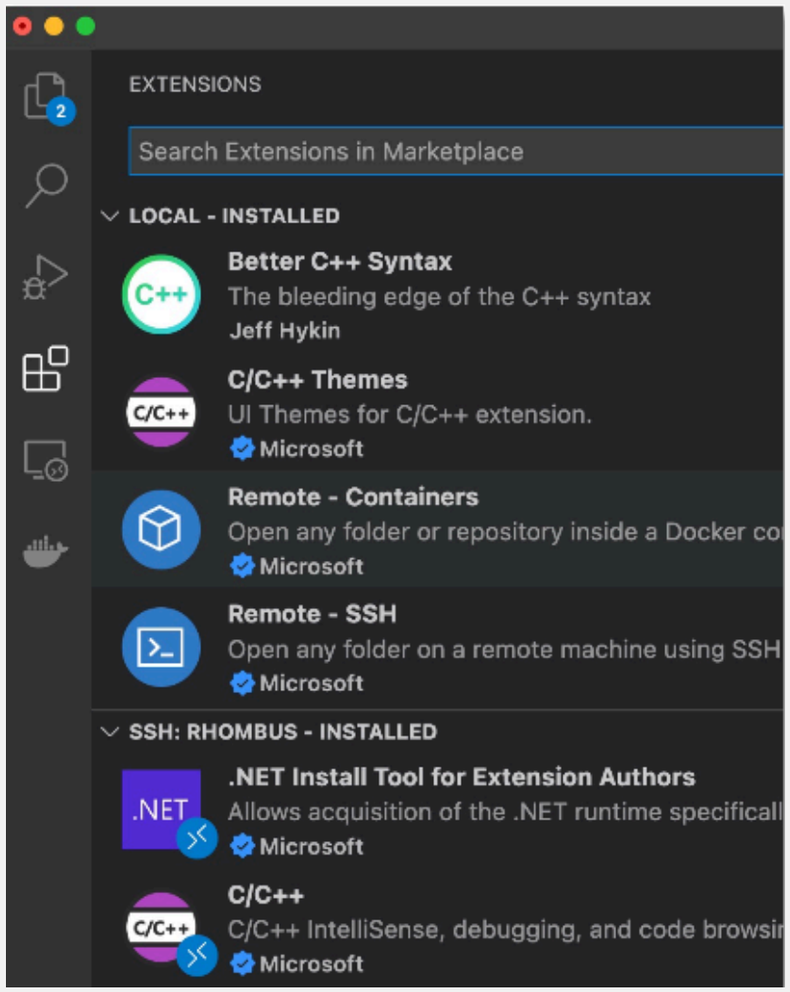
Information Gathering

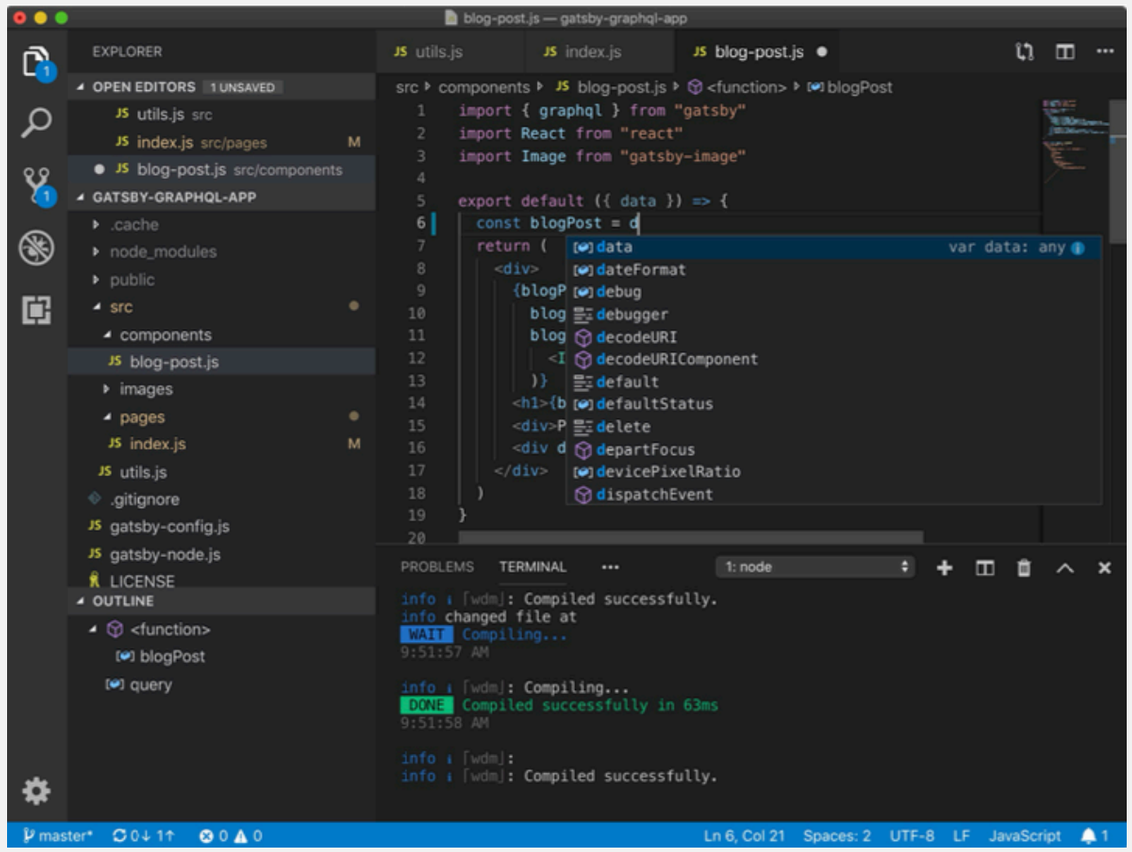
- Basic needs:
  - Code/file search and navigation
  - Code editing (probes)
  - Execution of code, tests
  - Observation of output (observation)

- At the command line: grep and find! (Google for tutorials)

- Many choices here on tools! Depends on circumstance.
  - grep/find/etc.
  - Knowing Unix tools is invaluable
  - A decent IDE
  - Debugger
  - Test frameworks + coverage reports
  - Google (or your favorite web search engine)
  - ChatGPT or LaMA

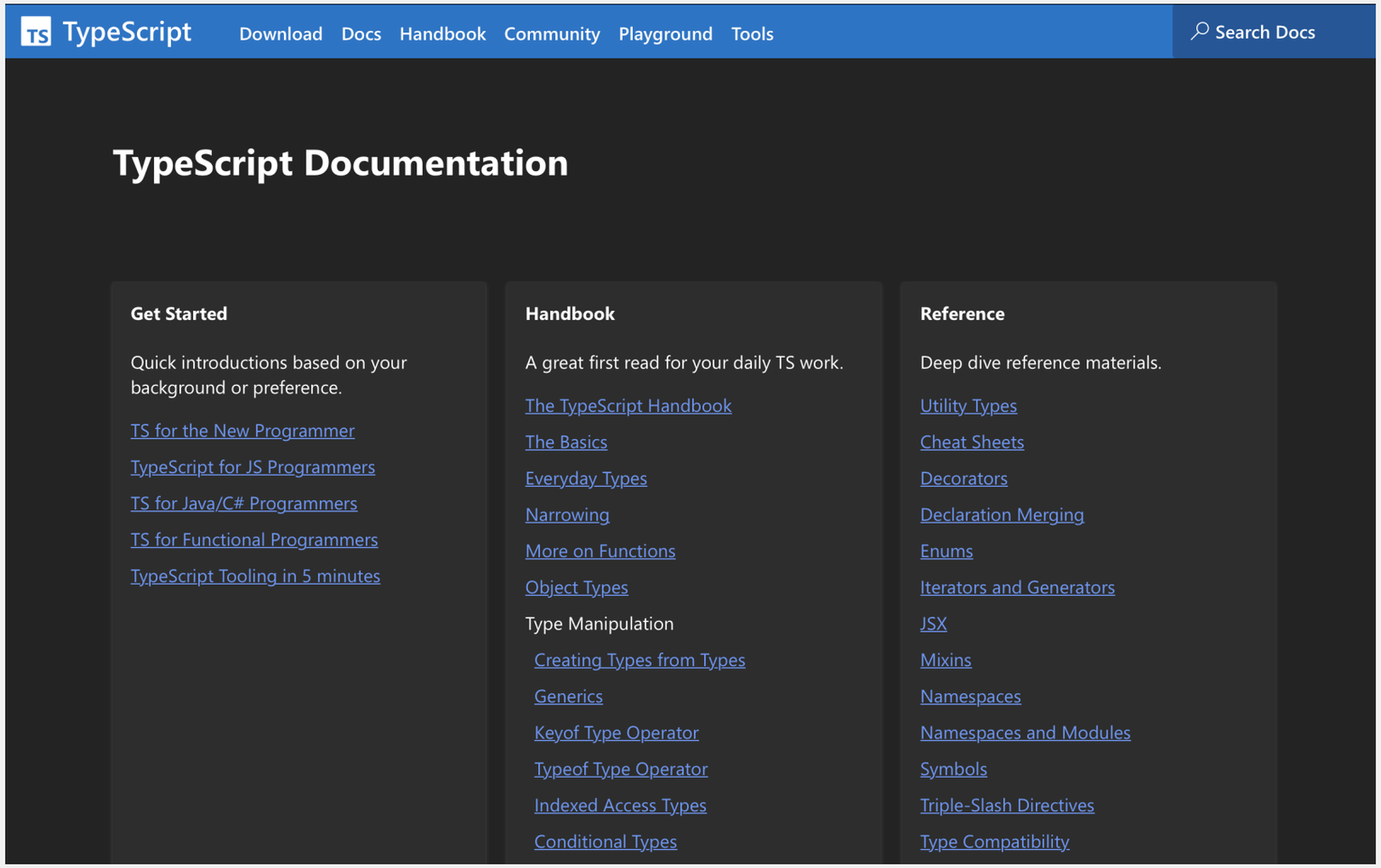
Static Information Gathering: Use an IDE!





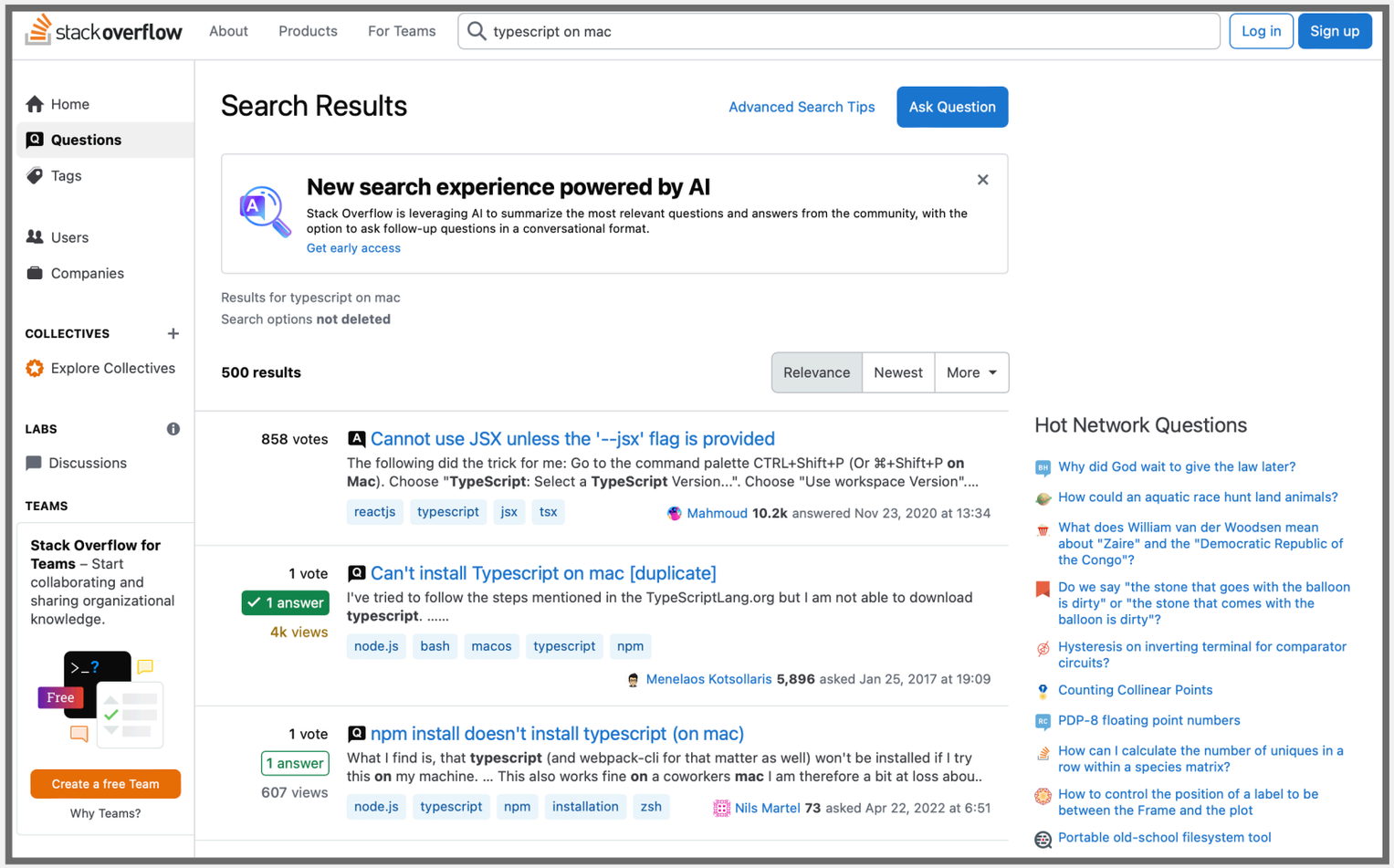
Consider Documentation and Tutorials Judiciously

- Great for discovering entry points!
- Can teach you about general structure, architecture (more on this later in the semester)
- Often out of date.
- As you gain experience, you will recognize more of these, and you will immediately know something about how the program works
- Also: discussion boards; issue trackers



Discussion Boards and Issue Trackers

- Software is written by people.
- How can we talk to them?
- Fortunately, they probably aren't dead.
- So, you can report problems on GitHub.
- Or, ask them questions on StackOverflow.

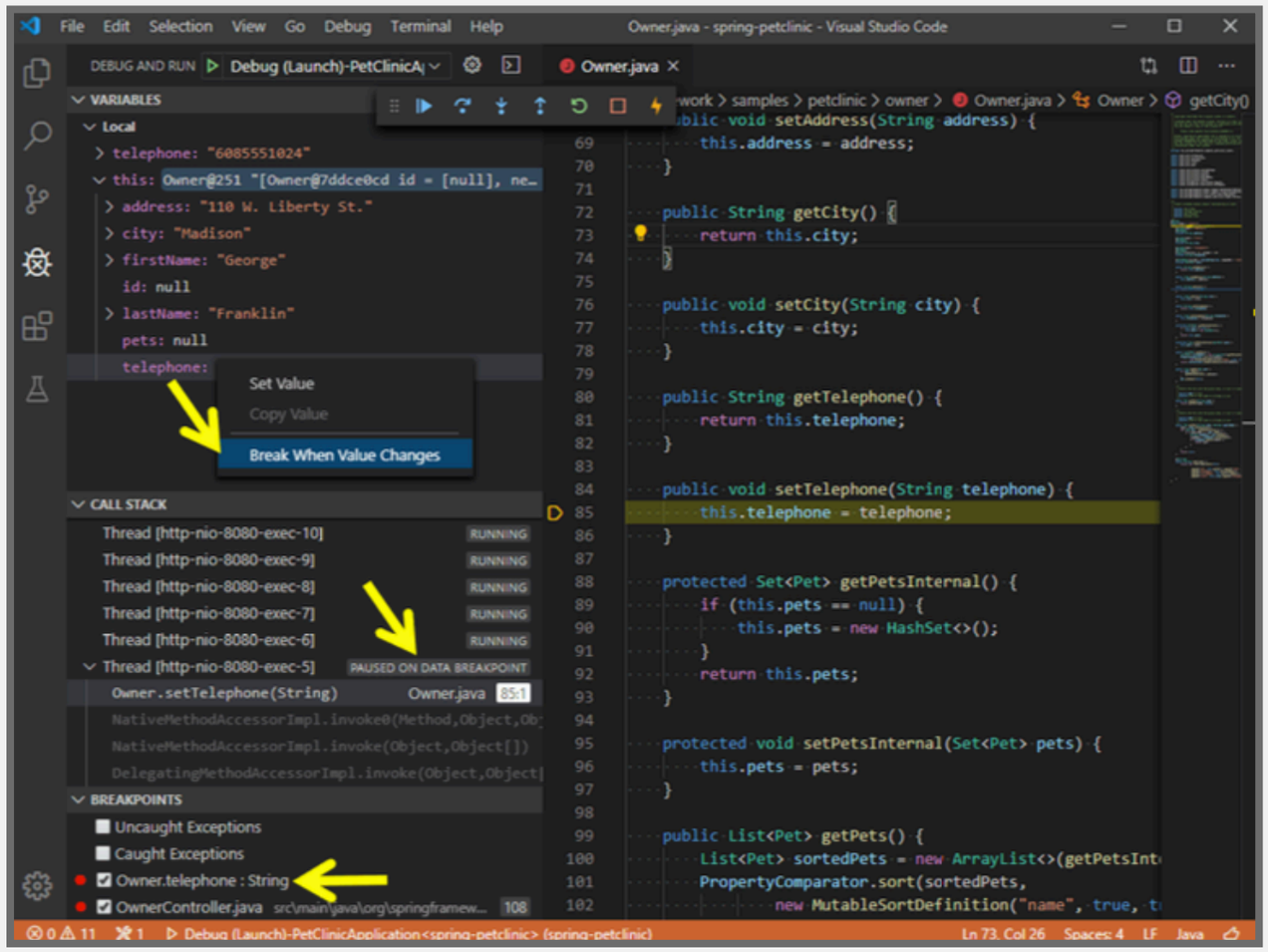


Dynamic Information Gathering

- Build it.
- Run it.
- Change it.
- Run it again.
- How did the behavior change?

Probes: Observe, Control, or "Lightly" Manipulate Execution

- print("this code is running!")
- Structured logging
- Debuggers
  - Breakpoint, eval, step through / step over
  - (Some tools even support remote debugging)
- Delete debugging
- Chrome Developer Tools

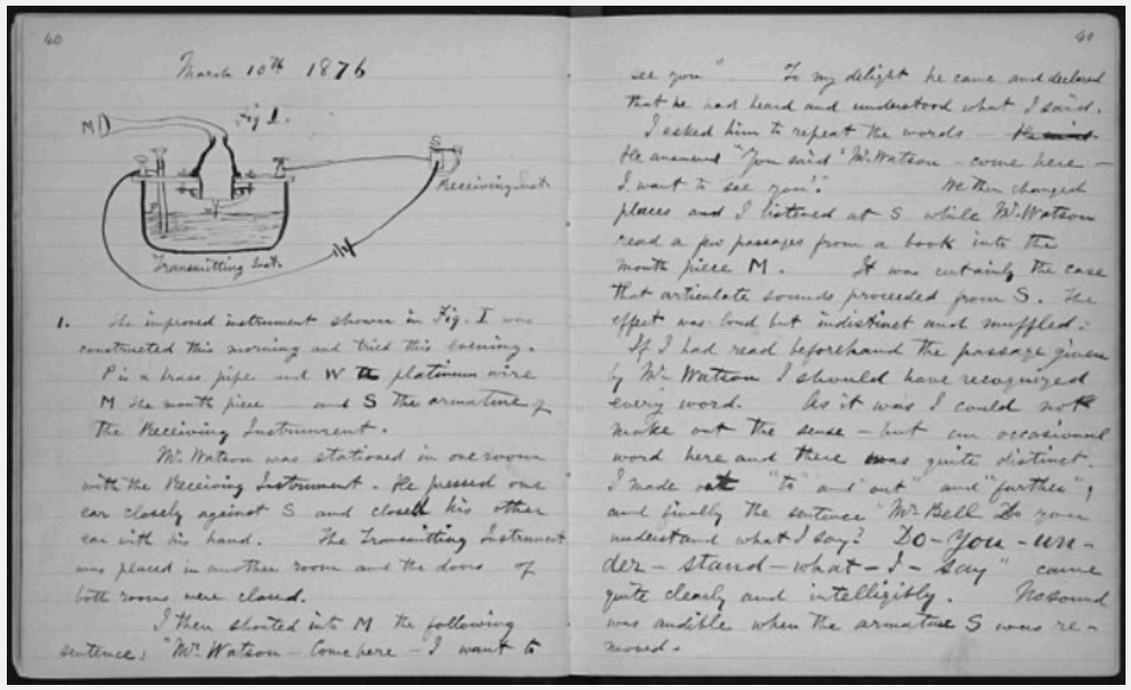


Step 0: Sanity Check Basic Model + Hypotheses

- *Confirm that you can build and run the code.*
  - Ideally both using the tests provided, and by hand.
- *Confirm that the code you are running is the code you built*
- *Confirm that you can make an externally visible change*
- *How? Where? Starting points:*
  - Run an existing test, change it
  - Write a new test
  - Change the code, write or rerun a test that should notice the change
- *Ask someone for help*

Document and Share Your Findings!

- Update README and docs
  - Or better: use a Developer Wiki
  - Use Mermaid for diagrams
- Screencast on Twitch
- Collaborate with others
- Include negative results, too!



Week 2 - Measurement & Metrics

What is Measurement?

- Measurement is the empirical, objective assignment of numbers, according to a rule derived from a model or theory, to attributes of objects or events with the intent of describing them. – Craner, Bond, “Software Engineering Metrics: What Do They Measure and How Do We Know?”

- A quantitatively expressed reduction of uncertainty based on one or more observations. – Hubbard, “How to Measure Anything ...”

Software Quality Metrics

- IEEE 1061 definition: “A software quality metric is a function whose inputs are software data and whose output is a single
  numerical value that can be interpreted as the degree to which the software possesses a given attribute that affects its quality.”

- Metrics have been proposed for many quality attributes; may define own metrics

What Software Qualities Do We Care About?

- Functionality (e.g., data integrity)
- Scalability
- Security
- Extensibility
- Bugginess
- Documentation
- Performance
- Installability
- Availability
- Consistency
- Portability
- Regulatory compliance

What Process Qualities Do We Care About?

- On-time release
- Development speed
- Meeting efficiency
- Conformance to processes
- Time spent on rework
- Reliability of predictions
- Fairness in decision making
- Number of builds
- Code review acceptance rate
- Regulatory compliance

- Measure time, costs, actions, resources, and quality of work packages; compare with predictions
- Use information from issue trackers, communication networks, team structures, etc...

What People Qualities Do We Care About?

- Developers
  - Maintainability
  - Performance
  - Employee satisfaction and well-being • Communication and collaboration
  - Efficiency and flow
  - Satisfaction with engineering system • Regulatory compliance

- Customers
  - Satisfaction
  - Ease of use
  - Feature usage
  - Regulatory compliance

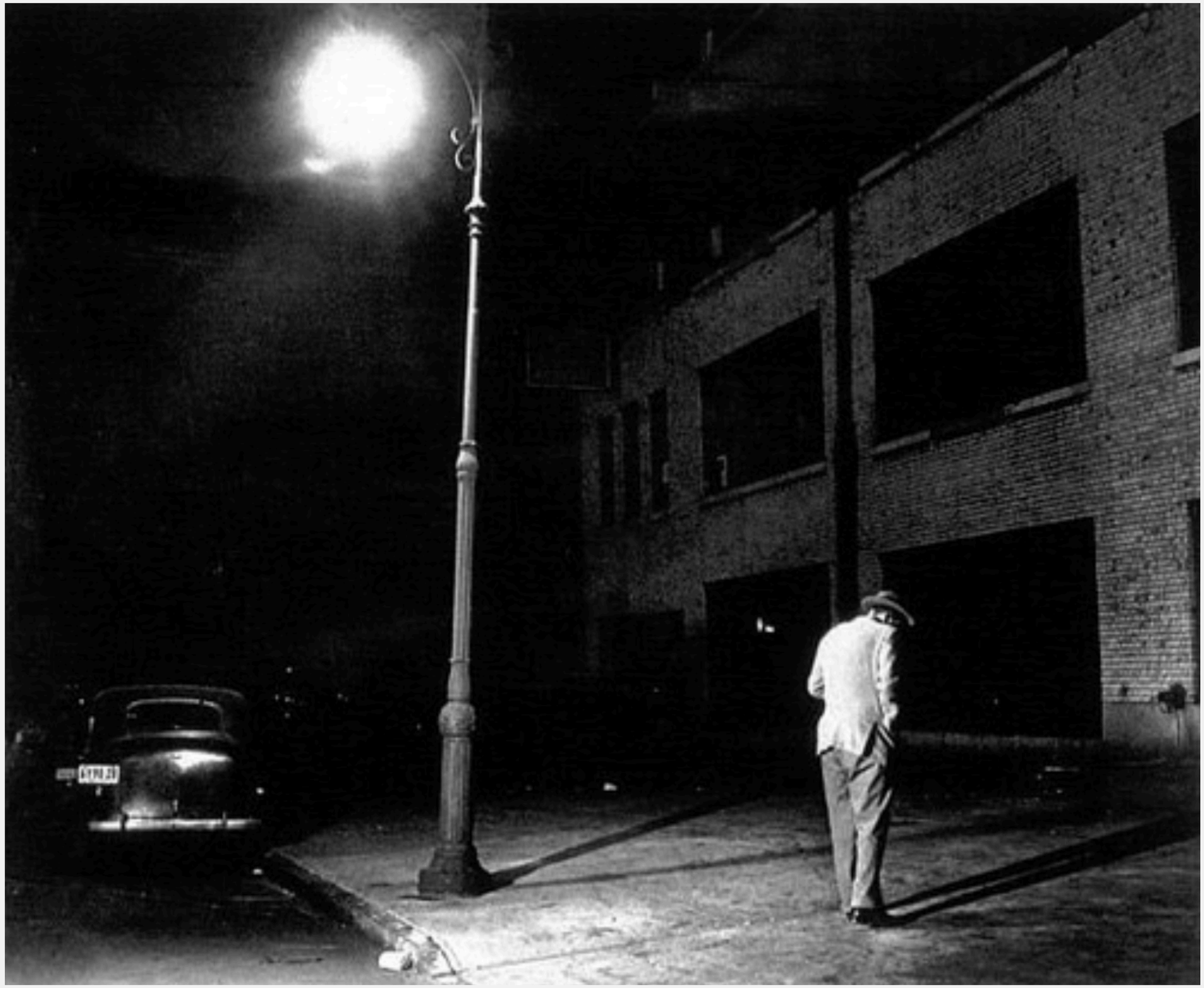
Everything is Measurable

- If X is something we care about, then X, by definition, must be detectable.
  - How could we care about things like “quality,” “risk,” “security,” or “public image” if these things were totally undetectable, directly or indirectly?
  - If we have reason to care about some unknown quantity, it is because we think it corresponds to desirable or undesirable results in some way.
- If X is detectable, then it must be detectable in some amount.
  - If you can observe a thing at all, you can observe more of it or less of it 21
- If we can observe it in some amount, then it must be measurable.

Measurement for Decision Making

- Fund project?
- More testing?
- Fast enough? Secure enough?
- Code quality sufficient?
- Which feature to focus on?
- Developer bonus?
- Time and cost estimation? Predictions reliable?

The Streetlight Effect

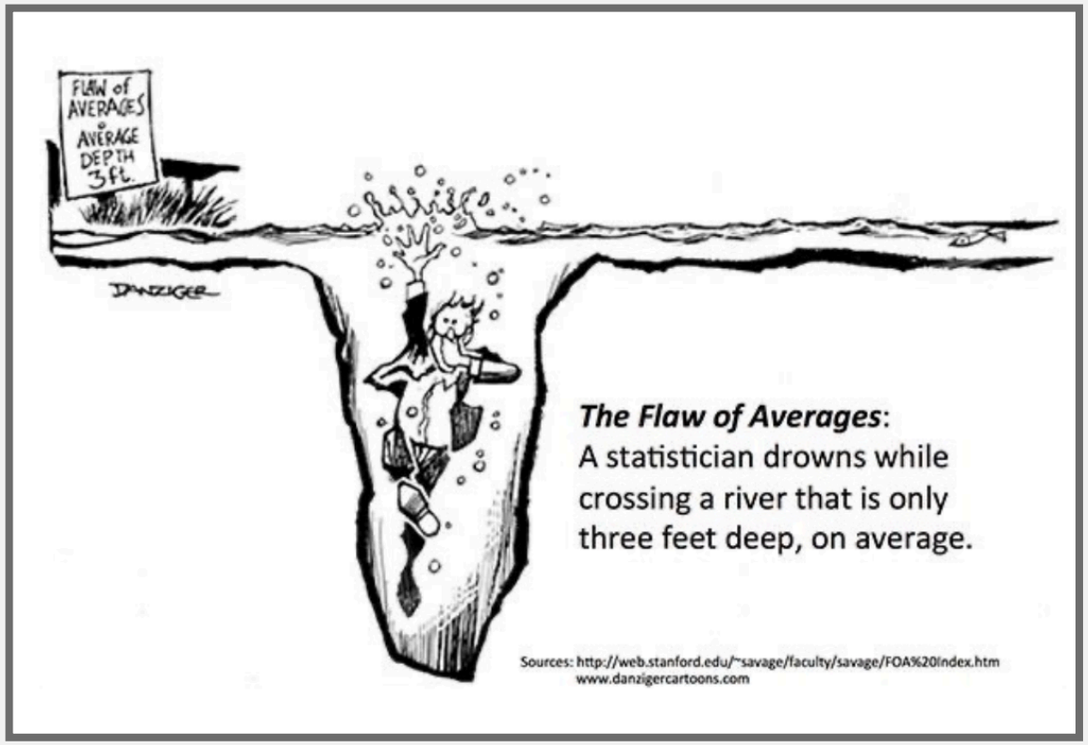


The Streetlight Effect

- A known observational bias.
- People tend to look for something only where it's easiest to do so.
- If you drop your keys at night, you'll tend to look for it under streetlights.

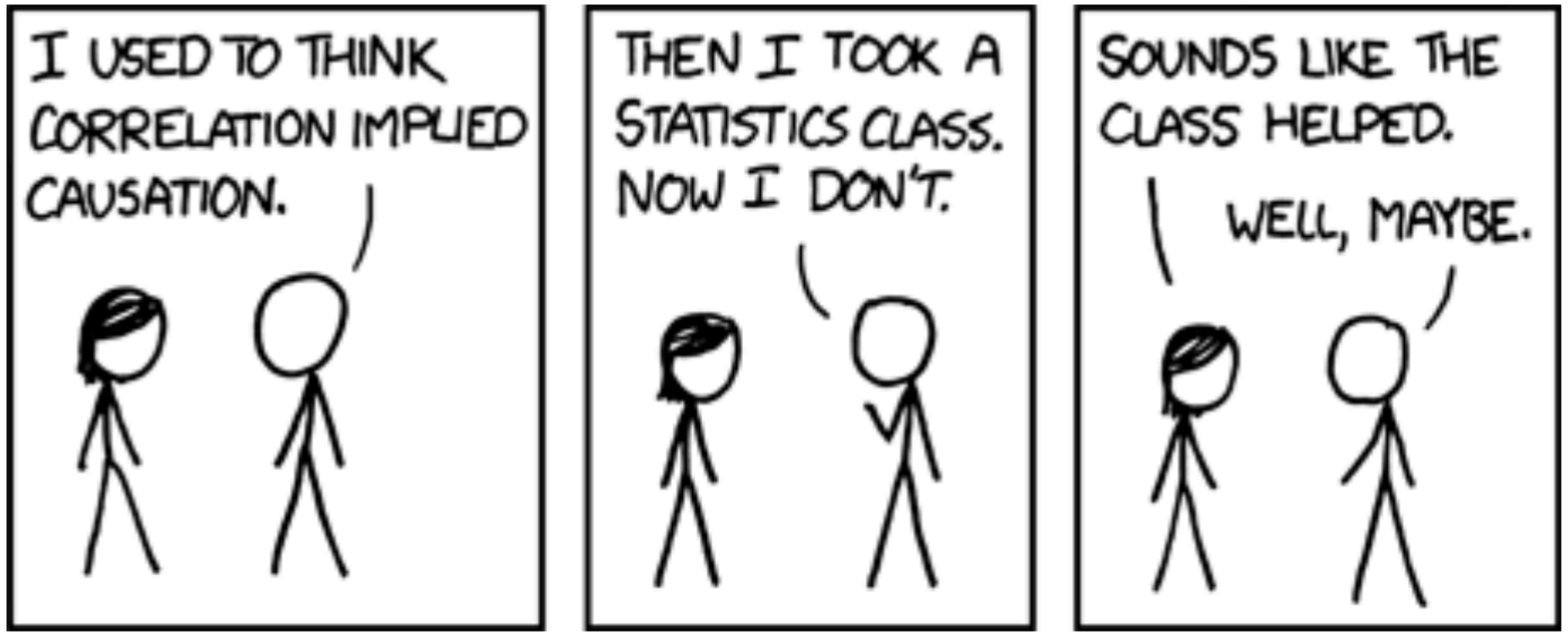
What could Possibly go Wrong?

- Bad statistics: A basic misunderstanding of measurement theory and what is being measured.
- Bad decisions: The incorrect use of measurement data, leading to unintended side effects.
- Bad incentives: Disregard for the human factors, or how the cultural change of taking measurements will affect people.



Making Inferences

http://xkcd.com/552/



- To infer causation:
  - Provide a theory (from domain knowledge, independent of data)
  - Show correlation
  - Demonstrate ability to predict new cases (replicate/validate)

Measurements Validity

- **Construct validity** – Are we measuring what we intended to measure?
- **Internal validity** – The extent to which the measurement can be used to explain some other characteristic of the entity being measured
- **External validity** – Concerns the generalization of the findings to contexts and environments, other than the one studied

Measurements Reliability

- Extent to which a measurement yields similar results when applied multiple times
- Goal is to reduce uncertainty, increase consistency
- Example: Performance
  - Time, memory usage
  - Cache misses, I/O operations, instruction execution count, etc.
- Law of large numbers
  - Taking multiple measurements to reduce error
- Trade-off with cost

McNamara Fallacy

- Measure whatever can be easily measured.
- Disregard that which cannot be measured easily.
- Presume that which cannot be measured easily is not important.
- Presume that which cannot be measured easily does not exist.

McNamara Fallacy

- There seems to be a general misunderstanding to the effect that a mathematical model cannot be undertaken until every constant and functional relationship is known to high accuracy. This often leads to the omission of admittedly highly significant factors (most of the “intangibles” influences on decisions) because these are unmeasured or unmeasurable. To omit such variables is equivalent to saying that they have zero effect... Probably the only value known to be wrong...

- J. W. Forrester, Industrial Dynamics, The MIT Press, 1961

Metrics & Incentives

- Goodhart's law: "When a measure becomes a target, it ceases to be a good measure."

Developer Productivity Myths

- Productivity is all about developer activity
- Productivity is only about individual performance
- One productivity metric can tell us everything
- Productivity measures are useful only for managers
- Productivity is only about engineering systems and developer tools

Summary

- Measurement is difficult but important for decision making
- Software metrics are easy to measure but hard to interpret,
  validity often not established
- Many metrics exist, often composed; pick or design suitable metrics if needed
- Careful in use: monitoring vs incentives
- Strategies beyond metrics

All Software Development Processes

Discuss the software that needs to be written

Write some code

Test the code to identify the defects

Debug to find causes of defects

Fix the defects

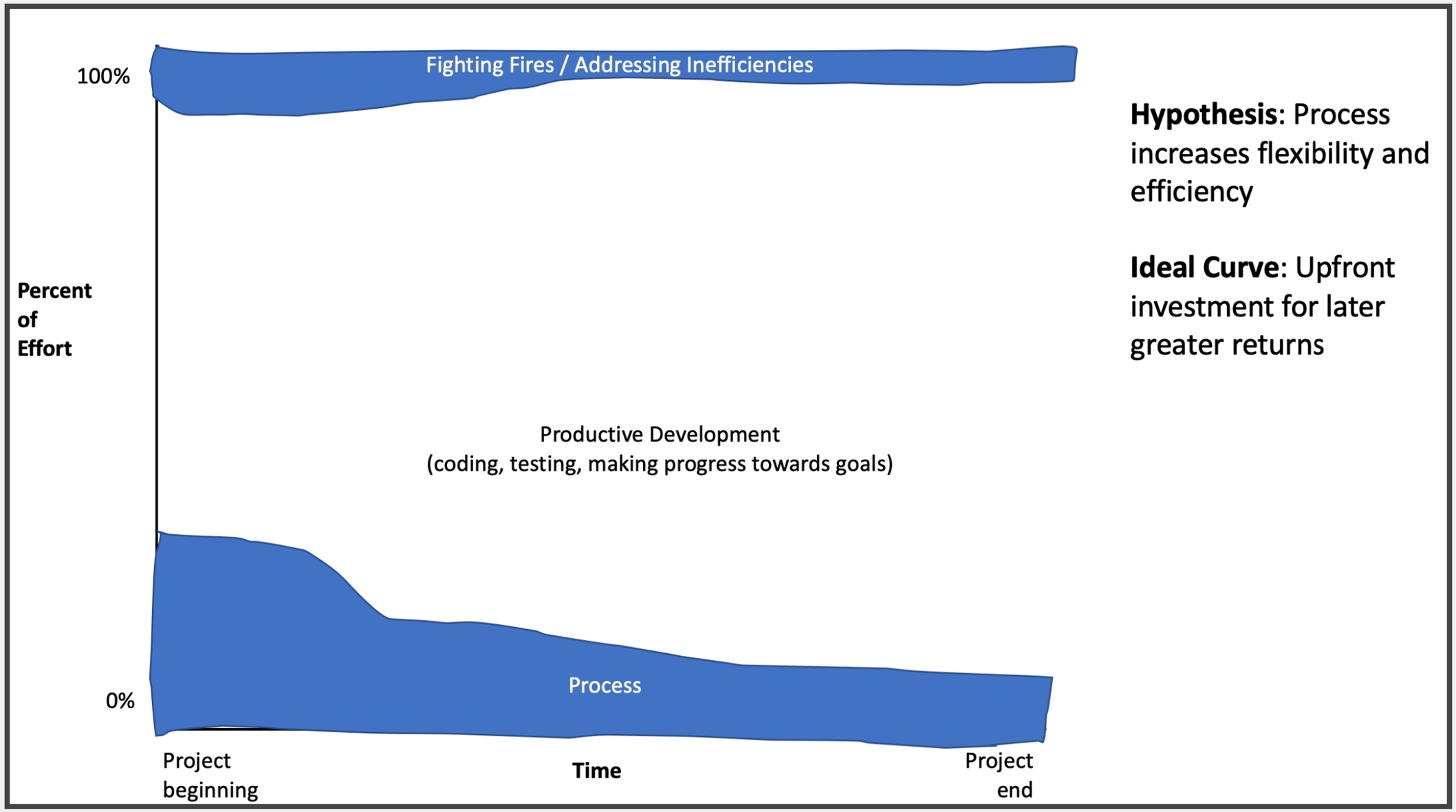
Let's Improve the Reliability of this Process

- Write down all requirements
  - Review requirements
  - Require approval for all changes to requirements
- Use version control for all changes
  - Review code
- Track all work items
  - Break down feature development into small tasks
  - Write down and monitor all reported bugs
- Hold regular, frequent status meetings
  - Plan and conduct quality assurance
  - Employ a DevOps framework to push code between developers and operations

Example Process Issues

- **Change Control:** Mid-project informal agreement to changes suggested by customer. Project scope expands 25-50%
- **Quality Assurance:** Late detection of requirements and design issues. Test-debug-reimplement cycle limits development of new features. Release with known defects.
- **Defect Tracking:** Bug reports collected informally. Bugs are overlooked.
- **System Integration:** Integration of independently developed components at the very end of the project. Interfaces out of sync.
- **Source Code Control:** Accidentally overwrote changes. Lost work.
- **Scheduling:** Late project. Developers asked to re-estimate work effort weekly.

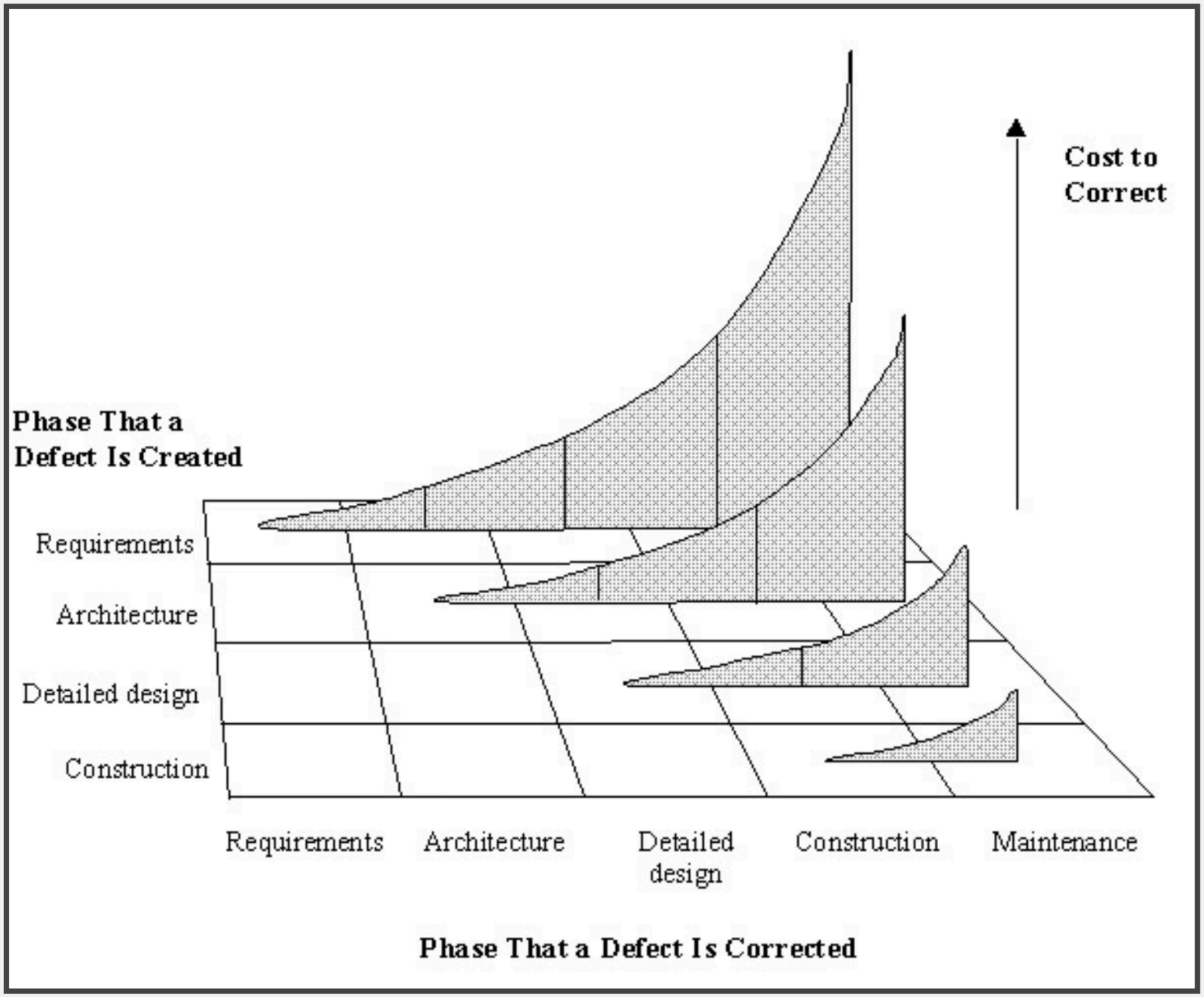
Effort Spent During the Process



Hypothesis: Process increases flexibility and efficiency

Ideal Curve: Upfront investment for later greater returns

Defect Correction Effort



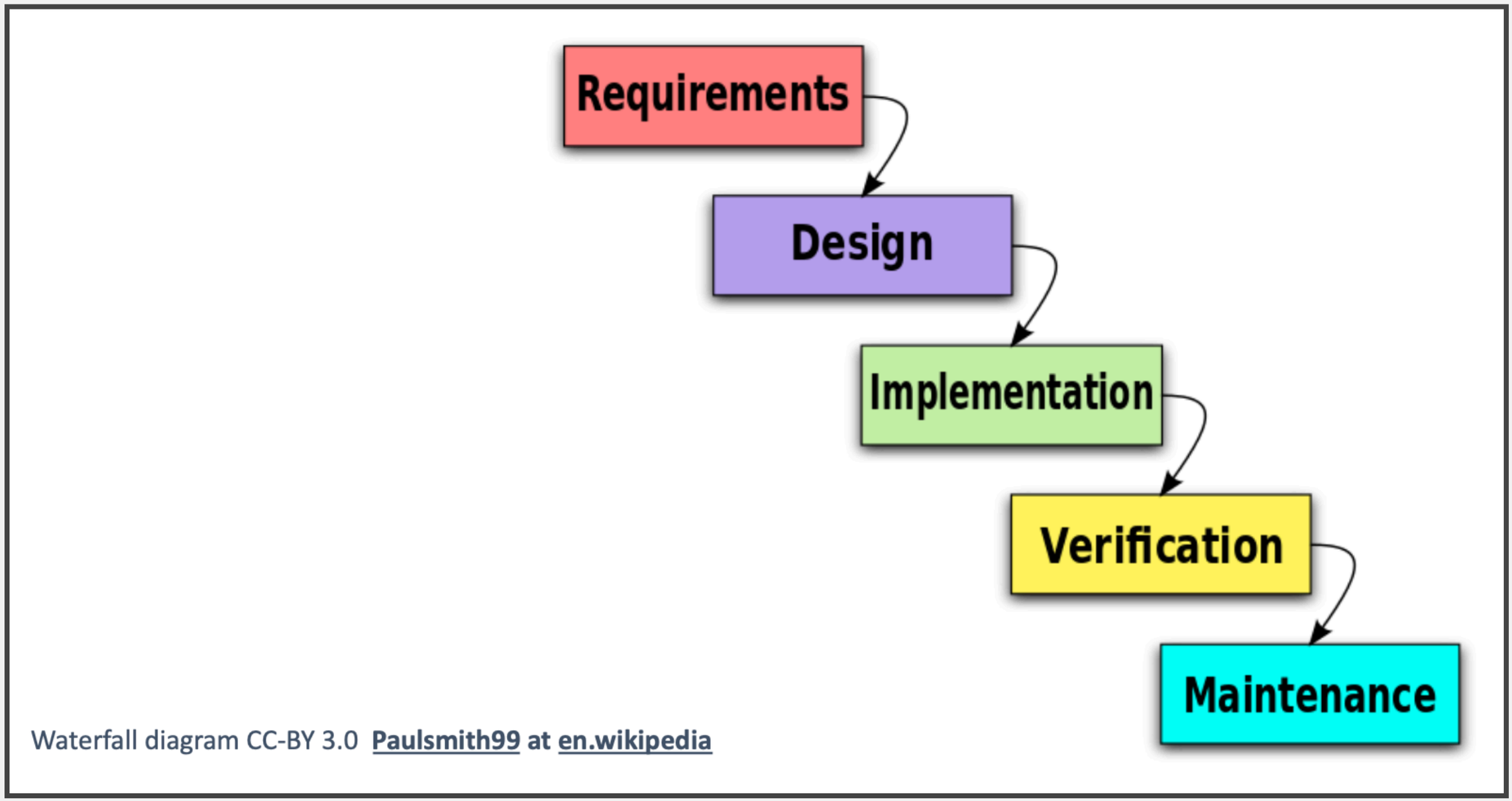
Measuring Progress

- “I’m almost done with the app. The frontend is almost fully implemented. The backend is fully finished except for the one stupid bug that keeps crashing the server. I only need to find the one stupid bug, but that can probably be done in an afternoon. We should be ready to release next week.”

Milestones and Deliverables Make Progress Observable

- **Milestone:** clear end point of a (sub)tasks
  - For project manager
  - Reports, prototypes, completed subprojects
    - “80% done“ is not a suitable mile stone
- **Deliverable:** Result for customer
  - Similar to a milestone, but for customers
  - Reports, prototypes, completed subsystems

Waterfall was the OG Software Process



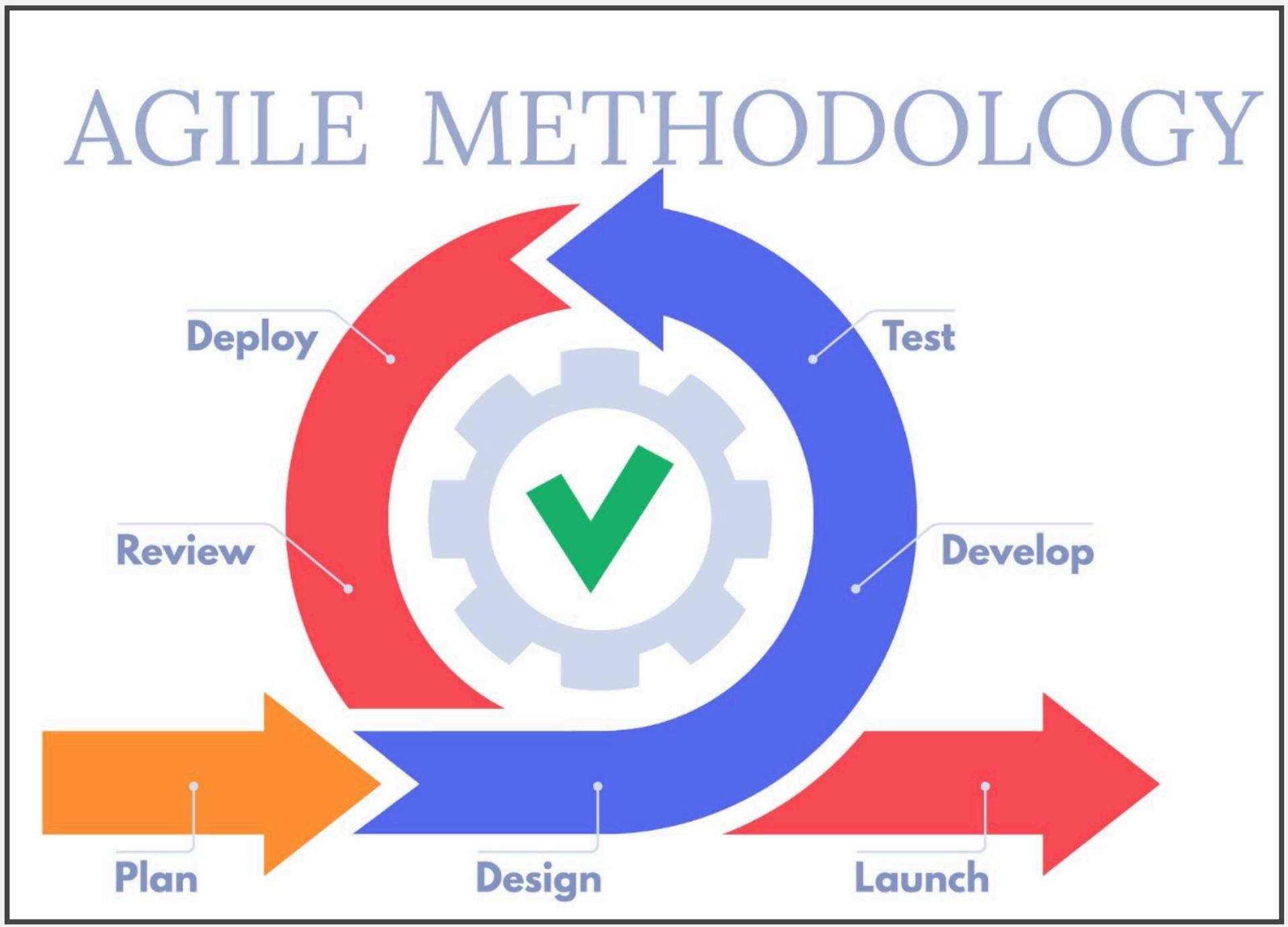
Waterfall diagram CC-BY 3.0 **Paulsmith99** at **en.wikipedia**

LEAN Production Adapts to Variable Demand


Taiichi Ohno

- Toyota Production System (TPS)
  - Build only what is needed, only when it is needed.
  - Use the “pull” system to avoid overproduction (Kanban)
  - Stop to fix problems, to get quality right from the start (Jidoka)
    - Workers are multi-skilled and understand the whole process; take ownership
- Lots of recent software buzzwords build on these ideas
  - Just-in-time, DevOps, Shift-Left

Now, Most Teams use some form of Agile Methods



Now, Most Teams use some form of Agile Methods

Agile software development

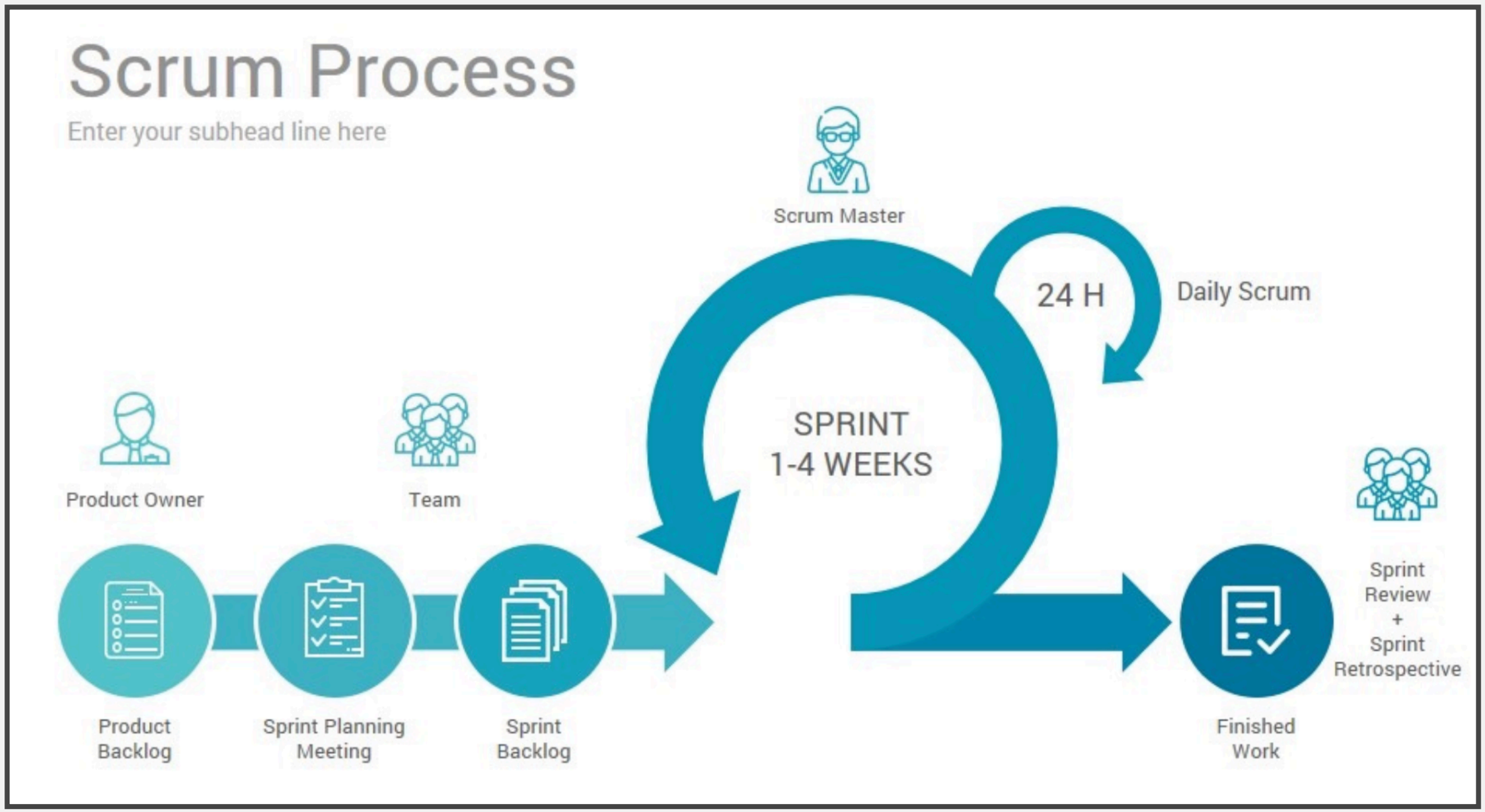
Individuals and interactions over processes and tools
Working software over comprehensive documentation
Customer collaboration over contract negotiation
Responding to change over following a plan

Manifesto for Agile Software Development (2001)

Core Concepts in Agile

Core concepts	Facets of agility in the literature
(1) Incremental design and iterative development	*Anticipating change by working iteratively – in short, delivery cycles – and thereby reducing the scope of the product to small increments to create opportunities for inspection; Creating change through incremental software design in response to change from what has been learned*
(2) Inspect and adapt cycles	*Anticipating change by instituting ceremonies for inspecting and adapting (i.e., learning from and creating change in response to discovered changes) the product increment (e.g., simplifying – "just enough" – design, testing software frequently) and the development process (e.g., updating work statuses, reevaluating team processes, reprioritizing requirements)*
(3) Working cooperatively/ Collaboratively/In close communication	*Anticipating change through recognising and predicting changes in one's environment; Creating change as a team by working together to respond to change from what has been learned collectively*
(4) Continuous customer involvement	*In addition to the cell above, centralising user requirements changes by working together with the customer to collectively identify and respond to change early through close customer involvement*

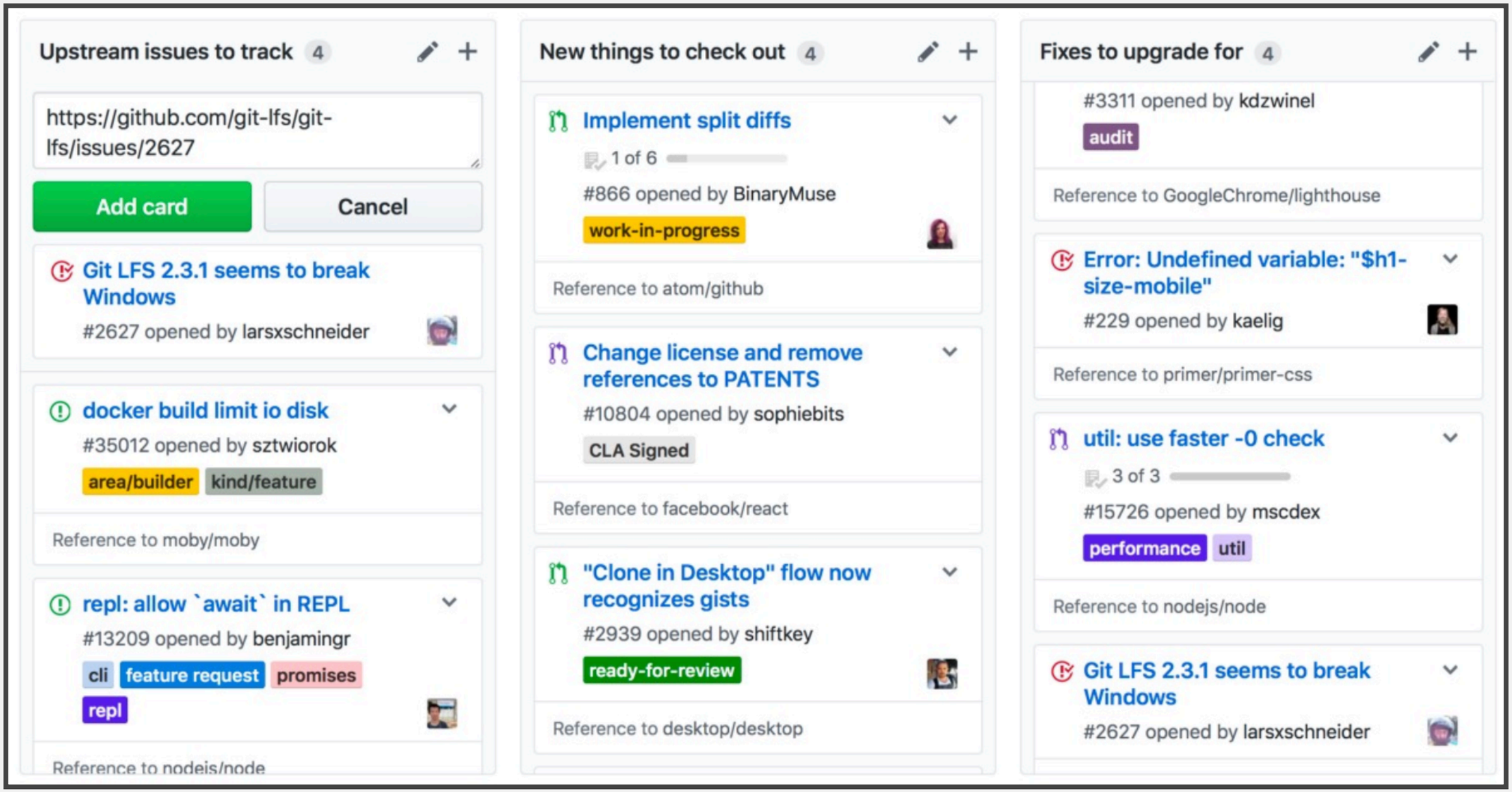
Elements of Scrum



Backlogs

- The product backlog is all the features for the product
- The sprint backlog is all the features that will be worked on for that sprint. These should be broken down into discrete tasks:
  - Fine-grained
  - Estimated
  - Assigned to individual team members
  - Acceptance criteria should be defined
- User Stories are often used

Kanban Boards



Scrum Meetings

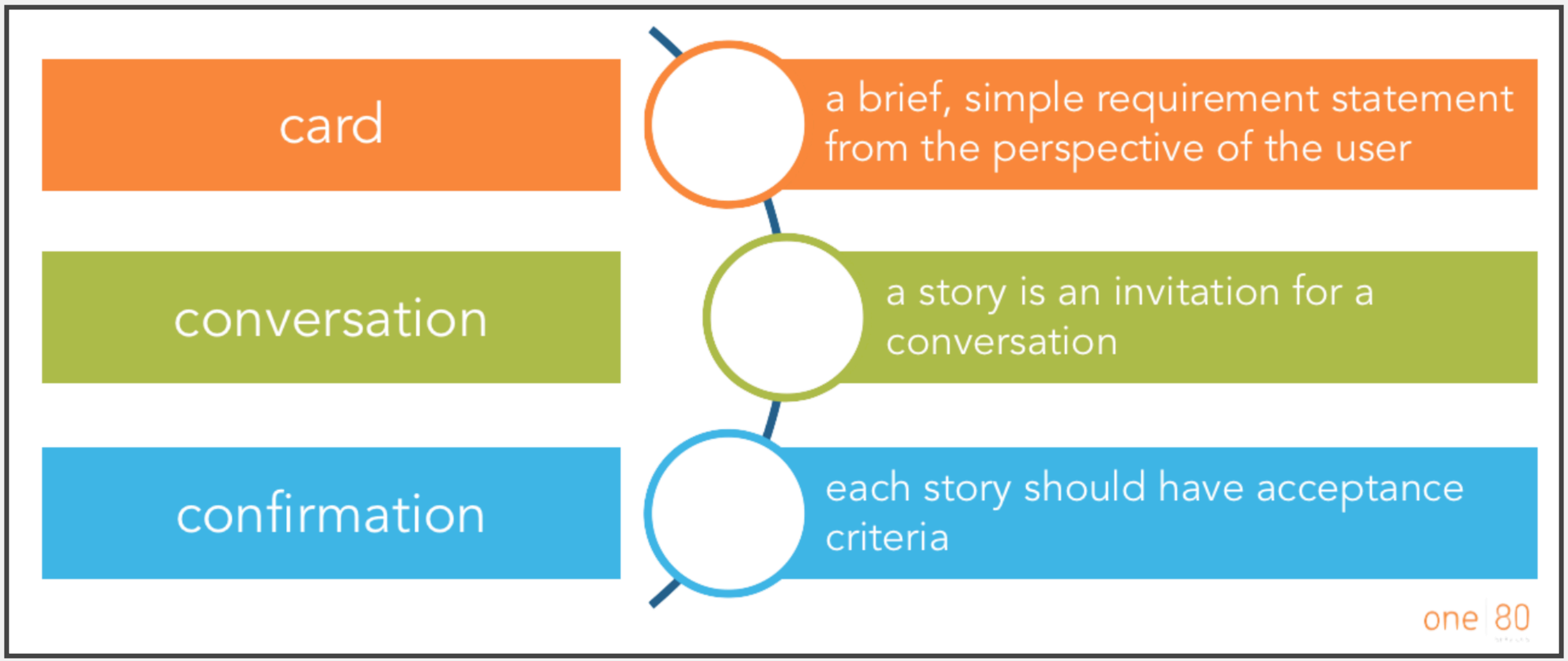
- Sprint Planning Meeting
  - Entire Team decides together what to tackle for that sprint

- • Daily Scrum Meeting
  - Quick Meeting to touch base on :
  - What have I done? What am I doing next? What am I stuck on/need help?

- Sprint Retrospective
  - Review sprint process

- Sprint Review Meeting
  - Review Product

User Stories



How to Evaluate a User Story

Independent

- Schedule in any order.
- Not overlapping in concept.
- Not always possible.

Negotiable

- Details to be negotiated during development.
- A good story captures the essence, not the details.

Valuable

- This story needs to have value to someone (hopefully the customer).
- Especially relevant to splitting up issues.

Estimable

- Helps keep the size small.
- Ensure we negotiated correctly.
- “Plans are nothing, planning is everything” - Dwight D. Eisenhower

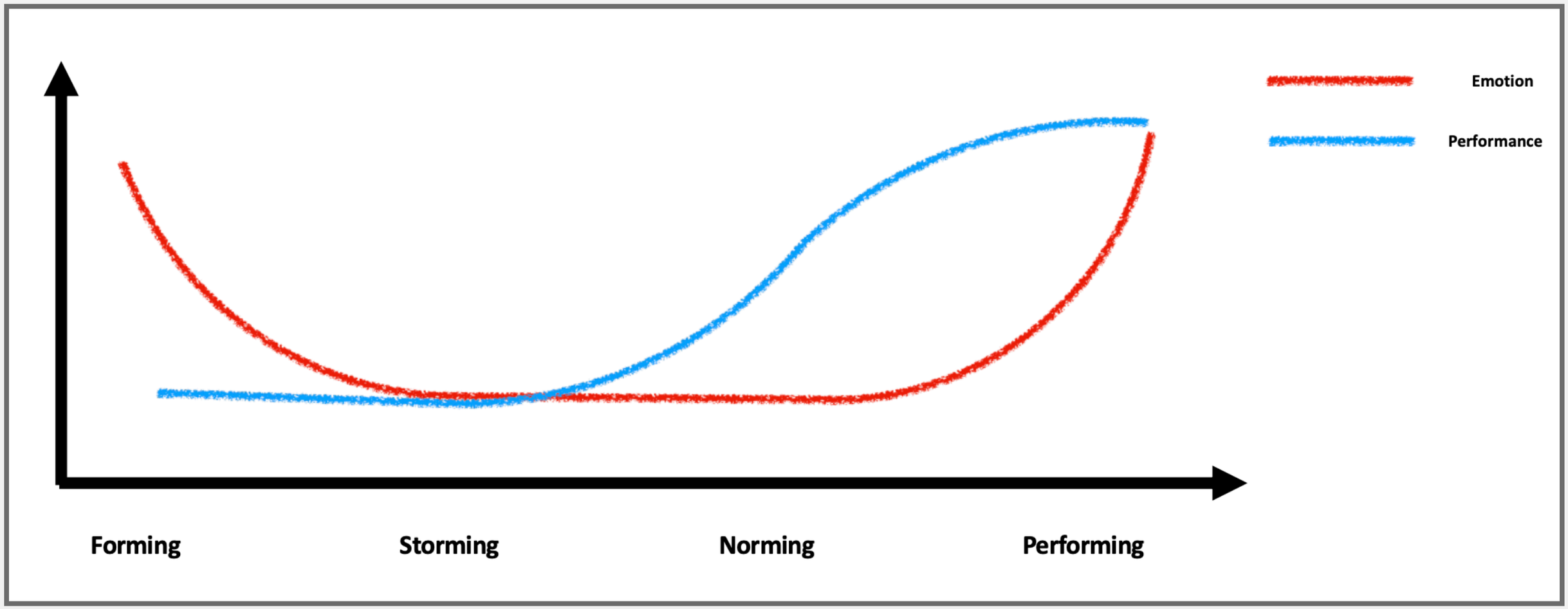
Small

- Can be written on a 3x5 card.
- At most two person-weeks of work.
- Too big === unable to estimate

Testable

- Ensures understanding of task
- We know when we can mark task “Done”
- Unable to test === I do not understand it

Stages of Team Formation



Norming

- When working with someone who is remote, how do you like to work together?
- How do you manage your time when you get busy with a lot of tasks?
- How do you feel about chatting by text message, audio call, video call?
    - Exchange phone numbers with your project partner(s) in case your Internet goes out and you still want to work on the project together.
- Negotiate when you can work on the project together outside of class.
- Have you had a positive prior teaming experience?
    - How often did your team meet?
    - Did your team have a leader? If yes, what did that leader do?
    - What was your role on the team?
    - How well did you get along with your teammates related to work, or related to non-work?

Establish Communication Patterns

- Asana, Trello, Microsoft Projects, …
- Github Wiki, Google Docs, Notion, ...
- Github Issues, Jira, …
- Email, Slack, Facebook groups, …
- Zoom, Microsoft Teams, Skype, Phone call, ...
- Face-to-face meetings

Check Out Other Projects

Communication

- Forums: Discuss implementations, research, etc. https://discuss.pytorch.org
- GitHub Issues: Bug reports, feature requests, install issues, RFCs, thoughts, etc.
- Slack: The PyTorch Slack hosts a primary audience of moderate to experienced PyTorch users and developers for general chat, online discussions, collaboration, etc. If you are a beginner looking for help, the primary medium is PyTorch Forums. If you need a slack invite, please fill this form: https://goo.gl/forms/PP1AGvNHpSaJP8to1
- Newsletter: No-noise, a one-way email newsletter with important announcements about PyTorch. You can sign-up here: https://eepurl.com/cbG0rv
- Facebook Page: Important announcements about PyTorch. https://www.facebook.com/pytorch
- For brand guidelines, please visit our website at pytorch.org

Communication Expectation

- Quality of service guarantee
  - How soon will you get back to your teammates?
  - Weekend? Evening?
- Emergency
  - Tag w/ 911
  - Notify everyone with @channel

How to Run a Meeting

- The Three Rules of Running a Meeting
  - Set the Agenda
  - Start on Time. End on Time.
  - End with Action Items (and share them - Github Issues, Meeting Notes, ...)

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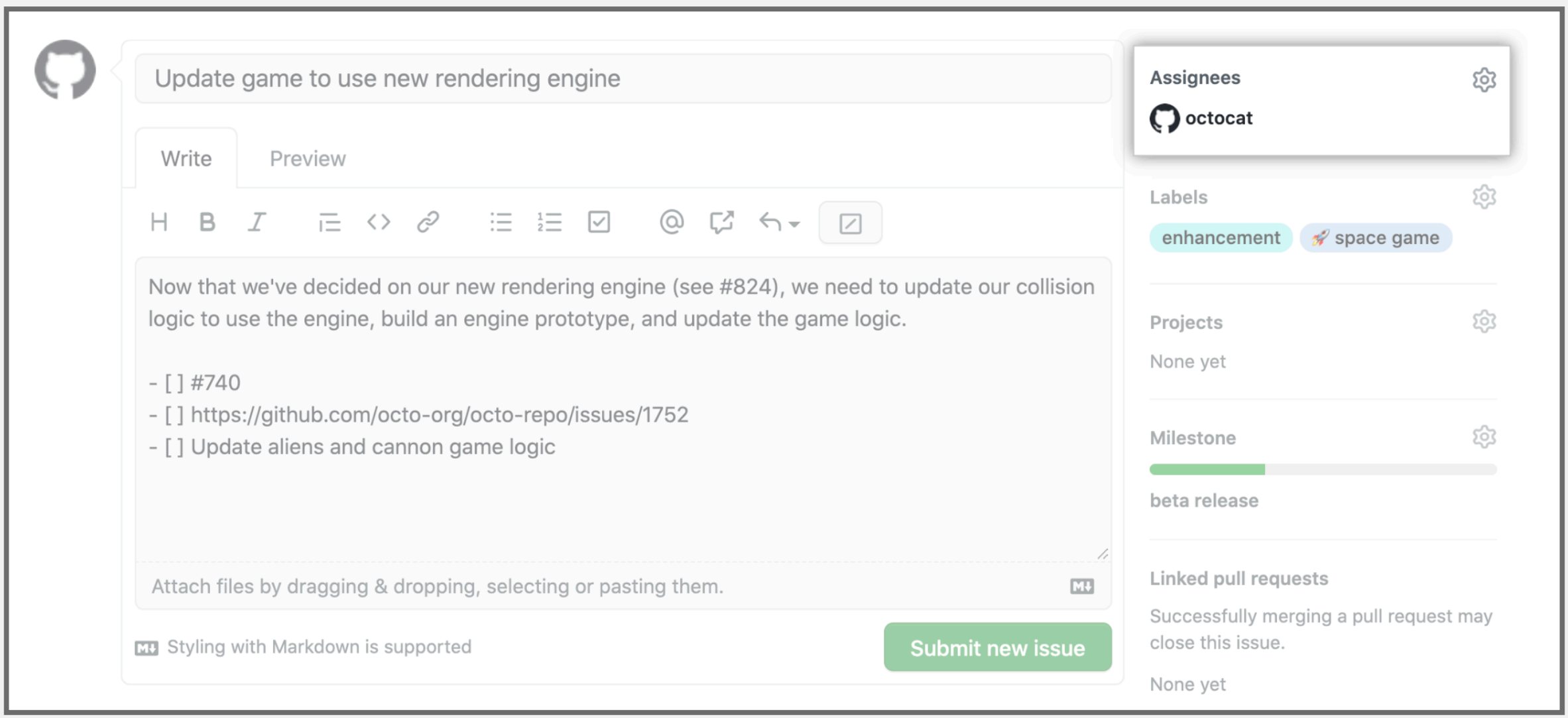
Writing Useful Github Issues

Writing Useful Github Issues

- Issue should include
  - Context: explain the conditions which led you to write the issue
  - Problem or idea: the context should lead to something
  - Previous attempts to solve
  - Solution or next step (if possible)
- Be specific!
  - Include environment settings, versions, error messages, code examples when necessary

@Mention or Assign Appropriate People

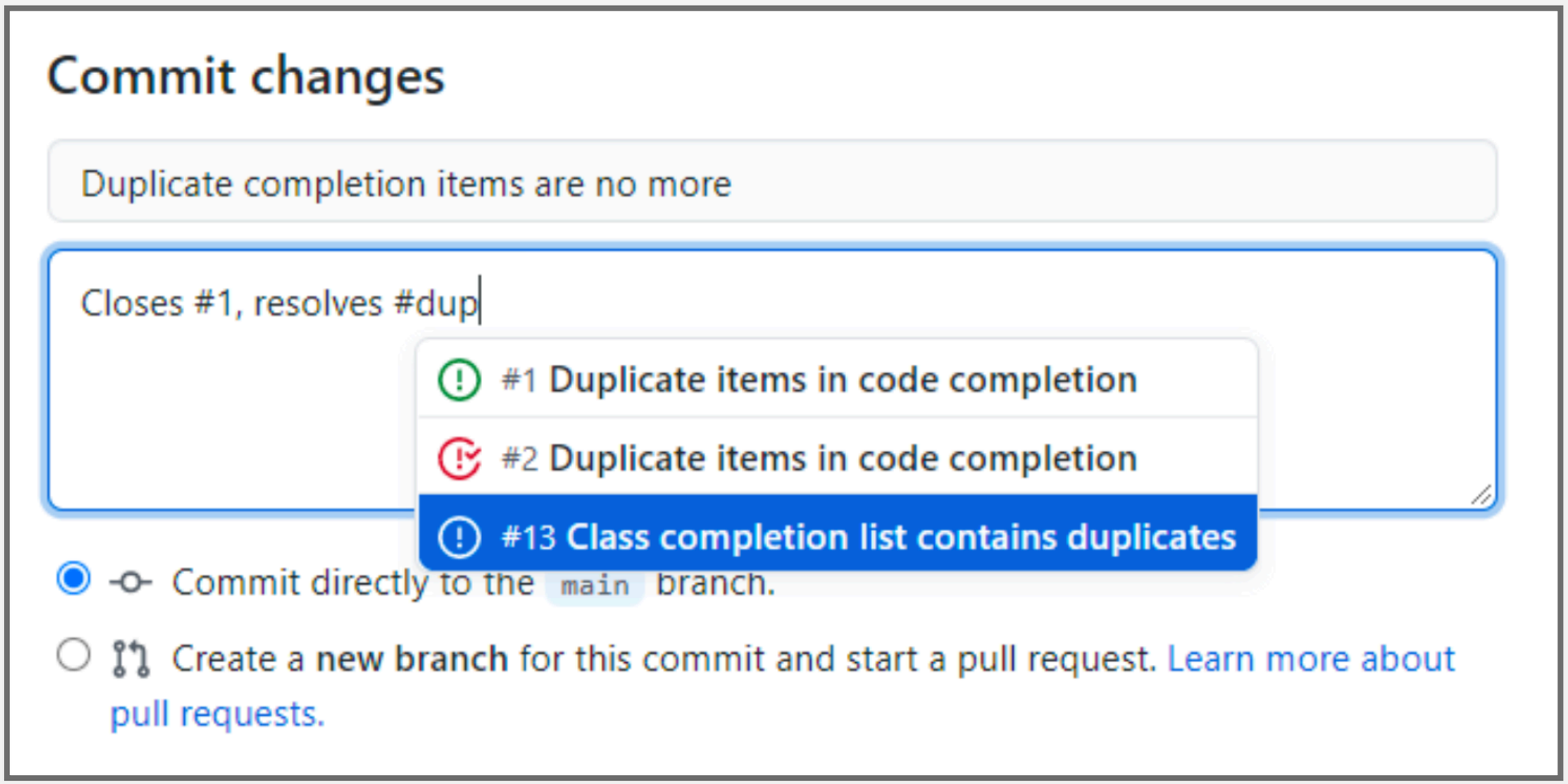


Use Labels

- Break the project down by areas of responsibility
- Mark non-triaged issues
- Isolate issues that await additional information from the reporter
- Example:
  - Bug / Duplicate / Documentation / Help Wanted / Invalid / Enhancement
  - status: wip, status: ready to implement, status: needs discussion

Don’t Forget to Follow Up and Close Issues

- closes/resolves #issue_number



How to Write Good Pull Requests

```
## What?

## Why?

## How?

## Testing?

## Screenshots (optional)

## Anything Else?
```

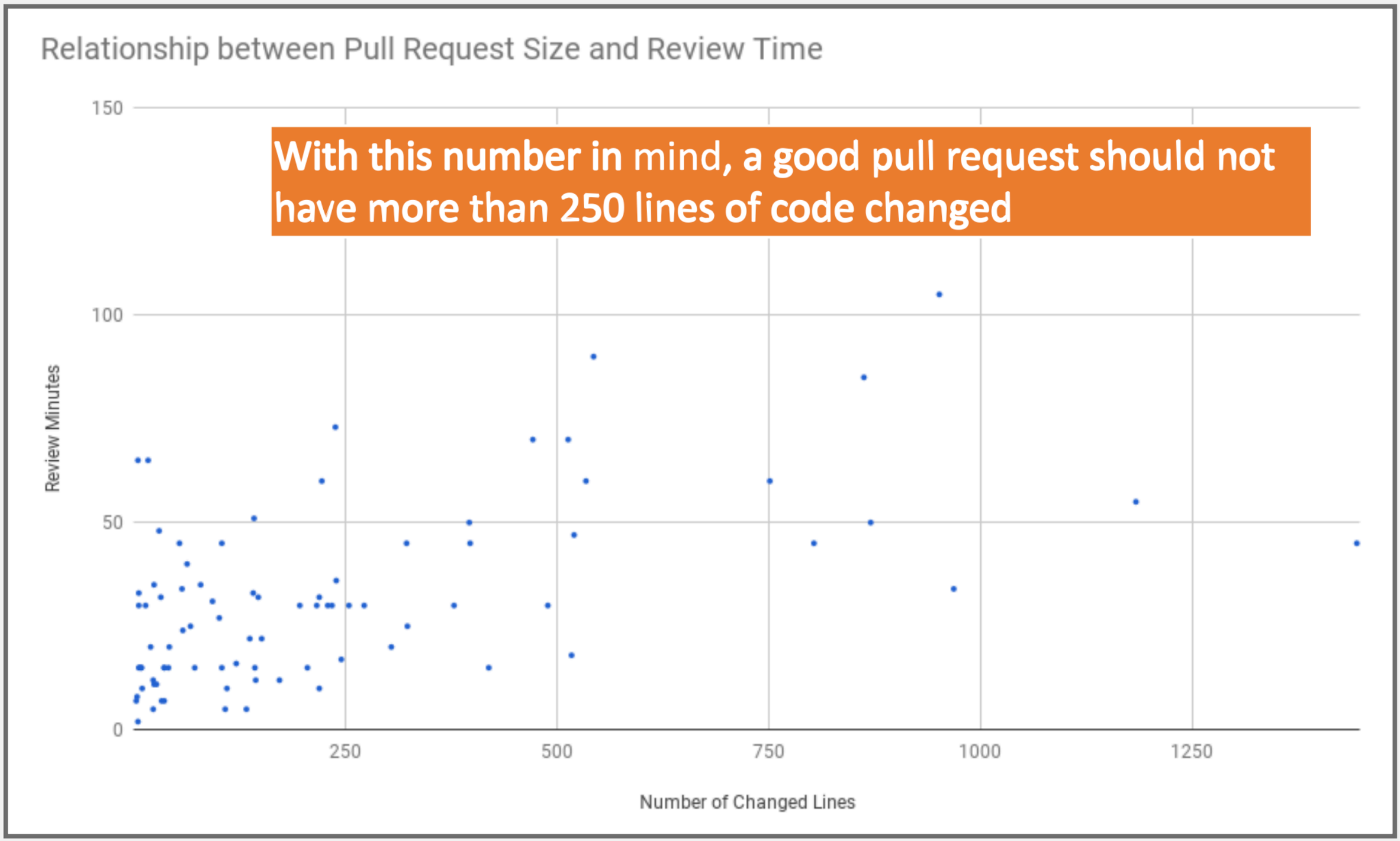
How to Write Good Pull Requests

```
## What?
I've added support for authentication to implement Key Result 2 of OKR1. It includes model, table,
controller and test. For more background, see ticket
#JIRA-123.
## Why?
These changes complete the user login and account creation experience. See #JIRA-123 for more
information.
## How?
This includes a migration, model and controller for user authentication. I'm using Devise to do the
heavy lifting. I ran Devise migrations and those are included here.
## Testing?
I've added coverage for testing all new methods. I used Faker for a few random user emails and
names.
## Screenshots (optional)
0
## Anything Else?
Let's consider using a 3rd party authentication provider for this, to offload MFA and other
considerations as they arise and as the privacy landscape evolves. AWS Cognito is a good option, so
is Firebase. I'm happy to start researching this path. Let's also consider breaking this out into
its own service. We can then re-use it or share the accounts with other apps in the future.
```

How to Write Good Pull Requests

- Remember that anyone (in the company) could be reading your PR
- Be explicit about what/when feedback you want
- @mention individuals that you specifically want to involve in the discussion, and mention why.
  - “/cc @jesseplusplus for clarification on this logic”

Keep your PRs Small



Offer Useful Feedback

- If you disagree strongly, consider giving it a few minutes before responding; think before you react.
- Ask, don't tell. ("What do you think about trying...?" rather than "Don't do...")
- Explain your reasons why code should be changed. (Not in line with the style guide? A personal preference?)
- Be humble. ("I'm not sure, let's try...")
- Avoid hyperbole. ("NEVER do...")
- Be aware of negative bias with online communication.

Importance of Documentation

No matter the format, documentation is important

Building on top of others' work in a community-like way can be an accelerator, both in open source and in companies. Documentation often signals if a repository is reliable to reuse code from, or if it's an active project to contribute to. What signs do developers look for?

In both open source projects and enterprises, developers see about

50%

productivity boost with easy-to-source documentation

What the data shows: At work, developers consider documentation trustworthy when it is up-to-date (e.g., looking at time-stamps) and has a high number of upvotes from others. Open source projects use READMEs, contribution guidelines, and GitHub Issues, to elevate the quality of any project, and to share information that makes them more attractive to new contributors. Enterprises can adopt the same best practices to achieve similar success.

In both environments, developers see about a 50% productivity boost when documentation is up-to-date, detailed, reliable, and comes in different formats (e.g. articles, videos, forums).

Using the data: Review the documentation your team consumes: When was the last time it was updated? Can everyone on your team improve the documentation? Check this frequently to stay on track.

Types of Documentation

Knowledge Type	Description (Excerpt)
Functionality and Behavior	Describes what the API does (or does not do) in terms of functionality or features. Describes what happens when the API is used (a field value is set, or a method is called).
Concepts	Explains the meaning of terms used to name or describe an API element, or describes design or domain concepts used or implemented by the API.
Directives	Specifies what users are allowed / not allowed to do with the API element. Directives are clear contracts.
Purpose and Rationale	Explains the purpose of providing an element or the rationale of a certain design decision. Typically, this is information that answers a "why" question: Why is this element provided by the API? Why is this designed this way? Why would we want to use this?
Quality Attributes and Internal Aspects	Describes quality attributes of the API, also known as non-functional requirements, for example, the performance implications. Also applies to information about the API's internal implementation that is only indirectly related to its observable behavior.
Control-Flow	Describes how the API (or the framework) manages the flow of control, for example by stating what events cause a certain callback to be triggered, or by listing the order in which API methods will be automatically called by the framework itself.
Structure	Describes the internal organization of a compound element (e.g. important classes, fields, or methods), information about type hierarchies, or how elements are related to each other.
Patterns	Describes how to accomplish specific outcomes with the API, for example, how to implement a certain scenario, how the behavior of an element can be customized, etc.
Code **Examples**	Provides code examples of how to use and combine elements to implement certain functionality or design outcomes.
Environment	Describes aspects related to the environment in which the API is used, but not the API directly, e.g., compatibility issues, differences between versions, or licensing information.
References	Includes any pointer to external documents, either in the form of hyperlinks, tagged "see also" reference, or mentions of other documents (such as standards or manuals).
Non-information	A section of documentation containing any complete sentence or self-contained fragment of text that provides only uninformative boilerplate text.

Maalej, W., & Robillard, M. P. (2013). Patterns of knowledge in API reference documentation. IEEE Transactions on Software Engineering, 39(9), 1264-1282.

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Know Your Audience

- Internal document for your team (e.g., meeting note)
- Documentation for project contributors
- Documentation for non-developer collaborators (e.g., UX researchers)
- Documentation for developer users
- Documentation for clients with no software knowldge
- User manual for end users

How to Ask Questions

New To Coding. Can anyone assist me?

Asked 7 years, 1 month ago Modified 7 years, 1 month ago Viewed 47 times

I am trying to make a word counter and I just cant seem to get it. Can anyone help?

-4

```
import re
print("Welcome To This Software Made By Aaron!")
word = raw_input("Enter Your Words: ")
Check = 0
Right = 0
Length = len(word)
while True:
    if Right == 1:
        if Length < Check:
            Check = Check + 1
            print(Check)
    if Length == Check:
        Right = 1

print("Your Word Count Is " +Check)
```

Make it Easy for People to Help You

- I am trying to ___, so that I can ___. I am running into ___.
  I have looked at ___ and tried ___.
- + I'm using this tech stack: ___.
- + I'm getting this error/result: ___.
- + I think the problem could be ___.

Conflict Resolution

- Your goal: Find a solution to the problem and move forward.
  - As a smart person on ”TedLasso” once said,“Fight forward,not back.”
- Make sure that everybody works from the same set of facts.
- Establish ground rules for your team’s discussion.
  - Talk about how the situation made you feel.Never presume anything about anyone else.
- Remain calm and rational. If you feel triggered or threatened, extract yourself from the situation, wait an hour to chill out, and then try again.
- If you reach an impasse, talk to your team leader.
- If your team remains in conflict, escalate to Dr. Moran.
  - I can help to mediate

Week 4- Software Testing

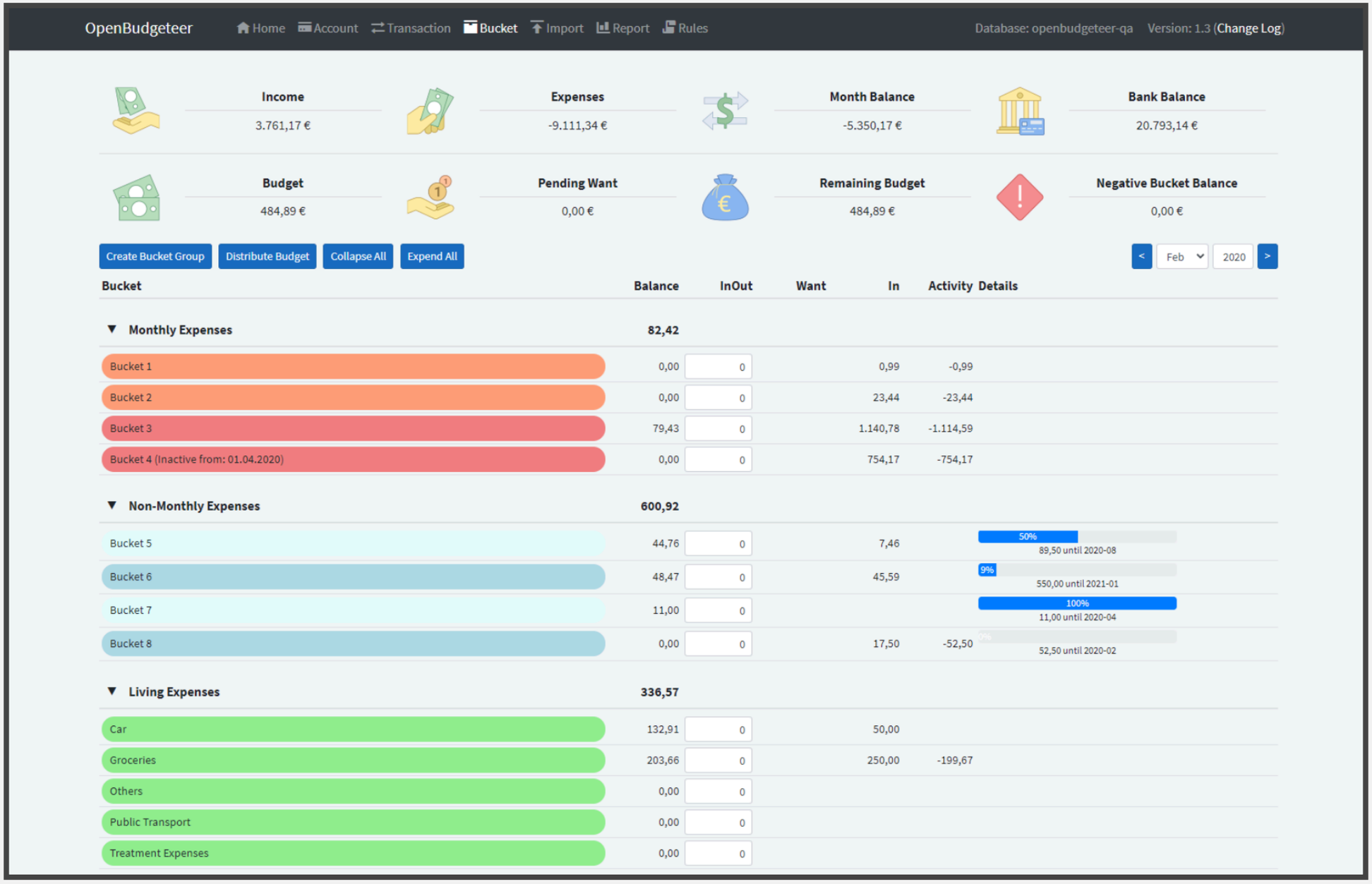
What is Testing Good For?

- What is testing?
  - Execution of code on sample inputs in a controlled environment
- Principle goals:
  - Validation: program meets requirements, including quality attributes.
  - Defect testing: reveal failures.

What is Testing Good For?

- Why should we test? What does testing achieve?
  - What does testing not achieve?
- When should we test?
  - And where should we run the tests?
- What should we test?
  - What CAN we test? (Software quality attributes)
- How should we test?
  - How many ways can you test the sort() function?
- How good are our tests?
  - How to measure test quality?

What Makes a Good Test?



https://github.com/TheAxelander/OpenBudgeteer

Why Write Tests at All?

- [Low bar] Ensure that our software meets requirements, is correct, etc.
- Preventing bugs or quality degradations from being accidentally introduced in the future -> *Regression Testing*
- Helps uncover unexpected behaviors that can't be identified by reading source code
- Increased confidence in changes ("will I break the internet with this commit?")
- Bridges the gap between a declarative view of the system (i.e., requirements) and an imperative view (i.e., implementation) by means of redundancy.
- Tests are executable documentation; increases code maintainability
- Forces writing testable code <-> checks software design

Testing Levels

- Unit testing
  - Code level, E.g. is a function implemented correctly?
  - Does not require setting up a complex environment
- Integration testing
  - Do components interact correctly? E.g. a feature that cuts across client and server.
  - Usually requires some environment setup, but can abstract/mock out other components that are not being tested (e.g. network)
- System testing
  - Validating the whole system end-to-end (E2E)
  - Requires complete deployment in a staging area, but fake data
- Testing in production
  - Real data but more risks

What are the Limitations of Testing?

- "*Testing shows the presence, not the absence of bugs.*" - Edsger W. Dijkstra
- Testing doesn't really give any formal assurances
- Writing tests is hard, time consuming
- Knowing if your tests are good enough is not obvious
- Executing tests can be expensive, especially as software complexity and configuration space grows
  - Full test suite for a single large app can take several days to run

Test Oracles

- ”Oracles” are mechanisms that tell you when program execution seems abnormal or unexpected
- E.g. assert, segfault, exception
- Other examples: performance threshold, memory footprint, address sanitizer

Test Oracles

- Obvious in some applications (e.g. “sort()”) but more challenging in others (e.g. “encrypt()” or UI-based tests)

- Lack of good oracles can limit the scalability of testing. Easy to generate lots of input data, but not easy to validate if output (or other program behavior) is correct.

- Fortunately, we have some tricks.

Differential Testing

- If you have two implementations of the same specification, then their output should match on all inputs.
  - E.g. `mergeSort(x).equals(bubbleSort(x))` -> should always be true
  - Special case of a property test, with a free oracle.

- If a differential test fails, at least one of the two implementations is wrong.
  - But which one?
  - If you have N>2 implementations, run them all and compare. Majority wins (the odd one out is buggy).

- Differential testing works well when testing programs that implement standard specifications such as compilers, browsers, SQL engines, XML/JSON parsers, media players, etc.
  - Not feasible in general e.g. for UCF's custom grad application system.

Regression Testing

- Differential testing through time (or versions, say V1 and V2).
- Assuming V1 and V2 don't add a new feature or fix a known bug, then f(x) in V1 should give the same result as f(x) in V2.
- *Key Idea:* Assume the current version is correct. Run program on current version and log output. Compare all future versions to that output.

Test Driven Development

- Tests first!
- Popular agile technique
- Write tests as specifications before code
- Never write code without a failing test

- Claims:
  - Design approach toward testable design
  - Think about interfaces first
  - Avoid unneeded code
  - Higher product quality
  - Higher test suite quality
  - Higher overall productivity

Common Bar for Contributions

Chromium

- **Changes should include corresponding tests.** Automated testing is at the heart of how we move forward as a project. All changes should include corresponding tests so we can ensure that there is good coverage for code and that future changes will be less likely to regress functionality. Protect your code with tests!

Firefox

Testing Policy

Everything that lands in mozilla-central includes automated tests by default. Every commit has tests that cover every major piece of functionality and expected input conditions.

Docker

Conventions

Fork the repo and make changes on your fork in a feature branch:

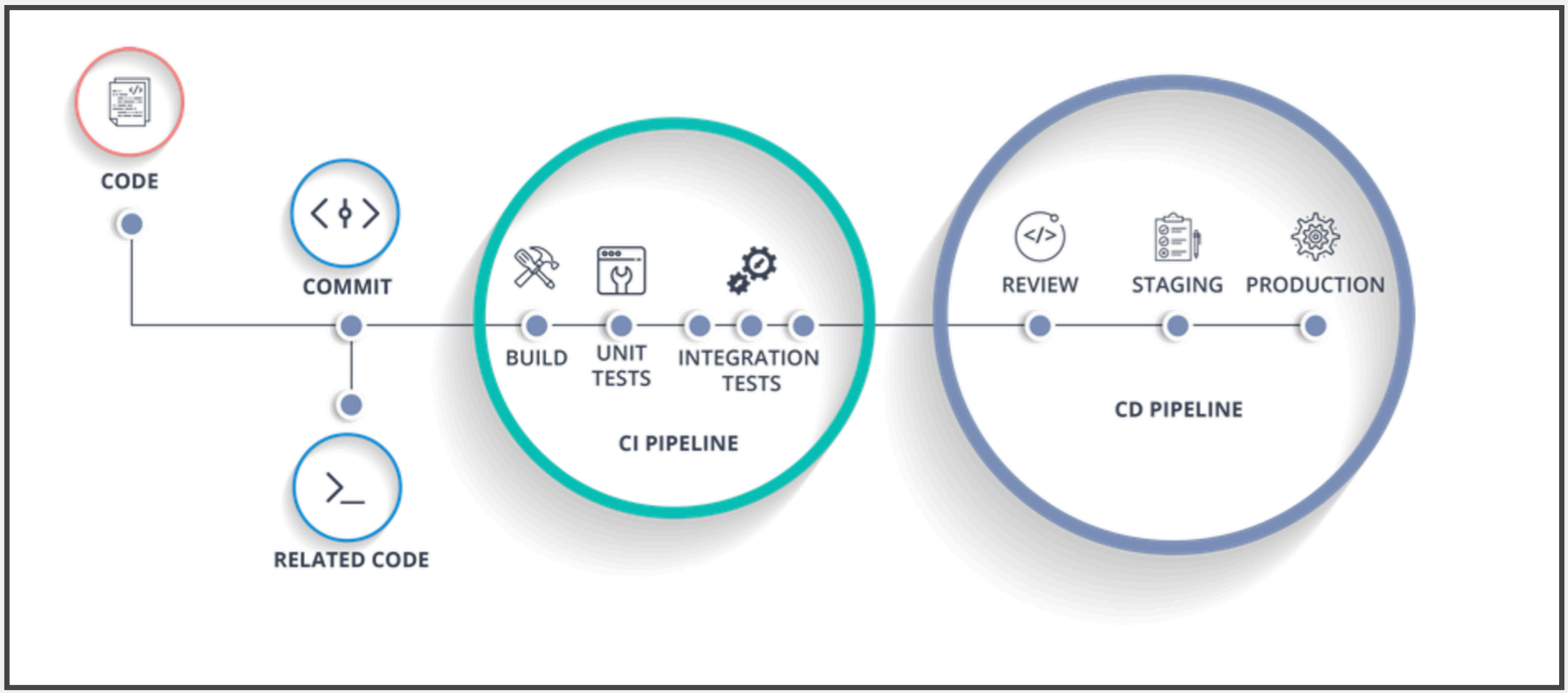
- If it's a bugfix branch, name it XXX-something where XXX is the number of the issue
- If it's a feature branch, create an enhancement issue to announce your intentions, and name it XXX-something where XXX is the number of the issue.

Submit unit tests for your changes. Go has a great test framework built in; use it! Take a look at existing te inspiration. Run the full test suite on your branch before submitting a pull request.

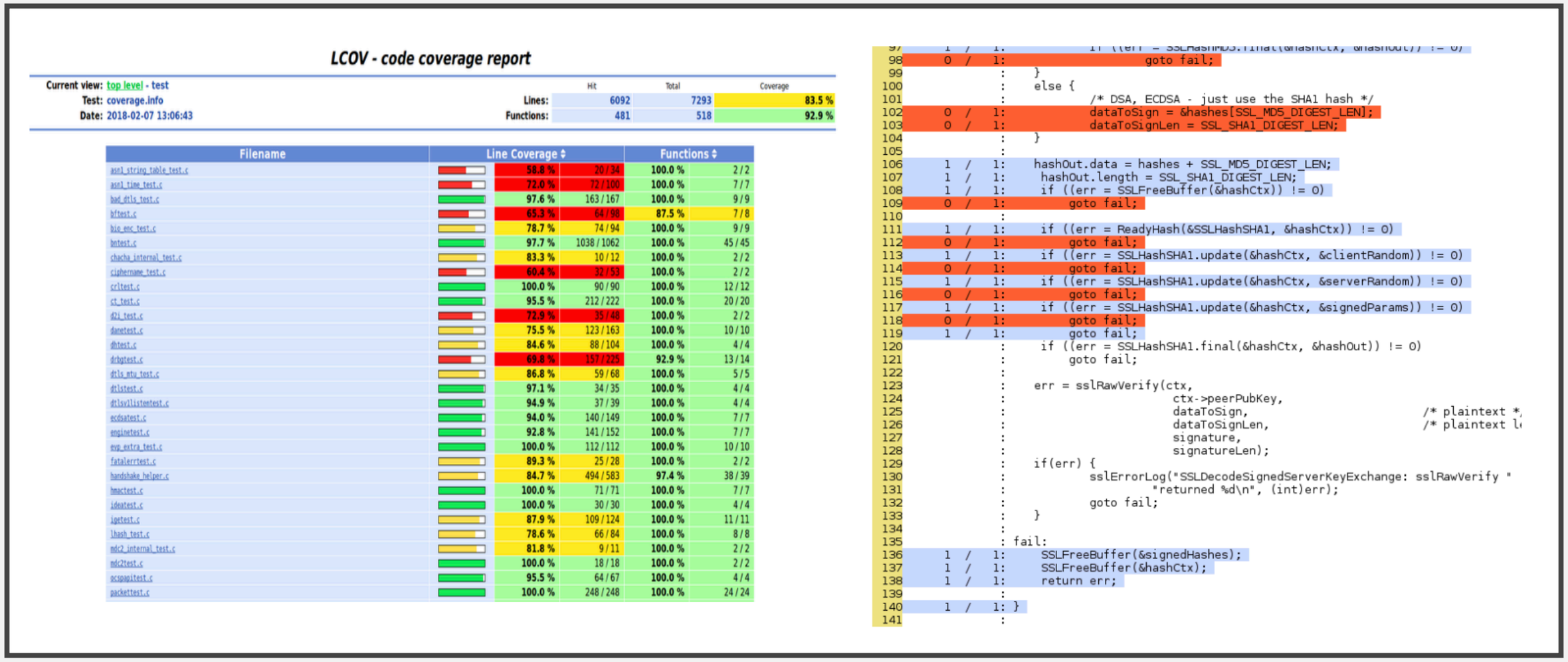
Regression Testing

- Usual model:
  - Introduce regression tests for bug fixes, etc.
  - Compare results as code evolves
    - Code1 + TestSet -> TestResults1
    - Code2 + TestSet -> TestResults2
  - As code evolves, compare **TestResults1** with **TestResults2**, etc.
- Benefits:
- Ensure bug fixes remain in place and bugs do not reappear.
- Reduces reliance on specifications, as <**TestSet,TestResults1**> acts as one.

Continuous Integration & Deployment



Code Coverage



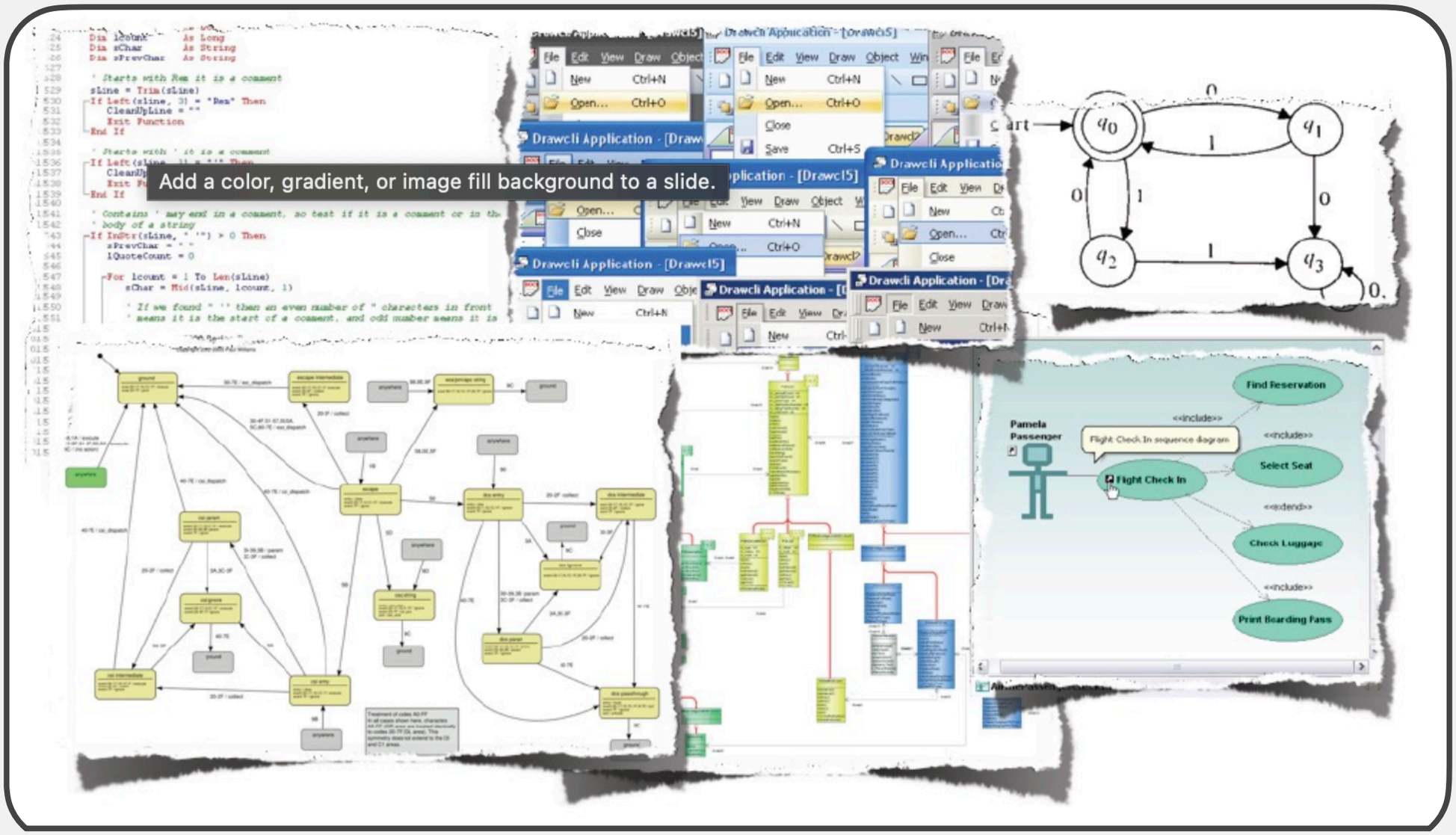
LCOV - code coverage report

		Hit	Total	Coverage
Current view: top level - test	Lines:	6092	7293	83.5 %
Test: coverage.info	Functions:	481	518	92.9 %
Date: 2018-02-07 13:06:43				

Filename	Line Coverage		Functions	
asn1_string_table_test.c	58.8 %	20 / 34	100.0 %	2 / 2
asn1_time_test.c	72.0 %	72 / 100	100.0 %	7 / 7
bad_dtls_test.c	97.6 %	163 / 167	100.0 %	9 / 9
bftest.c	65.3 %	64 / 98	87.5 %	7 / 8
bio_enc_test.c	78.7 %	74 / 94	100.0 %	9 / 9
bntest.c	97.7 %	1038 / 1062	100.0 %	45 / 45
chacha_internal_test.c	83.3 %	10 / 12	100.0 %	2 / 2
ciphername_test.c	60.4 %	32 / 53	100.0 %	2 / 2
crltest.c	100.0 %	90 / 90	100.0 %	12 / 12
ct_test.c	95.5 %	212 / 222	100.0 %	20 / 20
d2i_test.c	72.9 %	35 / 48	100.0 %	2 / 2
danetest.c	75.5 %	123 / 163	100.0 %	10 / 10
dhtest.c	84.6 %	88 / 104	100.0 %	4 / 4
drbgtest.c	69.8 %	157 / 225	92.9 %	13 / 14
dtls_mtu_test.c	86.8 %	59 / 68	100.0 %	5 / 5
dtlstest.c	97.1 %	34 / 35	100.0 %	4 / 4
dtlsvllistentest.c	94.9 %	37 / 39	100.0 %	4 / 4
ecdsatest.c	94.0 %	140 / 149	100.0 %	7 / 7
enginetest.c	92.8 %	141 / 152	100.0 %	7 / 7
evp_extra_test.c	100.0 %	112 / 112	100.0 %	10 / 10
fatalerrtest.c	89.3 %	25 / 28	100.0 %	2 / 2
handshake_helper.c	84.7 %	494 / 583	97.4 %	38 / 39
hmactest.c	100.0 %	71 / 71	100.0 %	7 / 7
ideatest.c	100.0 %	30 / 30	100.0 %	4 / 4
igetest.c	87.9 %	109 / 124	100.0 %	11 / 11
lhash_test.c	78.6 %	66 / 84	100.0 %	8 / 8
mdc2_internal_test.c	81.8 %	9 / 11	100.0 %	2 / 2
mdc2test.c	100.0 %	18 / 18	100.0 %	2 / 2
ocspapitest.c	95.5 %	64 / 67	100.0 %	4 / 4
packettest.c	100.0 %	248 / 248	100.0 %	24 / 24

```
                1  /   1:                if ((err = SSLHashMD5.final(&hashCtx, &hashOut)) != 0)
      0  /   1:                    goto fail;
                :    }
                :    else {
                :        /* DSA, ECDSA - just use the SHA1 hash */
      0  /   1:        dataToSign = &hashes[SSL_MD5_DIGEST_LEN];
      0  /   1:        dataToSignLen = SSL_SHA1_DIGEST_LEN;
                :    }
                :
      1  /   1:    hashOut.data = hashes + SSL_MD5_DIGEST_LEN;
      1  /   1:     hashOut.length = SSL_SHA1_DIGEST_LEN;
      1  /   1:     if ((err = SSLFreeBuffer(&hashCtx)) != 0)
      0  /   1:         goto fail;
                :
      1  /   1:     if ((err = ReadyHash(&SSLHashSHA1, &hashCtx)) != 0)
      0  /   1:         goto fail;
      1  /   1:     if ((err = SSLHashSHA1.update(&hashCtx, &clientRandom)) != 0)
      0  /   1:         goto fail;
      1  /   1:     if ((err = SSLHashSHA1.update(&hashCtx, &serverRandom)) != 0)
      0  /   1:         goto fail;
      1  /   1:     if ((err = SSLHashSHA1.update(&hashCtx, &signedParams)) != 0)
      0  /   1:         goto fail;
      1  /   1:         goto fail;
                :     if ((err = SSLHashSHA1.final(&hashCtx, &hashOut)) != 0)
                :         goto fail;
                :
                :    err = sslRawVerify(ctx,
                :                       ctx->peerPubKey,
                :                       dataToSign,                     /* plaintext *,
                :                       dataToSignLen,                  /* plaintext l
                :                       signature,
                :                       signatureLen);
                :    if(err) {
                :            sslErrorLog("SSLDecodeSignedServerKeyExchange: sslRawVerify "
                :                    "returned %d\n", (int)err);
                :            goto fail;
                :    }
                :
                : fail:
      1  /   1:     SSLFreeBuffer(&signedHashes);
      1  /   1:     SSLFreeBuffer(&hashCtx);
      1  /   1:     return err;
                :
      1  /   1: }
                :
```

We Can Measure Coverage on Almost Anything



Be Aware of Coverage Chasing

- Recall: issues with metrics and incentives
  - Also: Numbers can be deceptive

- 100% coverage != exhaustively tested
  - "Coverage is not strongly correlated with suite effectiveness"

- Based on empirical study on GitHub projects [Inozemtseva and Holmes, ICSE'14]

- Still, it's a good low bar
  - Code that is not executed has definitely not been tested

Coverage of What?

- Distinguish code being tested and code being executed
- Library code >>>> Application code
  - Can selectively measure coverage
- All application code >>> code being tested
  - Not always easy to do this within an application

Coverage != Outcome

- What's better, tests that always pass or tests that always fail?
- Tests should ideally be falsifiable. Boundary determines
- specification
- Ideally:
  - Correct implementations should pass all tests
  - Buggy code should fail at least one test
  - Intuition behind mutation testing (we'll revisit this next week)
- What if tests have bugs?
  - Pass on buggy code or fail on correct code
- Even worse: flaky tests
  - Pass or fail on the same test case nondeterministically
- What's the worst type of test?

Test Design Principles

- Use public APIs only
- Clearly distinguish inputs, configuration, execution, and oracle
- Be simple; avoid complex control flow such as conditionals and loops
- Tests shouldn’t need to be frequently changed or refactored
  - Definitely not as frequently as the code being tested changes

Anti-Patterns

- Snoopy oracles
  - Relying on implementation state instead of observable behavior
  - E.g. Checking variables or fields instead of return values
- Brittle tests
  - Overfitting to special-case behavior instead of general principle
  - E.g. hard-coding message strings instead of behavior
- Slow tests
  - Self-explanatory(beware of heavy environments, I/O, and sleep())
- Flaky tests
  - Tests that pass or fail nondeterministically
  - Often because of reliance on random inputs, timing (e.g. sleep(1000)), availability of external services (e.g. fetching data over the network in a unit test), or dependency on order of test execution (e.g. previous test sets up global variables in certain way)

Takeaways

- Most tests that you will write will be muuuuuuch more complex than testing a sort function.
- Need to set up environment, create objects whose methods to test, create objects for test data, get all these into an interesting state, test multiple APIs with varying arguments, etc.
- Many tests will require mocks (i.e., faking a resource-intensive component).
- General principles of many of these strategies still apply:
  - Writing tests can be time consuming
  - Determining test adequacy can be hard (if not impossible)
  - Test oracles are not easy
  - Advanced test strategies have trade-offs (high costs with high returns)

Week 4- Software Architecture

Abstracted Views Focus on Conveying Information

- They have a well-defined purpose
- Show only necessary information
- Abstract away unnecessary details
- Use legends/annotations to remove ambiguity
- Multiple views of the same object tell a larger story

Levels of Abstraction

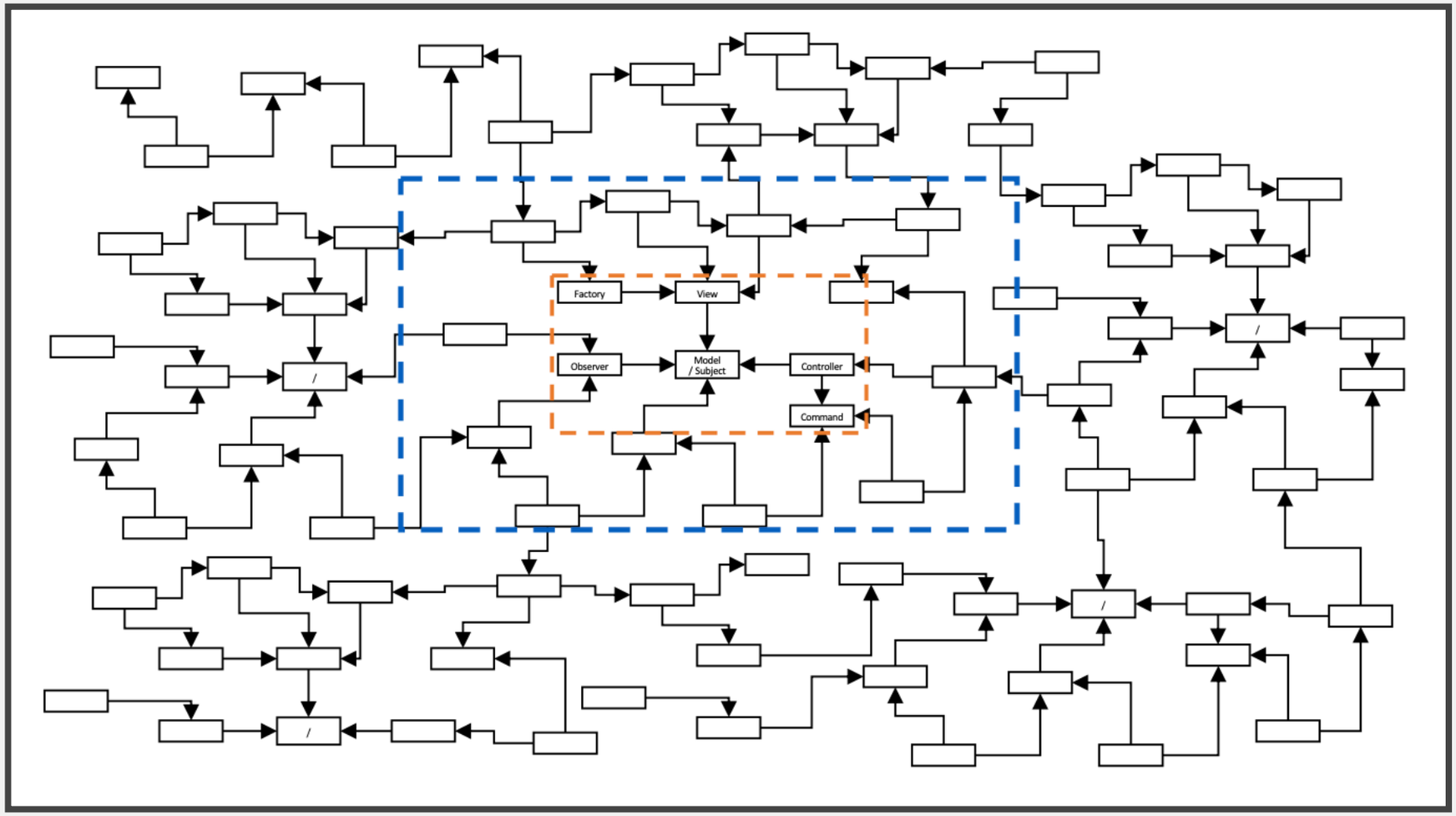
- Requirements
  - high-level “what” needs to be done
- Architecture (High-level design)
  - high-level “how”, mid-level “what”
- OO-Design (Low-level design, e.g. design patterns)
  - mid-level “how”, low-level “what”
- Code
  - low-level “how”

Design vs. Architecture

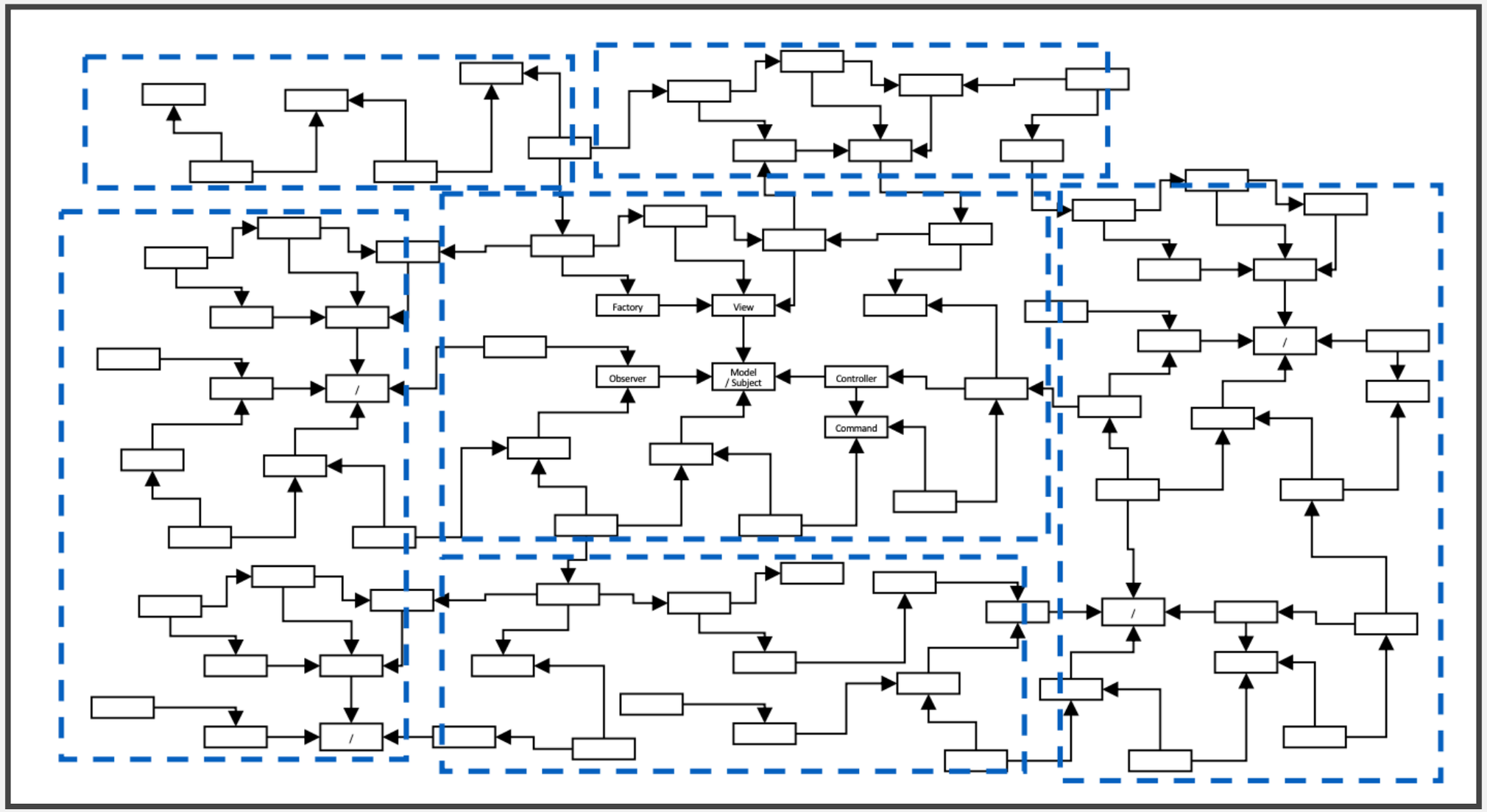
- Design Questions
  - *How do I add a menu item in VSCode?*
  - *How can I make it easy to add menu items in VSCode?*
  - *What lock protects this data?*
  - *How does Google rank pages?*
  - *What encoder should I use for secure communication?*
  - *What is the interface between objects?*

- Architectural Questions
  - *How do I extend VSCode with a plugin?*
  - *What threads exist and how do they coordinate?*
  - *How does Google scale to billions of hits per day?*
  - *Where should I put my firewalls?*
  - *What is the interface between subsystems?*

Design Patterns



Architecture



Why Document Architecture?

- Blueprint for the system
  - Artifact for early analysis
  - Primary carrier of quality attributes
  - Key to post-deployment maintenance and enhancement

- Documentation speaks for the architect, today and 20 years from today
  - As long as the system is built, maintained, and evolved according to its documented architecture

- Support traceability.

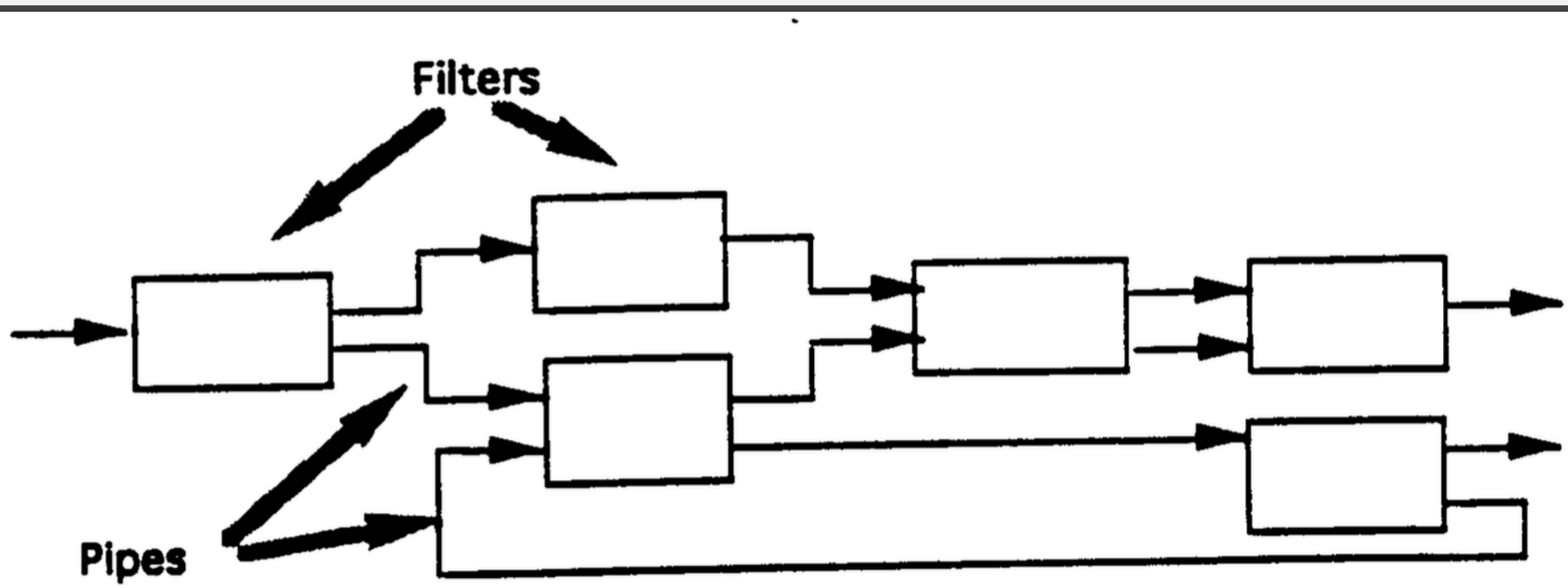
Views & Purposes

- Every view should align with a purpose
- • Views should only represent information relevant to that purpose
  - Abstract away other details
  - Annotate view to guide understanding where needed
- • Different views are suitable for different reasoning aspects (different quality goals), e.g.,
  - Performance
  - Extensibility
  - Security
  - Scalability
  - ...

Common Views in Documenting Software Architecture

- Static View
  - Modules (subsystems, structures) and their relations (dependencies, ...)
- Dynamic View
  - Components (processes, runnable entities) and connectors (messages, data flow, ...)
- Physical View (Deployment)
  - Hardware structures and their connections

1. Pipes & Filters



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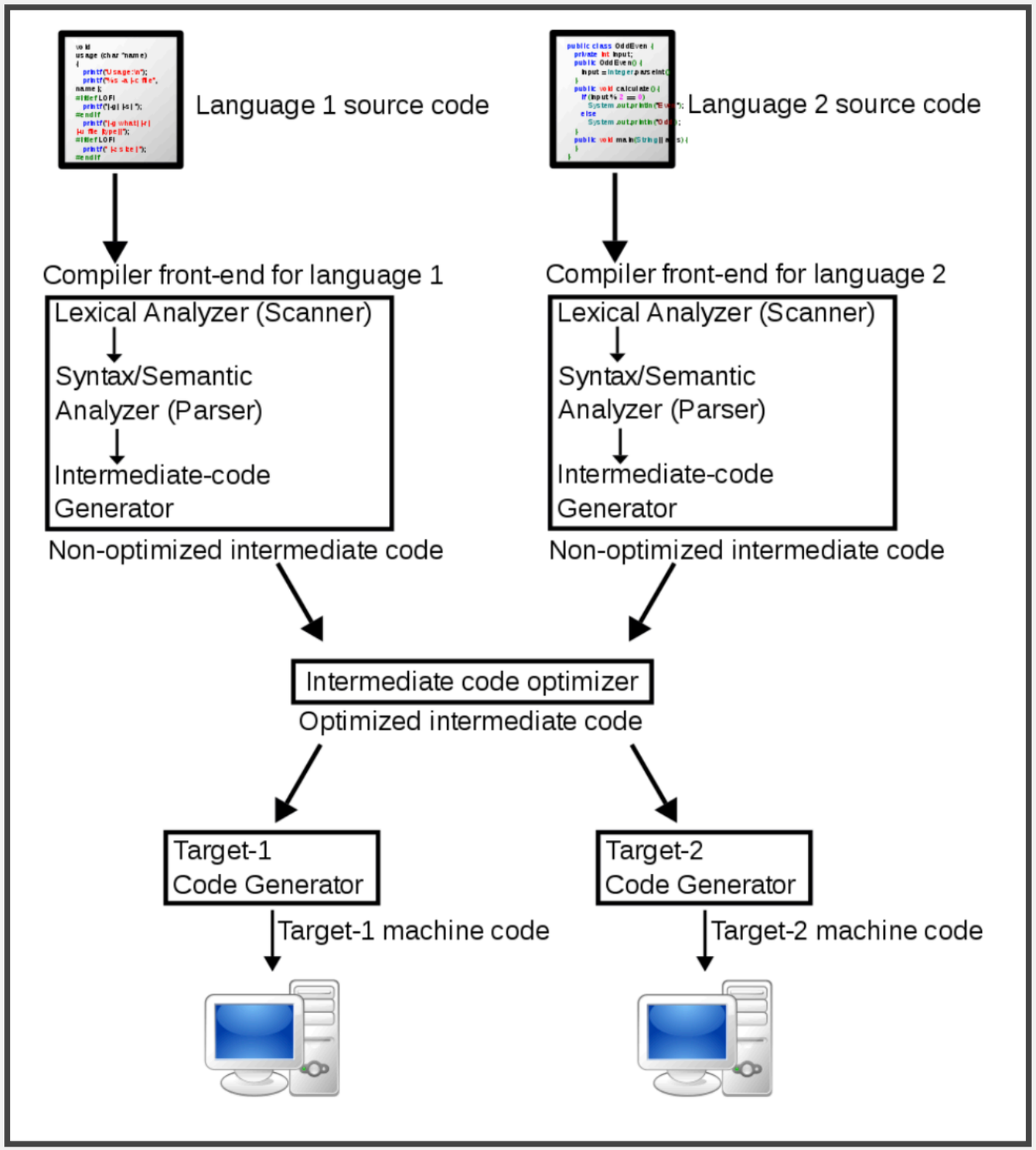
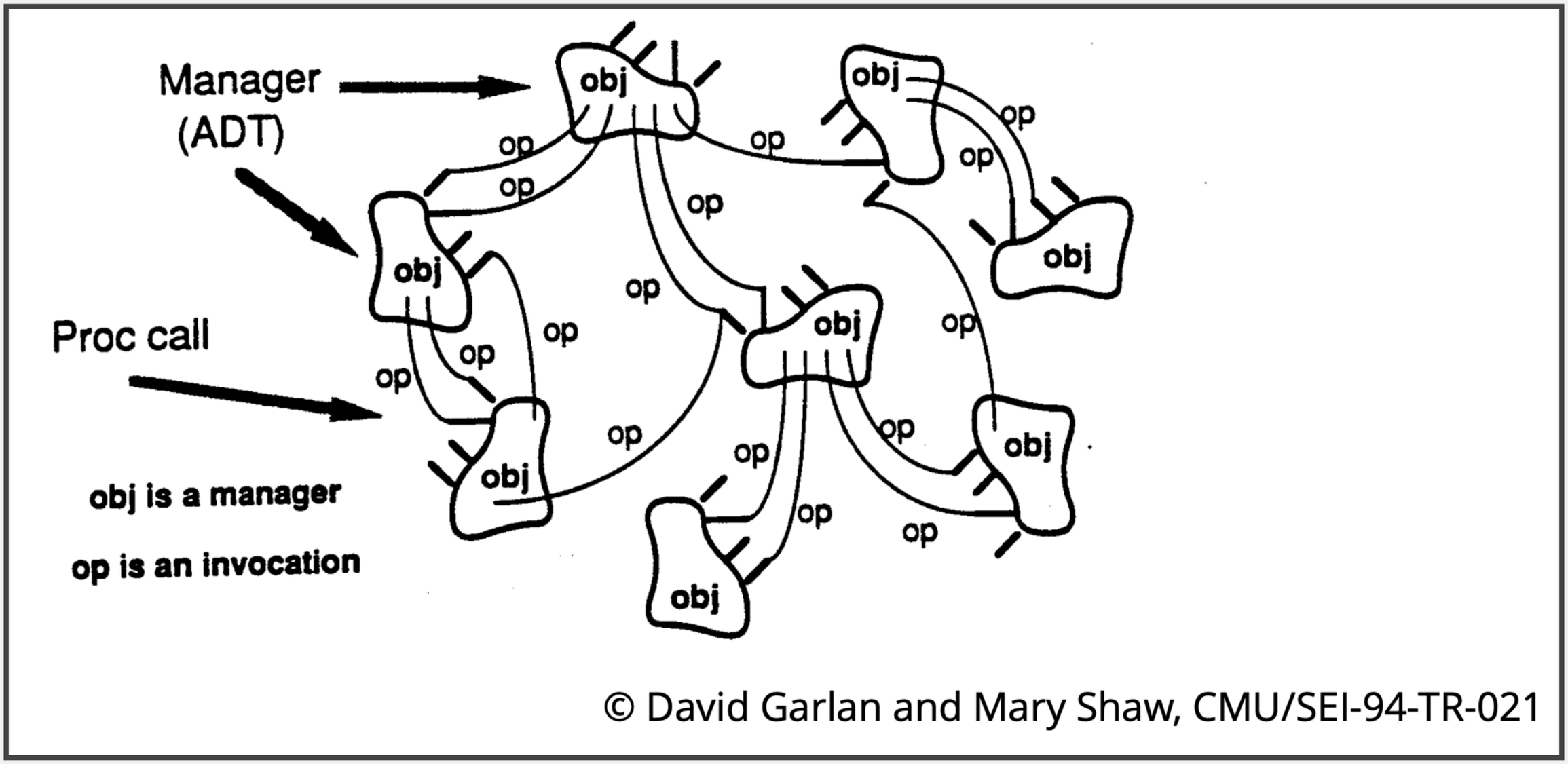
Pipes & Filters Example: Compilers



2. Object Oriented Organization



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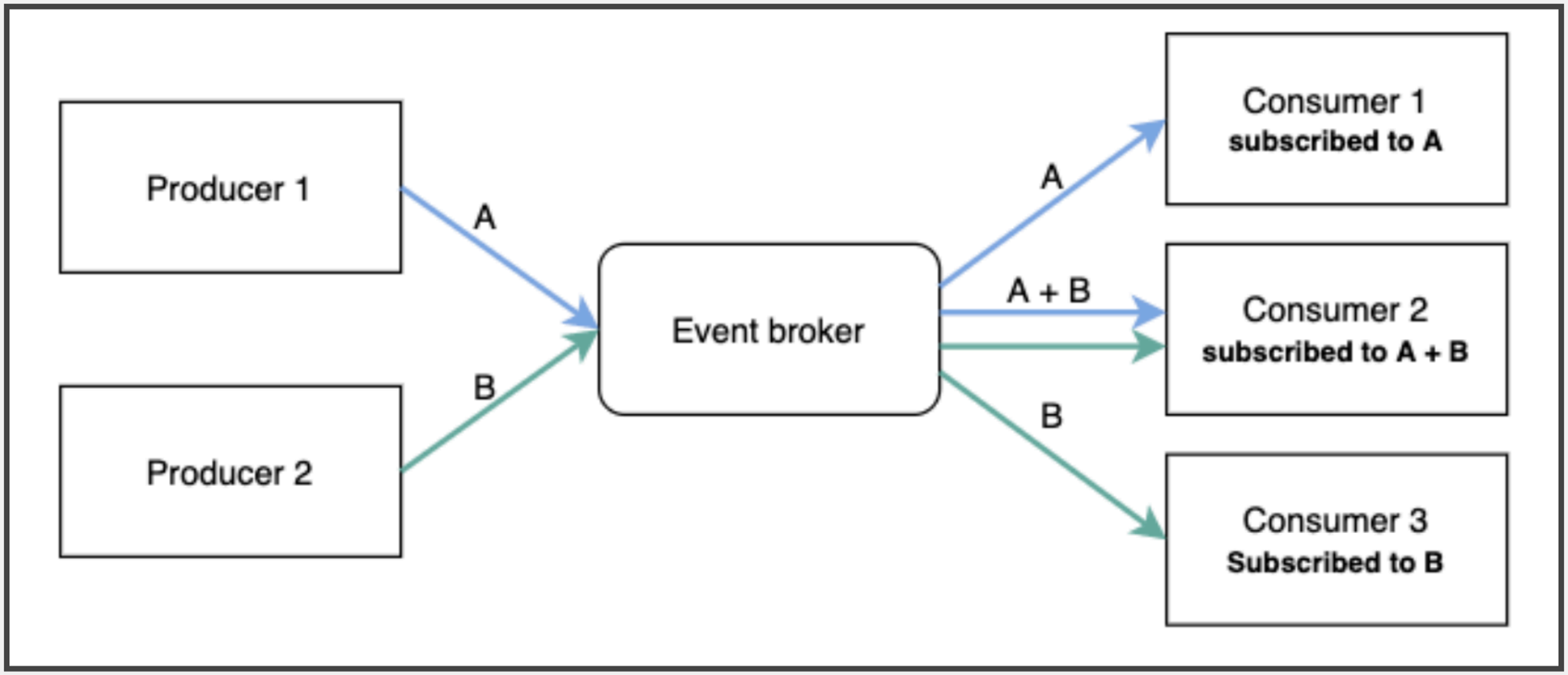
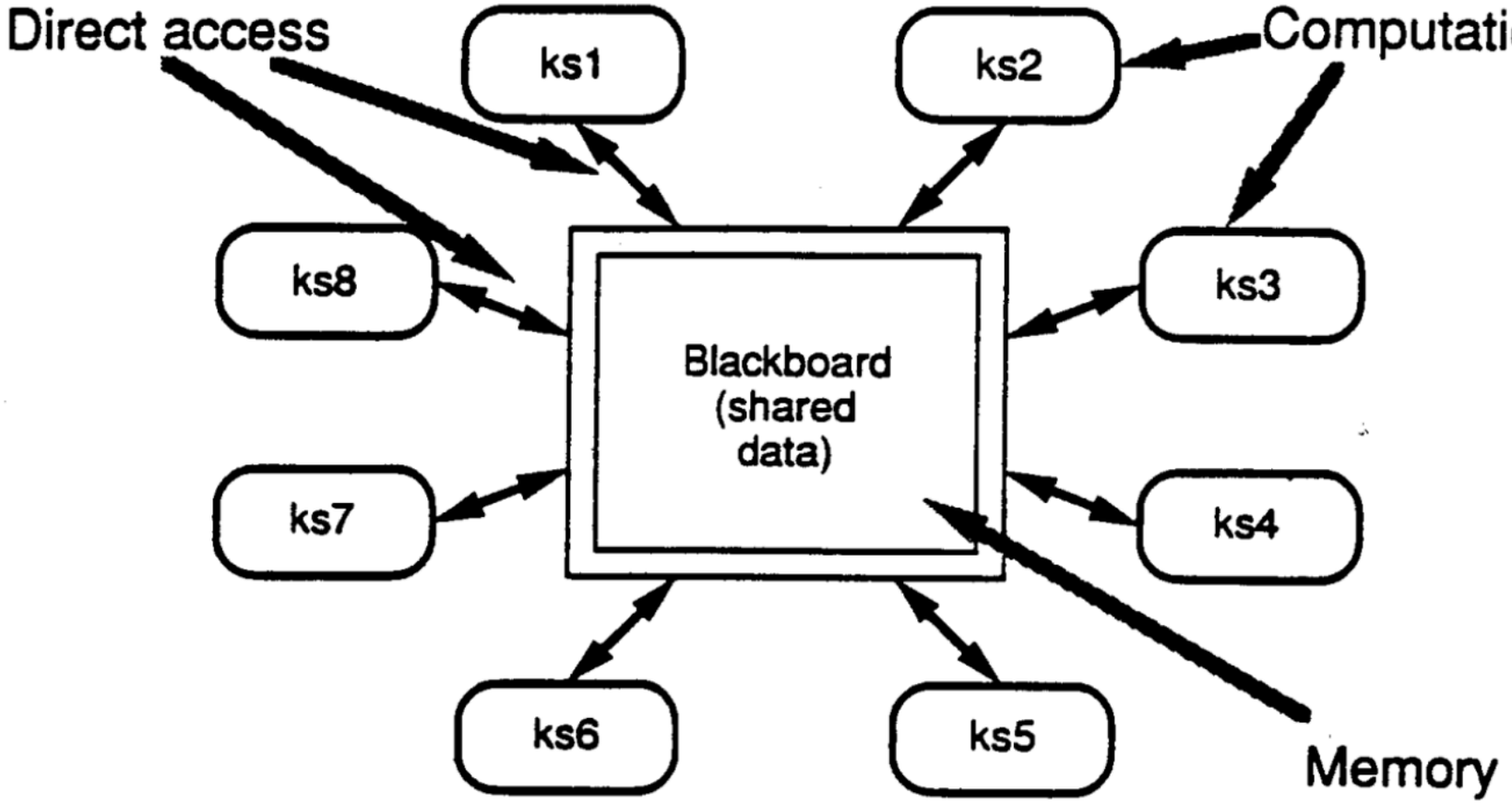
3. Event-Driven Architecture



Example: HTML DOM + Javascript

4. Blackboard Architecture



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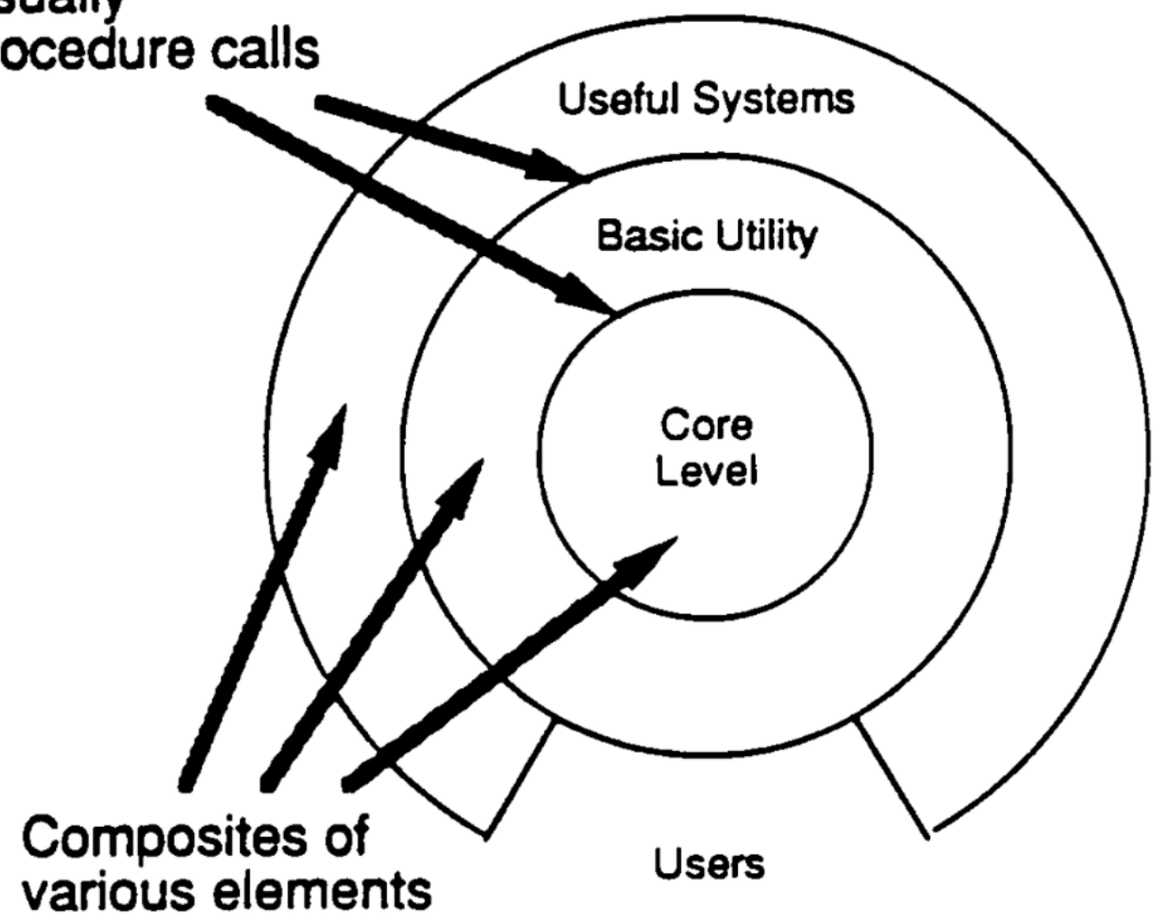
5. Layered Systems



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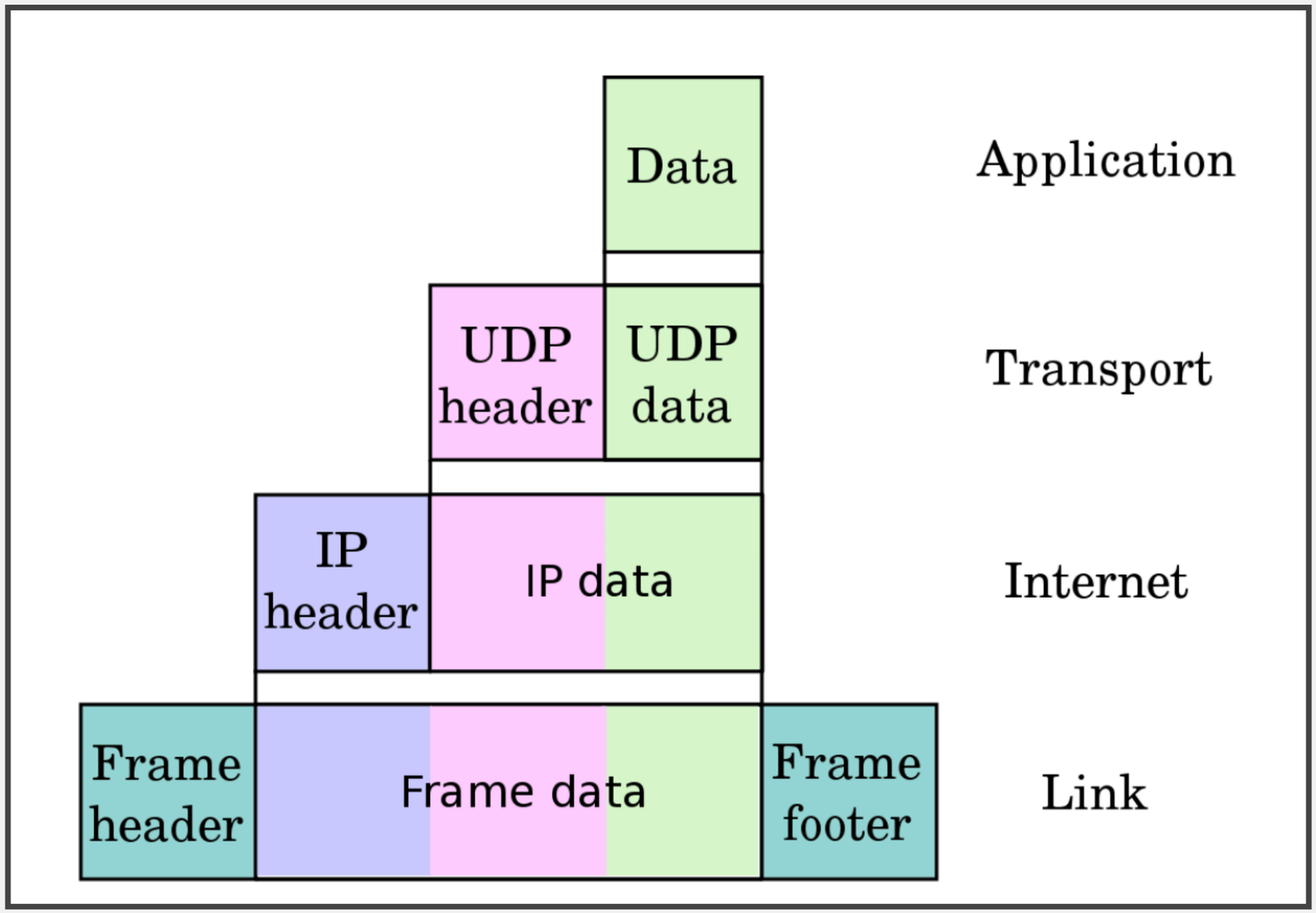
Example Internet Protocol Suite



Guidelines for Selecting a Notation

- Suitable for purpose
- Often visual for compact representation
- Usually boxes and arrows
- UML possible (semi-formal), but possibly constraining
  - Note the different abstraction level – Subsystems or processes, not classes or objects
- Formal notations available
- Decompose diagrams hierarchically and in views
- Always include a legend
- Define precisely what the boxes mean
- Define precisely what the lines mean
- Do not try to do too much in one diagram
  - Each view of architecture should fit on a page
  - Use hierarchy

Week 5 - Static and Dynamic Analysis

What Static Analysis Can & Cannot Do

- Type-checking is well established
  - Set of data types taken by variables at any point
  - Can be used to prevent type errors (e.g. Java) or warn about potential type errors (e.g. Python)

- Checking for problematic patterns in syntax is easy and fast
  - Is there a comparison of two Java strings using `==`?
  - Is there an array access `a[i]` without an enclosing bounds check for `i`?

- Reasoning about termination is impossible in general
  - Halting problem
- Reasoning about exact values is hard, but conservative analysis via abstraction is possible
  - Is the bounds check before `a[i]` guaranteeing that `I` is within bounds?
  - Can the divisor ever take on a zero value?
  - Could the result of a function call be `42`?
  - Will this multi-threaded program give me a deterministic result?
  - Be prepared for “MAYBE”

- Verifying some advanced properties is possible but expensive
  - CI-based static analysis usually over-approximates conservatively

Bad News: Rice's Theorem

- Every static analysis is necessarily incomplete, unsound, undecidable, or a combination thereof

- *"Any nontrivial property about the language recognized by a Turing machine is undecidable."*
  - Henry Gordon Rice, 1953

Static Analysis is Well-Suited to Detecting Certain Defects

- **Security:** Buffer overruns, improperly validated input...
- **Memory safety:** Null dereference, uninitialized data...
- **Resource leaks:** Memory, OS resources...
- **API Protocols:** Device drivers; real time libraries; GUI frameworks
- **Exceptions:** Arithmetic/library/user-defined
- **Encapsulation:**
  - Accessing internal data, calling private functions...
- **Data races:**
  - Two threads access the same data without synchronization

Static Analysis Tools: Broad Classification

- Linters
  - Shallow syntax analysis for enforcing code styles and formatting
- Pattern-based bug detectors
  - Simple syntax or API-based rules for identifying common programming mistakes
- Type-annotation validators
  - Check conformance to user-defined types
  - Types can be complex (e.g., “Nullable”)
- Data-flow analysis / Abstract interpretation)
  - Deep program analysis to find complex error conditions (e.g., ” can array index be out of bounds?”)

Static Analysis Tools: Applications

- Find bugs
- Refactor code
- Keep your code stylish!
- Identify code smells
- Measure quality
- Find usability and accessibility issues
- Identify bottlenecks and improve performance

Dynamic Analysis Reasons about Program Executions

- Tells you properties of the program that were definitely observed
  - Code coverage
  - Performance profiling
  - Type profiling
  - Testing
- In practice, implemented by program instrumentation
  - Think “Automated logging”
  - Slows down execution speed by a small amount

Static Analysis vs. Dynamic Analysis

- Requires only source code
- Conservatively reasons about all possible
- Reported warnings may contain false positives
- Can report all warnings of a particular class of problems
- Advanced techniques like verification can prove certain complex properties, but rarely run in CI due to cost

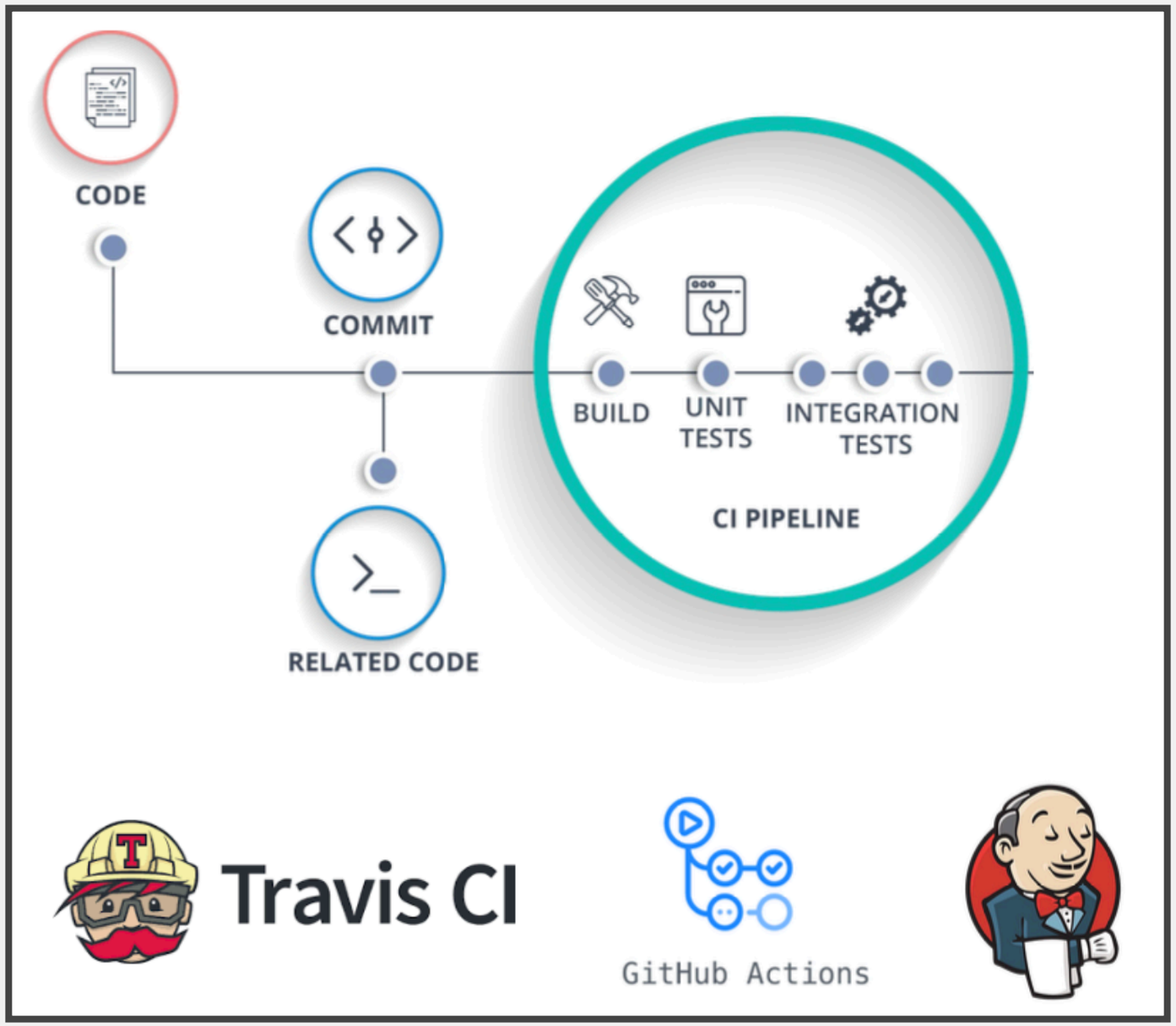
- Requires successful build + test inputs
- Observes individual executions
- Reported problems are real, as observed by a witness input
- Can only report problems that are seen. Highly dependent on test inputs. Subject to false negatives
- Advanced techniques like symbolic execution can prove certain complex properties, but rarely run in CI due to cost

Tools for Static Analysis





Static Analysis is a Key Part of CI



What Makes a Good Static Analysis Tool?

- Static analysis should be fast
  - Don’t hold up development velocity
  - This becomes more important as code scales
- Static analysis should report few false positives
  - Otherwise developers will start to ignore warnings and alerts, and quality will decline
- Static analysis should be continuous
  - Should be part of your continuous integration pipeline
  - Diff-based analysis is even better -- don’t analyse the entire codebase; just the changes
- Static analysis should be informative
  - Messages that help the developer to quickly locate and address the issue
  - Ideally, it should suggest or automatically apply fixes

(1) Linters

- Cheap, fast, and lightweight static source analysis

Linters Use Very "Shallow" Static Analysis

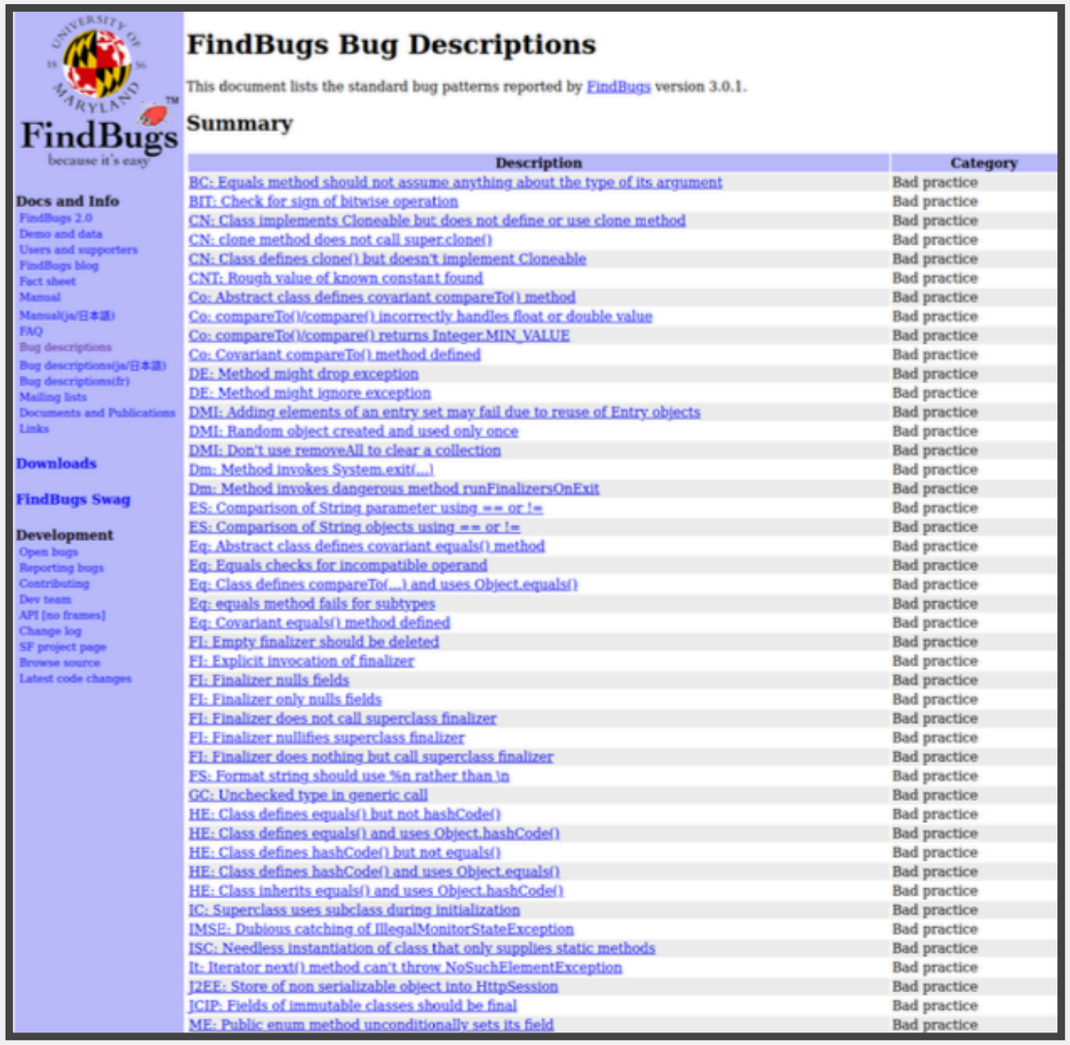
- Ensure proper indentation
- Naming convention
- Line sizes
- Class nesting
- Documenting public functions
- Parenthesis around expressions
- What else?

Use Linters to Improve Maintainability

- Why? We spend more time reading code than writing it.
  - Various estimates of the exact %, some as high as 80%
- Code is ownership is usually shared
- The original owner of some code may move on
- Code conventions make it easier for other developers to quickly understand your code

(2) - Pattern-based Static Analysis Tools

- Bad Practice
- Correctness
- Performance
- Internationalization
- Malicious Code
- Multithreaded Correctness
- Security
- Dodgy Code



FindBugs
because it's easy

Docs and Info
FindBugs 2.0
Demo and data
Users and supporters
FindBugs blog
Fact sheet
Manual
Manual(ja/日本語)
FAQ
Bug descriptions
Bug descriptions(ja/日本語)
Bug descriptions(fr)
Mailing lists
Documents and Publications
Links

Downloads

FindBugs Swag

Development
Open bugs
Reporting bugs
Contributing
Dev team
API [no frames]
Change log
SF project page
Browse source
Latest code changes

FindBugs Bug Descriptions

This document lists the standard bug patterns reported by FindBugs version 3.0.1.

Summary

Description	Category
BC: Equals method should not assume anything about the type of its argument	Bad practice
BIT: Check for sign of bitwise operation	Bad practice
CN: Class implements Cloneable but does not define or use clone method	Bad practice
CN: clone method does not call super.clone()	Bad practice
CN: Class defines clone() but doesn't implement Cloneable	Bad practice
CNT: Rough value of known constant found	Bad practice
Co: Abstract class defines covariant compareTo() method	Bad practice
Co: compareTo()/compare() incorrectly handles float or double value	Bad practice
Co: compareTo()/compare() returns Integer.MIN_VALUE	Bad practice
Co: Covariant compareTo() method defined	Bad practice
DE: Method might drop exception	Bad practice
DE: Method might ignore exception	Bad practice
DMI: Adding elements of an entry set may fail due to reuse of Entry objects	Bad practice
DMI: Random object created and used only once	Bad practice
DMI: Don't use removeAll to clear a collection	Bad practice
Dm: Method invokes System.exit(...)	Bad practice
Dm: Method invokes dangerous method runFinalizersOnExit	Bad practice
ES: Comparison of String parameter using == or !=	Bad practice
ES: Comparison of String objects using == or !=	Bad practice
Eq: Abstract class defines covariant equals() method	Bad practice
Eq: Equals checks for incompatible operand	Bad practice
Eq: Class defines compareTo(...) and uses Object.equals()	Bad practice
Eq: equals method fails for subtypes	Bad practice
Eq: Covariant equals() method defined	Bad practice
FI: Empty finalizer should be deleted	Bad practice
FI: Explicit invocation of finalizer	Bad practice
FI: Finalizer nulls fields	Bad practice
FI: Finalizer only nulls fields	Bad practice
FI: Finalizer does not call superclass finalizer	Bad practice
FI: Finalizer nullifies superclass finalizer	Bad practice
FI: Finalizer does nothing but call superclass finalizer	Bad practice
FS: Format string should use %n rather than \n	Bad practice
GC: Unchecked type in generic call	Bad practice
HE: Class defines equals() but not hashCode()	Bad practice
HE: Class defines equals() and uses Object.hashCode()	Bad practice
HE: Class defines hashCode() but not equals()	Bad practice
HE: Class defines hashCode() and uses Object.equals()	Bad practice
HE: Class inherits equals() and uses Object.hashCode()	Bad practice
IC: Superclass uses subclass during initialization	Bad practice
IMSE: Dubious catching of IllegalMonitorStateException	Bad practice
ISC: Needless instantiation of class that only supplies static methods	Bad practice
It: Iterator next() method can't throw NoSuchElementException	Bad practice
J2EE: Store of non serializable object into HttpSession	Bad practice
JCIP: Fields of immutable classes should be final	Bad practice
ME: Public enum method unconditionally sets its field	Bad practice

Challenges

- The analysis must produce zero false positives
  - Otherwise developers won't be able to build the code!

- The analysis needs to be really fast
  - Ideally < 100 ms
  - If it takes longer, developers will become irritated and lose productivity

- You can't just "turn on" a particular check
  - Every instance where that check fails will prevent existing code from
  - There could be thousands of violations for a single check across large codebases

(3) -Use Type Annotations to Detect Common Errors

- Uses a conservative analysis to prove the absence of certain defects
  - Null pointer errors, uninitialized fields, certain liveness issues, information leaks, SQL injections, bad regular expressions, incorrect physical units, bad format strings, ...
    - C.f. SpotBugs which makes no safety guarantees
    - Assuming that code is annotated and those annotations are correct
- Uses annotations to enhance type system
- Example: Java Checker Framework or MyPy

(3) -Use Type Annotations to Detect Common Errors

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    - Assuming that code is annotated and those annotations are correct
- Uses annotations to enhance type system
- Example: Java Checker Framework or MyPy

Taint Analysis

- Tracks flow of sensitive information through the program
- Tainted inputs come from arbitrary, possibly malicious sources
  - User inputs, unvalidated data
- Using tainted inputs may have dangerous consequences
  - Program crash, data corruption, leak private data, etc.
- We need to check that inputs are sanitized before reaching sensitive locations

Units Checker Identifies Physical Unit Inconsistencies

- Guarantees that operations are performed on the same kinds and units
- Kinds of annotations
  - @Acceleration, @Angle, @Area, @Current, @Length, @Luminance, @Mass, @Speed, @Substance, @Temperature, @Time
- SI unit annotation
  - @m, @km, @mm, @kg, @mPERs, @mPERs2, @radians, @degrees, @A, ...

Checker Frameworks: Limitations

- Can only analyze code that is annotated
  - Requires that dependent libraries are also annotated
  - Can be tricky, but not impossible, to retrofit annotations into existing codebases

- Only considers the signature and annotations of methods
  - Doesn’t look at the implementation of methods that are being called

- Dynamically generated code
  - Spring Framework

- - Can produce false positives!
  - Byproduct of necessary approximations

Infer: What if we didn't want Annotations

- Focused on memory safety bugs
  - Null pointer dereferences, memory leaks, resource leaks, ...
- Compositional interprocedural reasoning
  - Based on separation logic and bi-abduction
- Scalable and fast
  - Can run incremental analysis on changed code
- Does not require annotations
- Supports multiple languages
  - Java, C, C++, Objective-C
  - Programs are compiled to an intermediate representation

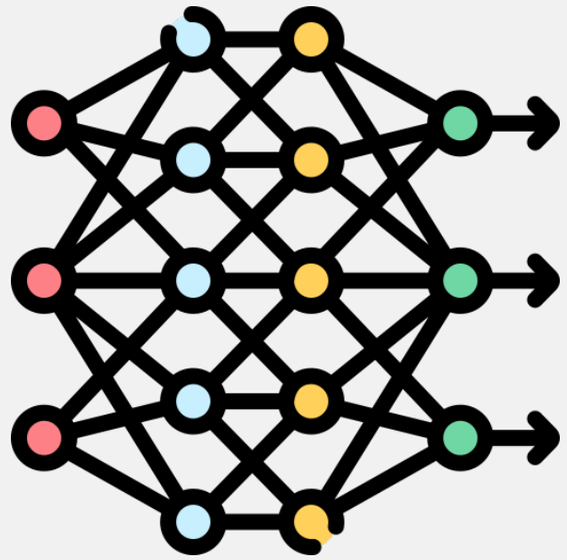
Summary

- Linters are cheap, fast, but imprecise analysis tools
  - Can be used for purposes other than bug detection (e.g., style)
- Conservative analyzers can demonstrate the absence of particular defects
  - At the cost of false positives due to necessary approximations
  - Inevitable trade-off between false positives and false negatives
- The best QA strategy involves multiple analysis and testing techniques
  - The exact set of tools and techniques depends on context

Week 5/6- LLMs for Software Engineers

Large Language Models

- Language Modeling: Measure probability of a sequence of words
  - Input: Text sequence
  - Output: Most likely next word



*Not actual size

- LLMs are... large
  - GPT-3 has 175B parameters
  - GPT-4 is estimated to have ~1.24 Trillion

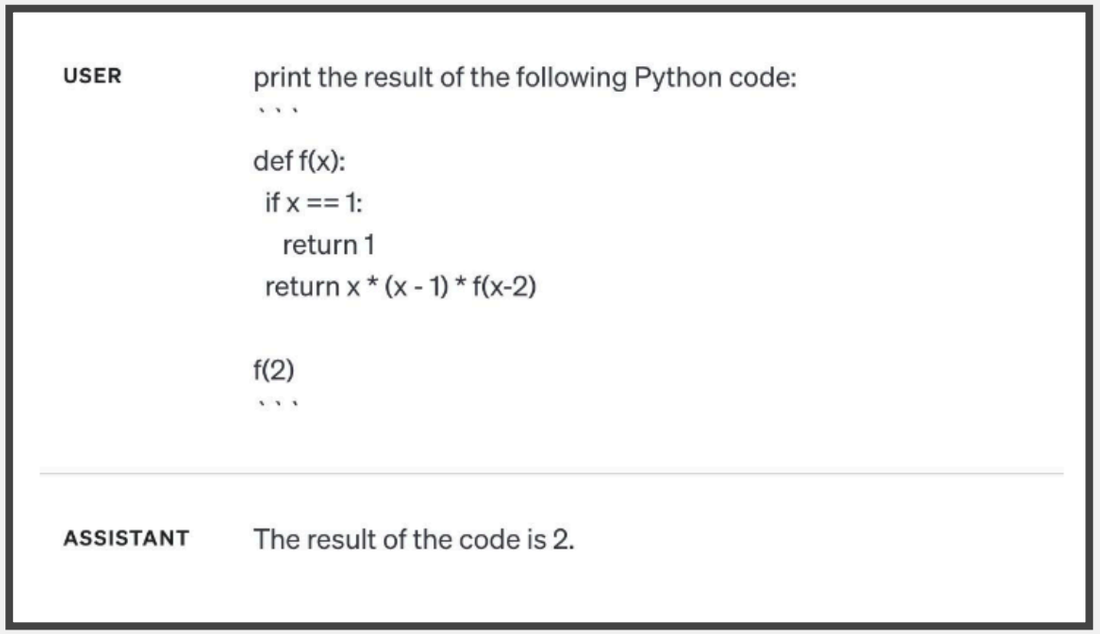
- Pre-trained with up to a PB of Internet text data
  - Massive financial and environmental cost

Large Language Models are Pre-trained

- Only a few people have resources to train LLMs
- Access through API calls
- OpenAI, Google Vertex AI, Anthropic, Hugging Face
- We will treat it as *a black box that can make errors!*

LLMs are Far from Perfect

- Hallucinations
  - Factually Incorrect Output
- High Latency
  - Output words generated one at a time
  - Larger models also tend to be slower
- Output format
  - Hard to structure output (e.g. extracting date from text)
  - Some workarounds for this (later)



Claude Code -Best Practices

- Give Claude a way to verify its work
- Explore First, then Plan, then Code
- Provide Specific Context for your Tasks
- Configure your Environment

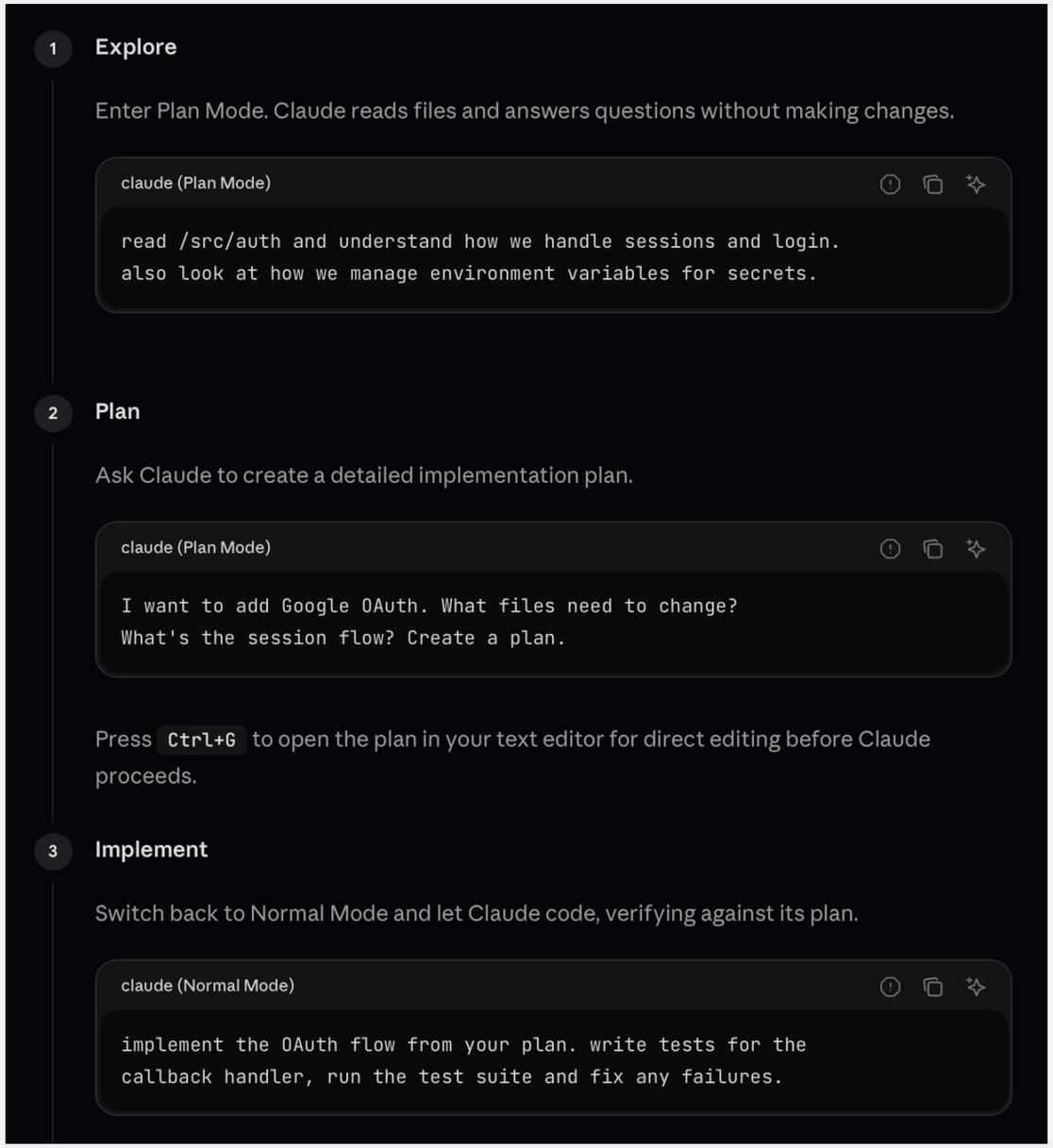
Claude Code -Best Practices

- Give Claude a way to verify its work

Strategy	Before	After
Provide verification criteria	*”implement a function that validates email addresses”*	*”write a validateEmail function. example test cases:* ***user@example.com*** *is true, invalid is false,* ***user@.com*** *is false. run the tests after implementing”*
Verify UI changes visually	*”make the dashboard look better”*	*”[paste screenshot] implement this design. take a screenshot of the result and compare it to the original. list differences and fix them”*
Address root causes, not symptoms	*”the build is failing”*	*”the build fails with this error: [paste error]. fix it and verify the build succeeds. address the root cause, don’t suppress the error”*

Claude Code -Best Practices

- Explore First, then Plan, then Code



Claude Code -Best Practices

- Provide Specific Context for your Tasks

Strategy	Before	After
Scope the task. Specify which file, what scenario, and testing preferences.	*”add tests for foo.py”*	*”write a test for foo.py covering the edge case where the user is logged out. avoid mocks.”*
Point to sources. Direct Claude to the source that can answer a question.	*”why does ExecutionFactory have such a weird api?”*	*”look through ExecutionFactory’s git history and summarize how its api came to be”*
Reference existing patterns. Point Claude to patterns in your codebase.	*”add a calendar widget”*	*”look at how existing widgets are implemented on the home page to understand the patterns. HotDogWidget.php is a good example. follow the pattern to implement a new calendar widget that lets the user select a month and paginate forwards/backwards to pick a year. build from scratch without libraries other than the ones already used in the codebase.”*
Describe the symptom. Provide the symptom, the likely location, and what “fixed” looks like.	*”fix the login bug”*	*”users report that login fails after session timeout. check the auth flow in src/auth/, especially token refresh. write a failing test that reproduces the issue, then fix it”*

Claude Code -Best Practices

- Configure your Environment

CLAUDE.md

```
# Code style
- Use ES modules (import/export) syntax, not CommonJS (require)
- Destructure imports when possible (eg. import { foo } from 'bar')

# Workflow
- Be sure to typecheck when you're done making a series of code changes
- Prefer running single tests, and not the whole test suite, for performance
```

Claude Code -Best Practices

- Configure your Environment

✅ Include	❌ Exclude
Bash commands Claude can't guess	Anything Claude can figure out by reading code
Code style rules that differ from defaults	Standard language conventions Claude already knows
Testing instructions and preferred test runners	Detailed API documentation (link to docs instead)
Repository etiquette (branch naming, PR conventions)	Information that changes frequently
Architectural decisions specific to your project	Long explanations or tutorials
Developer environment quirks (required env vars)	File-by-file descriptions of the codebase
Common gotchas or non-obvious behaviors	Self-evident practices like "write clean code"

Claude Code - Common Workflows

- Getting Started - Codebase Comprehension
  - `cd /path/to/project`
  - `claude`
  - `> give me an overview of this codebase`
  - `> explain the main elements of the architecture used here`

Claude Code - Common Workflows

- Finding Relevant Code
  - `> find the files that handle user authentication`
  - `> how do these authentication files work together?`
  - `> trace the login process from front-end to database`

Claude Code - Common Workflows

- Fix Bugs Efficiently
  - **Share the error with Claude**
    - `> I'm seeing an error when I run npm test`
  - **Ask for Fix Recommendations**
    - `> suggest a few ways to fix the @ts-ignore in user.ts`
  - **Apply the Fix**
    - `> update user.ts to add the null check you suggested`

Claude Code - Common Workflows

- Refactor Code
  - **Identify Legacy Code for Refactoring**
    - `> find deprecated API usage in our codebase`
  - **Get Refactoring Recommendations**
    - `> suggest how to refactor utils.js to use modern JavaScript features`
  - **Apply the Changes Safely**
    - `> refactor utils.js to use ES2024 features while maintaining the same behavior`
  - **Verify the Refactoring**
    - `> run tests for the refactored code`

Claude Code - Common Workflows

- Create Specialized Subagents
  - **Create Custom Subagents for your Workflow**
    - `> /agents`
    - **Then select “Create New subagent” and follow the prompts to define:**
      - A unique identifier that describes the subagent’s purpose (for example, code-reviewer, api-designer).
      - When Claude should use this agent
      - Which tools it can access
      - A system prompt describing the agent’s role and behavior

Claude Code - Common Workflows

- Use Specialized Subagents
  - **View Available Subagents**
    - `> /agents`
  - **Use Subagents Automatically**
    - `> review my recent code changes for security issues`
    - `> run all tests and fix any failures`
  - **Explicitly Request Specific Subagents**
    - `> use the code-reviewer subagent to check the auth module`
    - `> have the debugger subagent investigate why users can't log in`

Claude Code - Common Workflows

- Use Plan Mode for Safe Code Analysis
  - **When to use Plan Mode**
    - Multi-step implementation: When your feature requires making edits to many files
    - Code exploration: When you want to research the codebase thoroughly before changing anything
    - Interactive development: When you want to iterate on the direction with Claude

Claude Code - Common Workflows

- How to Use Plan Mode
  - **Start a new session in Plan Mode**
    - `claude --permission-mode plan`
  - **Run “headless” queries in Plan Mode**
    - `claude --permission-mode plan -p "Analyze the authentication system and suggest improvements”`
  - **Example: Planning a Complex Refactor**
  - `> I need to refactor our authentication system to use OAuth2. Create a detailed migration plan.`

Claude Code - Common Workflows

- Work with Tests
  - **Identify Untested Code**
    - `> find functions in NotificationsService.swift that are not covered by tests`
  - **Generate Test Scaffolding**
    - `> find functions in NotificationsService.swift that are not covered by tests`
  - **Add Meaningful Test Cases**
    - `> add test cases for edge conditions in the notification service`
  - **Run and Verify Tests**
    - `> run the new tests and fix any failures`

Claude Code - Common Workflows

- Create Pull Requests
  - You can create pull requests by asking Claude directly (“create a pr for my changes”) or by using the /commit-push-pr skill, which commits, pushes, and opens a PR in one step.
    - `> /commit-push-pr`
  - **Create your own PR Skill**
    - Summarize Your Changes
      - `> summarize the changes I've made to the authentication module`
    - Generate a Pull Request
      - `> create a pr`
    - Review and Refine
      - `> enhance the PR description with more context about the security improvements`

Claude Code - Common Workflows

- Handle Documentation
  - Identify Undocumented Code
    - `> find functions without proper JSDoc comments in the auth module`
  - **Generate Documentation**
    - `> add JSDoc comments to the undocumented functions in auth.js`
  - **Review and Enhance**
    - `> improve the generated documentation with more context and examples`
  - **Verify Documentation**
    - `> check if the documentation follows our project standards`

Week 6 - Open Source Software

What is Open Source Software?

- Source code availability
- Right to modify and creative derivative works
- (Often) Right to redistribute derivate works

What is Open Source Software?

- Source code availability
- Right to modify and creative derivative works
- (Often) Right to redistribute derivate works

Contrast with Proprietary Software: A Black Box

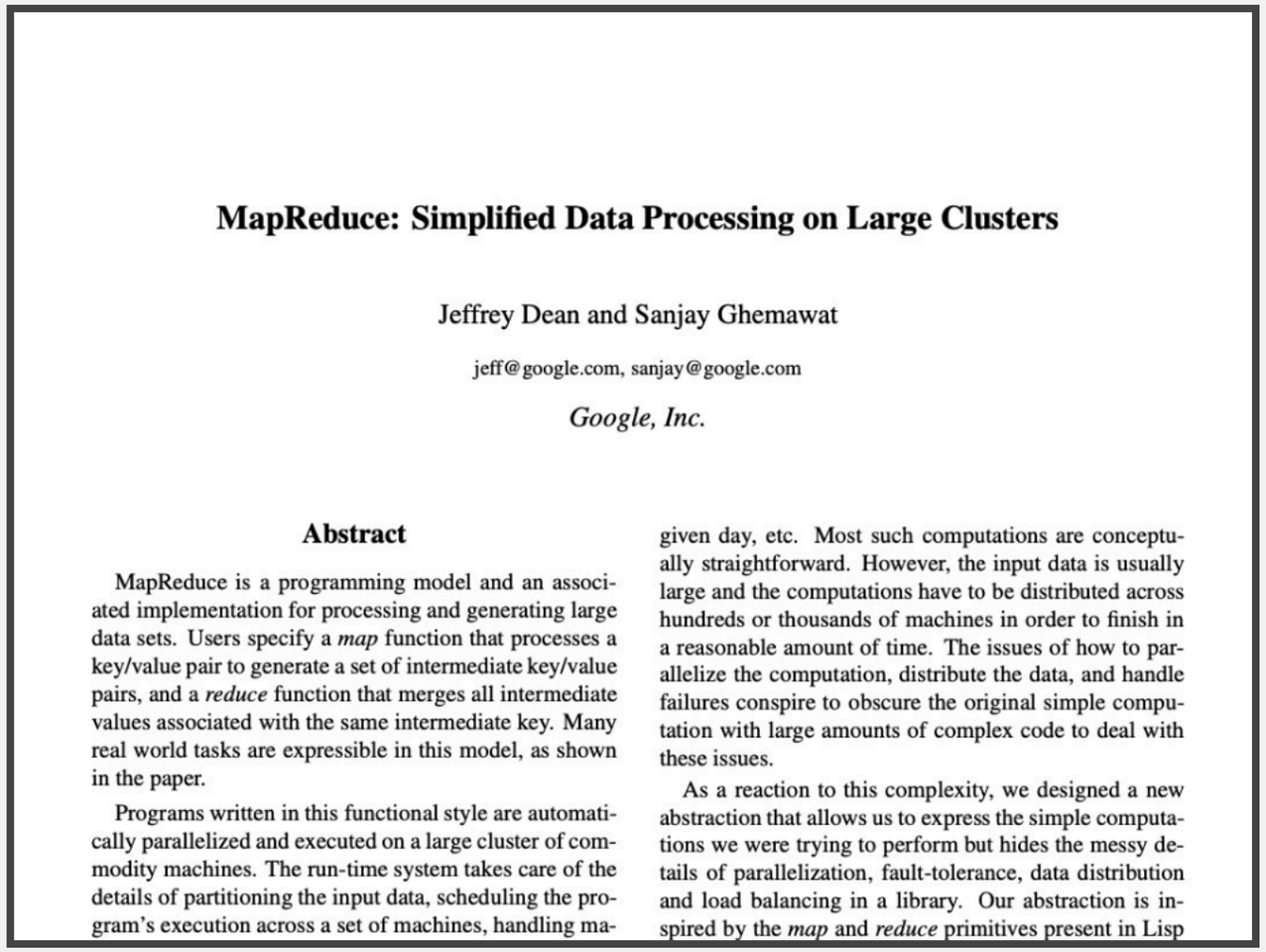
- Intention is to be used, not examined, inspected, or modified.
- No source code – only download a binary (e.g., an app) or use via the internet (e.g., a web service).
- Often contains an End User License Agreement (EULA) governing rights and liabilities.
- EULAs may specifically prohibit attempts to understand application internals.

Free Software vs. Open Source

- *Free software origins (70-80s ~Stallman)*
  - ~~Cultish~~ Political goal
  - Software part of free speech
    - free exchange, free modification
    - proprietary software is unethical
    - security, trust
  - GNU project, Linux, GPL license

- *Open source (1998 ~O'Reilly)*
  - Rebranding without political legacy
  - Emphasis on internet and large dev/user involvement
  - Openness toward proprietary software/coexist
  - (Think: Netscape becoming Mozilla)

Risks in ***not*** Open-Sourcing?



MapReduce: Simplified Data Processing on Large Clusters

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Abstract

MapReduce is a programming model and an associated implementation for processing and generating large data sets. Users specify a *map* function that processes a key/value pair to generate a set of intermediate key/value pairs, and a *reduce* function that merges all intermediate values associated with the same intermediate key. Many real world tasks are expressible in this model, as shown in the paper.

Programs written in this functional style are automatically parallelized and executed on a large cluster of commodity machines. The run-time system takes care of the details of partitioning the input data, scheduling the program's execution across a set of machines, handling machine failures, and managing the required inter-machine communication. This allows programmers without any experience with parallel and distributed systems to easily utilize the resources of a large distributed system.

Our implementation of MapReduce runs on a large cluster of commodity machines and is highly scalable: a typical MapReduce computation processes many terabytes of data on thousands of machines. Programmers find the system easy to use: hundreds of MapReduce programs have been implemented and upwards of one thousand MapReduce jobs are executed on Google's clusters every day.

1 Introduction

Over the past five years, the authors and many others at Google have implemented hundreds of special-purpose computations that process large amounts of raw data, such as crawled documents, web request logs, etc., to compute various kinds of derived data, such as inverted indices, various representations of the graph structure of web documents, summaries of the number of pages crawled per host, the set of most frequent queries in a given day, etc. Most such computations are conceptually straightforward. However, the input data is usually large and the computations have to be distributed across hundreds or thousands of machines in order to finish in a reasonable amount of time. The issues of how to parallelize the computation, distribute the data, and handle failures conspire to obscure the original simple computation with large amounts of complex code to deal with these issues.

As a reaction to this complexity, we designed a new abstraction that allows us to express the simple computations we were trying to perform but hides the messy details of parallelization, fault-tolerance, data distribution and load balancing in a library. Our abstraction is inspired by the *map* and *reduce* primitives present in Lisp

Use of Open-Source Software in Companies

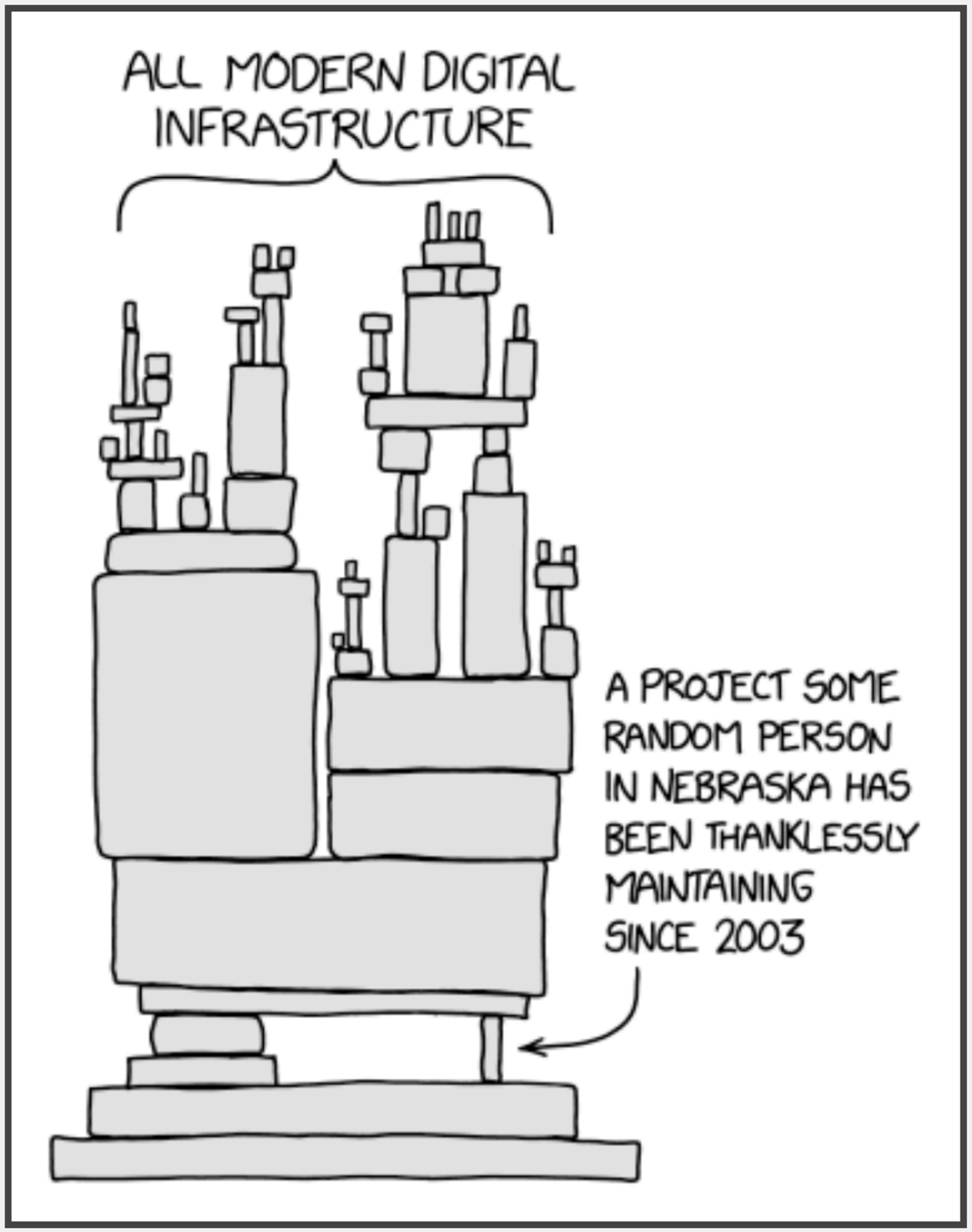
- Is the license compatible with our intended use?
  - More on this later

- How will we handle versioning and updates?
  - Does every internal project declare its own versioned dependency or do we all agree on using one fixed (e.g., latest) version?
  - Sometimes resolved by assigning internal “owners” of a third-party dependency, who are responsible for testing updates and declaring allowable versions.

- How to handle customization of the OSS software?
  - Internal forks are useful but hard to sync with upstream changes.
  - One option: Assign an internal owner who keeps internal fork up-to-date with upstream.
  - Another option: Contribute all customizations back to upstream to maintain clean dependencies.

- Security risks? Supply chain attacks on the rise.

Use of Open-Source Software in Companies



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TECH & INNOVATION

NPM ERR!

How one programmer broke the internet by deleting a tiny piece of code

leftpad.js package.json

```
1  module.exports = leftpad;
2  function leftpad (str, len, ch) {
3    str = String(str);
4    var i = -1;
5    if (!ch && ch !== 0) ch = ' ';
6    len = len - str.length;
7    while (++i < len) {
8      str = ch + str;
9    }
10   return str;
11 }
12
13
```

Contrast with Proprietary Software: A Black Box

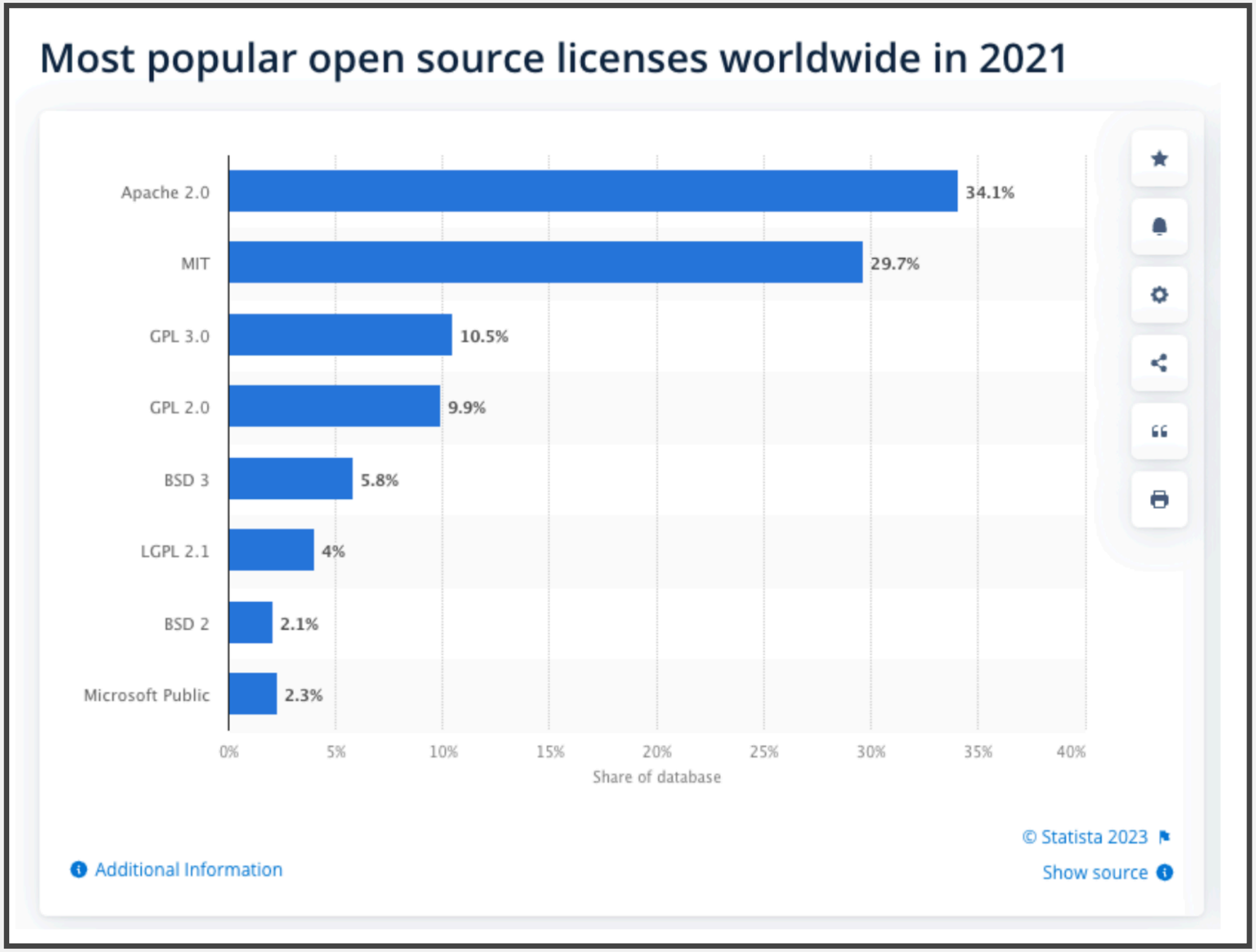
- Intention is to be used, not examined, inspected, or modified.
- No source code – only download a binary (e.g., an app) or use via the internet (e.g., a web service).
- Often contains an End User License Agreement (EULA) governing rights and liabilities.
- EULAs may specifically prohibit attempts to understand application internals.

Free Software vs. Open Source

- *Free software origins (70-80s ~Stallman)*
  - ~~Cultish~~ Political goal
  - Software part of free speech
    - free exchange, free modification
    - proprietary software is unethical
    - security, trust
  - GNU project, Linux, GPL license

- *Open source (1998 ~O'Reilly)*
  - Rebranding without political legacy
  - Emphasis on internet and large dev/user involvement
  - Openness toward proprietary software/coexist
  - (Think: Netscape becoming Mozilla)

Most popular Software Licenses



GNU General Public License: the Copyleft License

- Nobody should be restricted by the software they use. There are four freedoms that every user should have:
  - the freedom to use the software for any purpose,
  - the freedom to change the software to suit your needs,
  - the freedom to share the software with your friends and neighbors, and
  - the freedom to share the changes you make.
- Code must be made available
- Any modifications must be relicensed under the same license (copyleft)

Risks of "Copyleft" Licenses

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Lesser GNU Public License (LGPL)

- Software must be a library

- Similar to GPL but does not consider dynamic binding as “derivative work”

- So, proprietary code can depend on LGPL libraries as long as they are not being modified

- See also: GPL with classpath exception (e.g., Oracle JDK)

MIT License

- Simple, commercial-friendly license
- Must retain copyright credit
- Software is provided as is
- Authors are not liable for software
- No other restrictions

Risk: Incompatible Licenses

- Sun open-sourced OpenOffice, but when Sun was acquired by Oracle, Oracle temporarily stopped the project.
- Many of the community contributors banded together and created LibreOffice
- Oracle eventually released OpenOffice to Apache
- LibreOffice changed the project license so LibreOffice can copy changes from OpenOffice but OpenOffice cannot do the same due to license conflicts

Copyright vs. Intellectual Property

- IP and Patents cover an idea for solving a problem
  - Examples: Machine designs, pharma processes to manufacture certain drugs, (controversially) algorithms
  - Have expiry dates. IP can be licensed or sold/ transferred for $$$.

- Copyrights cover particular expressions of some work
  - Examples: Books, music, art, source code
  - Automatic copyright assignment to all new work unless a license authorizes alternative uses.

- Exceptions for trivial works and ideas.

Contributor License Agreements (CLA)

- Often a requirement to sign these before you can contribute to OSS projects
- Scoped only to that project
- Assigns the maintainers specific rights over code that you contribute
- Without this, you own the copyright and IP for even small bug fixes and that can cause them legal headaches in the future

Summary

- Open-source software harnesses the collective power of stakeholders not directly associated with main developers
- Open-source ecosystems thrive in many application domains where reuse is common (e.g., platforms, frameworks, libraries)
- Corporations rely on open-source even if they develop proprietary software or services.
- Open-source licenses must be chosen carefully to align with intended use case.
- You will all contribute to OSS in this class!

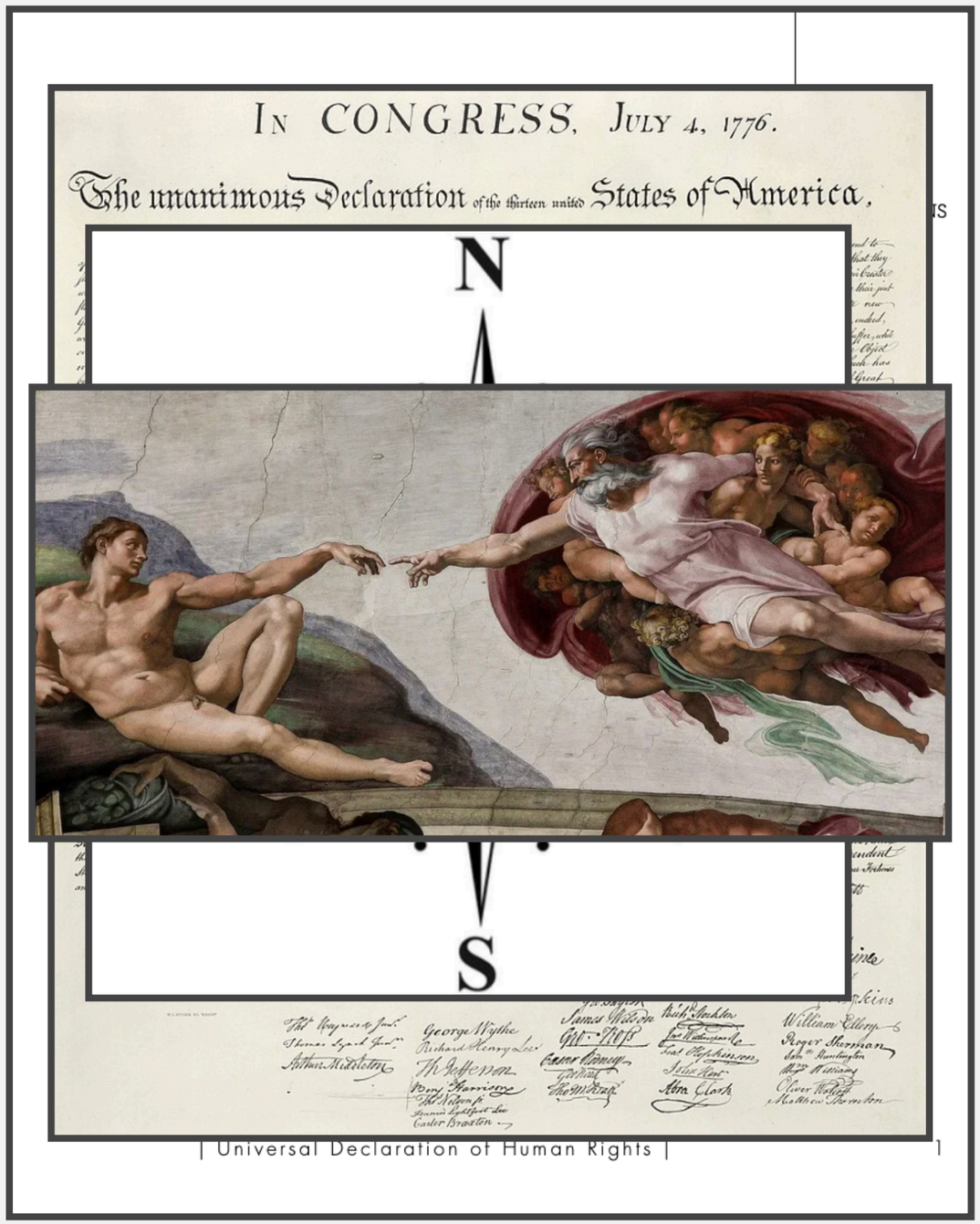
Week 7 - Software Engineering Ethics

What is Human Flourishing?

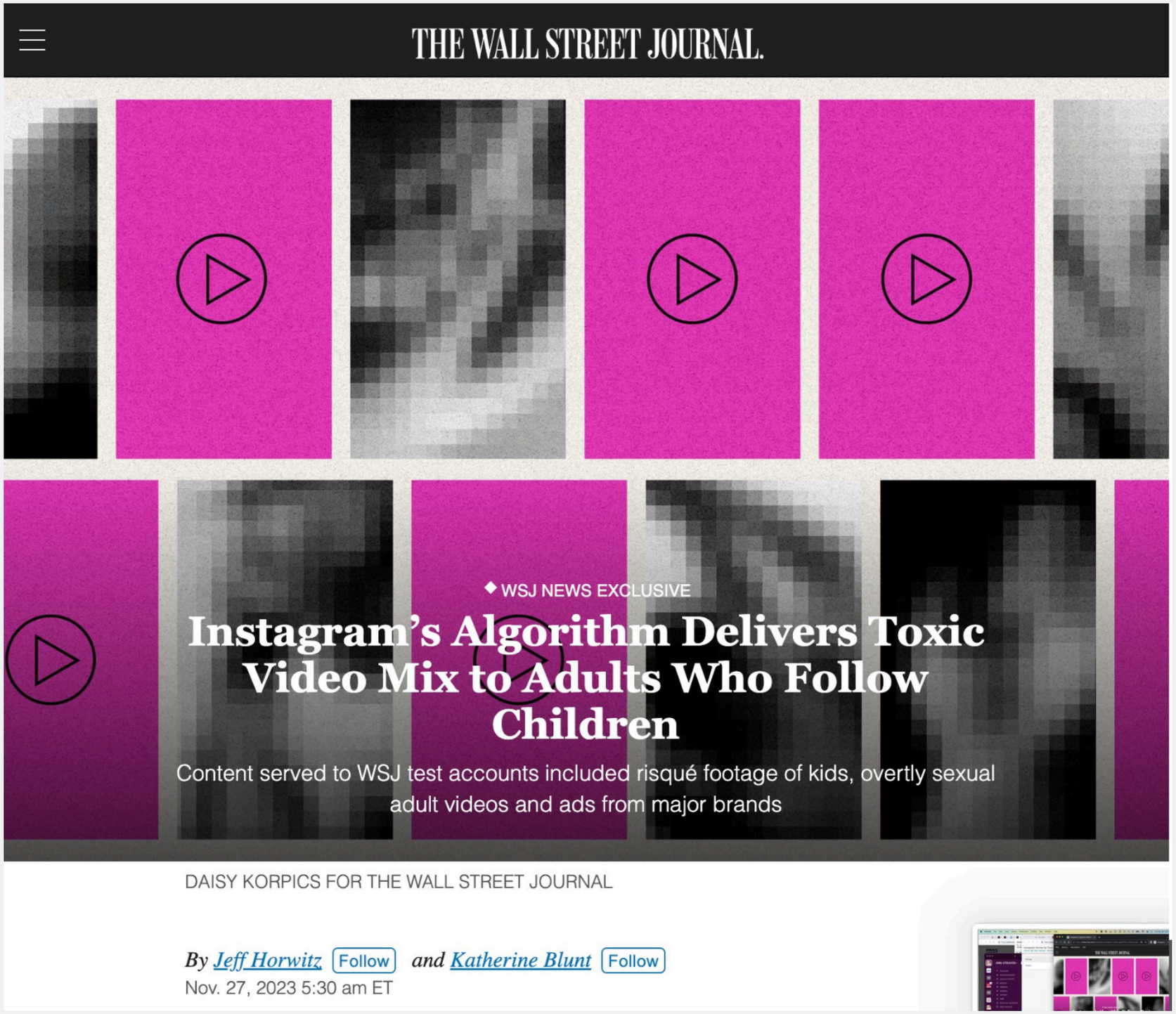
- According to Harvard's Human flourishing program: Human flourishing is composed of five central domains: *happiness and life satisfaction, mental and physical health, meaning and purpose, character and virtue, and close social relationships.*

Why Talk About Human Flourishing?

- Universal Declaration of Human Rights: “All human beings are born free and equal in dignity and rights.”
- Declaration of Independence: “We hold these truths to be self-evident...”
- Internal Compass
- Faith



Recommendation Engines



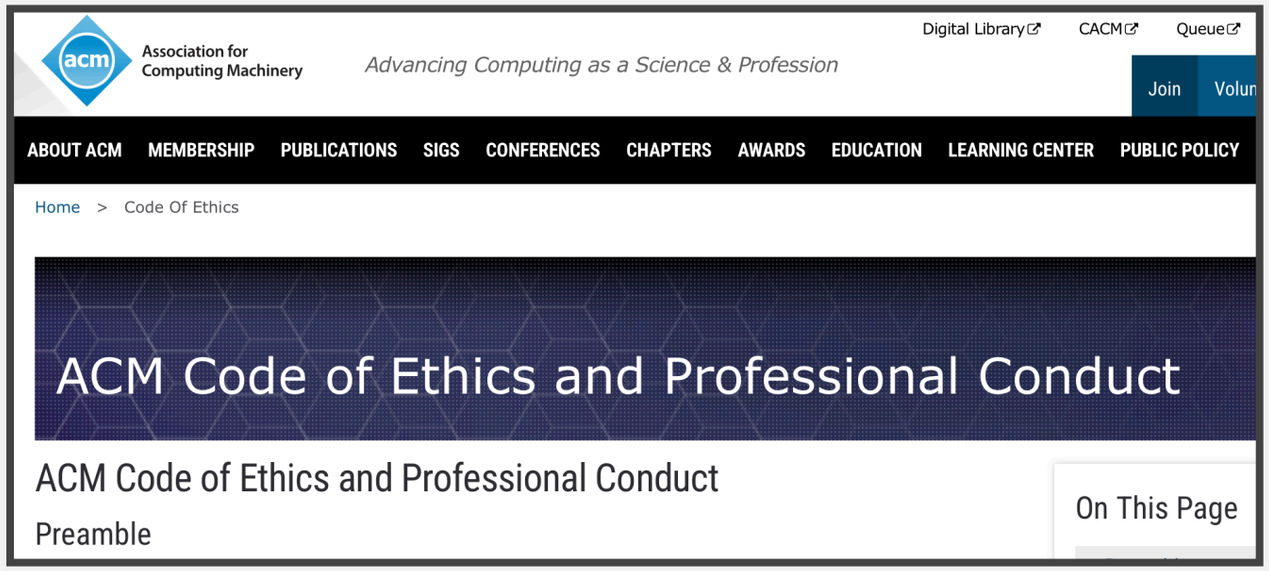
Algorithmic Bias

- Algorithms affect: Where we go to school
- Access to money
- Access to health care
- Receiving parole
- Possibility of Bail
- Risk Scores

These charts show that scores for white defendants were skewed toward lower-risk categories. Scores for black defendants were not. *(Source: ProPublica analysis of data from Broward County, Fla.)*

ACM Code of Ethics

- As an ACM member I will ….
  - Contribute to society and human well-being.
  - Avoid harm to others.
  - Be honest and trustworthy.
  - Be fair and take action not to discriminate.
  - Honor property rights including copyrights and patent.
  - Give proper credit for intellectual property.
  - Respect the privacy of others.
  - Honor confidentiality.



Code of Ethics

- Research shows that the code of ethics does not appear to affect the decisions made by software developers.

Does ACM's Code of Ethics Change Ethical Decision Making in Software Development?

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ABSTRACT

Ethical decisions in software development can substantially impact end-users, organizations, and our environment, as is evidenced by recent ethics scandals in the news. Organizations, like the ACM, publish codes of ethics to guide software-related ethical decisions. In fact, the ACM has recently demonstrated renewed interest in its code of ethics and made updates for the first time since 1992. To better understand how the ACM code of ethics changes software-

The first example is the Uber versus Waymo dispute [26], in which a software engineer at Waymo took self-driving car code to his home. Shortly thereafter, the engineer left Waymo to work for a competing company with a self-driving car business, Uber. When Waymo realized that their own code had been taken by their former employee, Waymo sued Uber. Even though the code was not apparently used for Uber's competitive advantage, the two companies settled the lawsuit for $245 million dollars.

Challenge

- How do we apply ethics to a field (Software Engineering) that is changes so often?
- Remember the Dominos case? The ADA law was written before the first website (1990)
- To handle this uncertainty about the future, let's focus on three questions we can ask to remind ourselves to focus on promoting human flourishing.

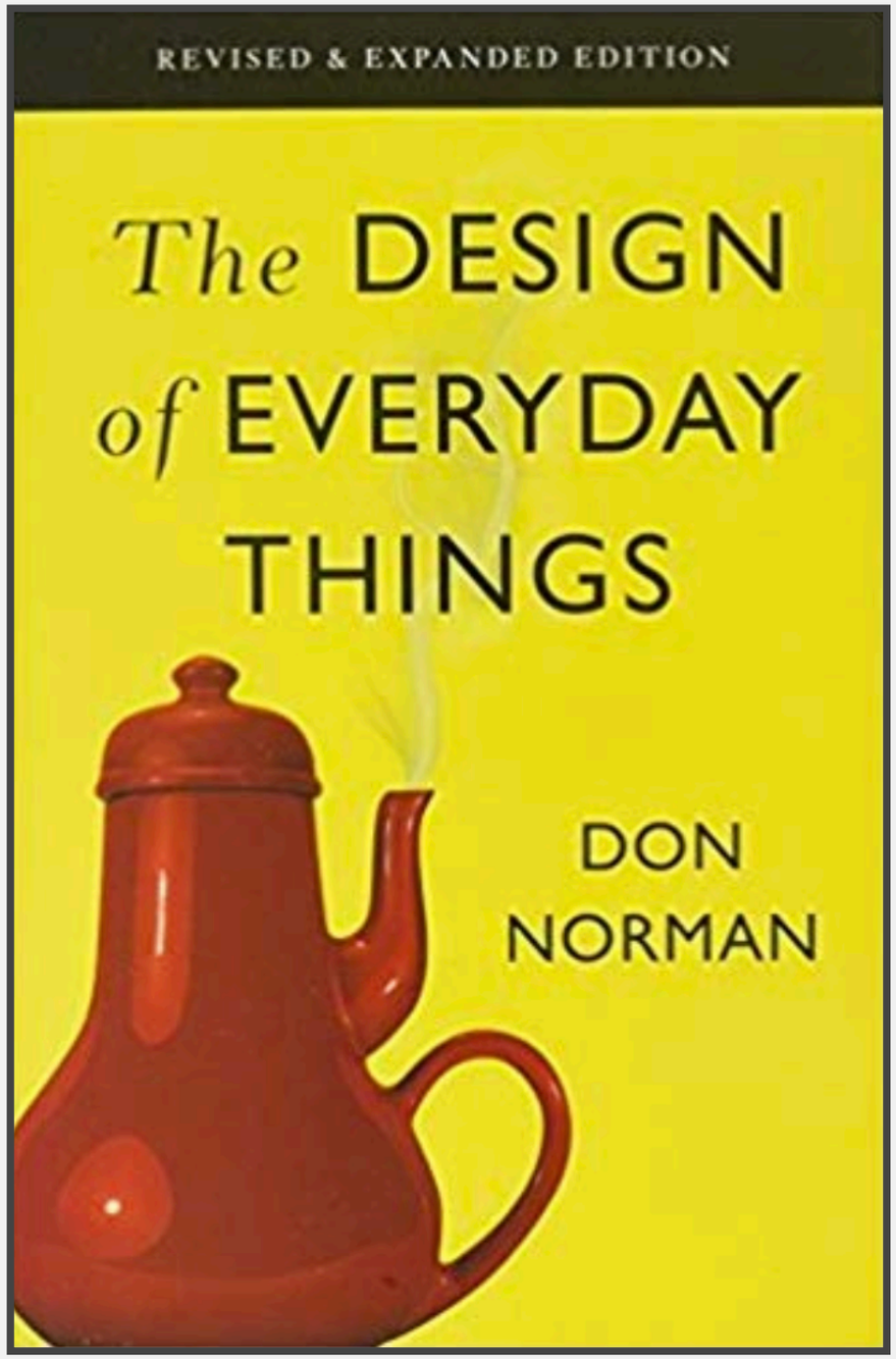
How to Tackle This?

- Three questions to promote human flourishing
- 1.Does my software respect the humanity of the users?
- 2.Does my software amplify positive behavior, or negative behavior for users and society at large?
- 3.Will my software's quality impact the humanity of others?

User-Centered Design

Agile

- User-centered design tries to optimize the product around how ***users can, want, or need to use the product***, rather than forcing the users to change their behavior to ***accommodate the product.***



Week 7 - Security

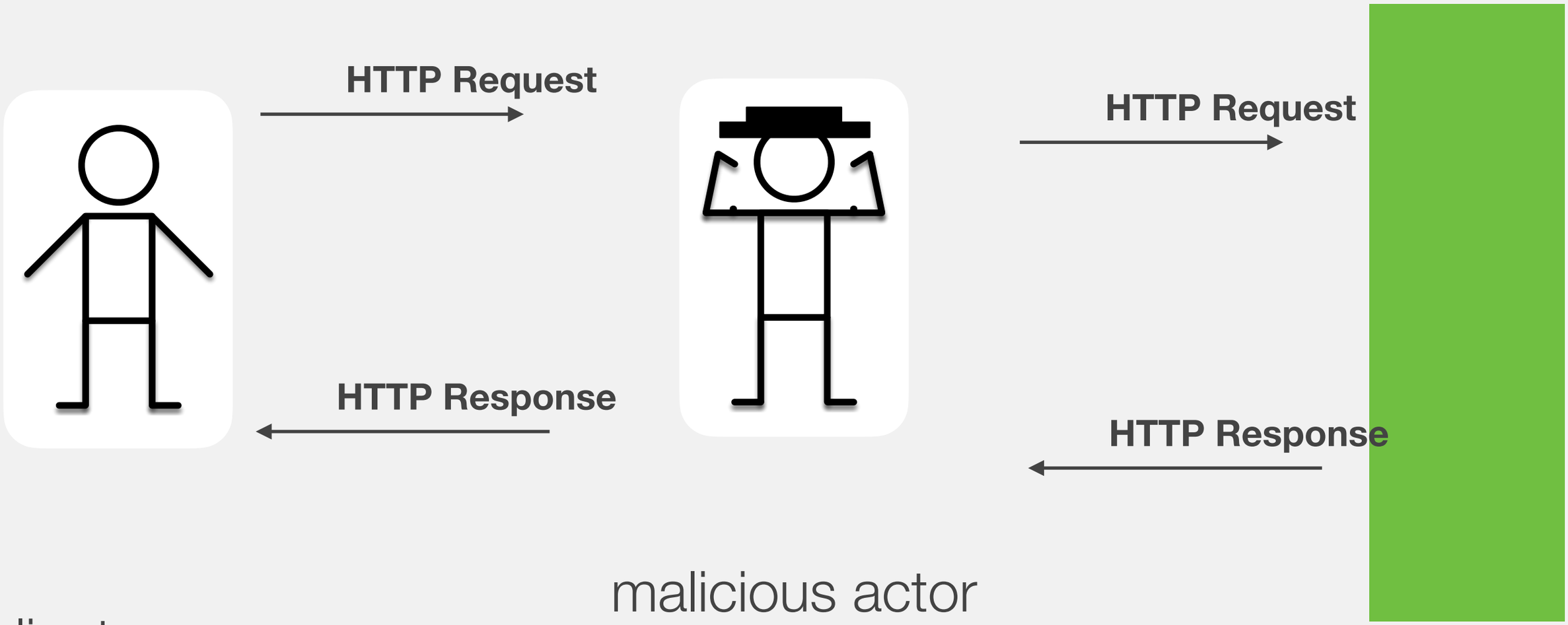
Security Requirements for Web Apps

1. Authentication
    - Verify the ***identify*** of the parties involved
    - Who is it?
2. Authorization
    - Grant ***access*** to resources only to allowed users
    - Are you allowed?
3. Confidentiality
    - Ensure that ***information*** is given only to authenticated parties
    - Can you see it?
4. Integrity
    - Ensure that information is ***not changed*** or tampered with
    - Can you change it?

Security Requirements for Web Apps

- What is being defended?
  - What resources are important to defend?
  - What malicious actors exist and what attacks might they employ?
- Who do we trust?
  - What entities or parts of system can be considered secure and trusted
  - Have to trust **something**!

Web Threat Models: Big Picture



client page
(the "user")

malicious actor
"black hat"

server

Do I trust that this response *really* came from the server?

Do I trust that this request *really* came from the user?

Security Requirements for Web Apps

1. Authentication
   - Verify the ***identify*** of the parties involved
   - Threat: Impersonation. A person pretends to be someone they are not.
2. Authorization
3. Confidentiality
   - Ensure that ***information*** is given only to authenticated parties
   - Threat: Eavesdropping. Information leaks to someone that should not have it.
4. Integrity
   - Ensure that information is ***not changed*** or tampered with
   - Threat: ***Tampering***.

Man in the Middle

- Requests to server intercepted by man in the middle
  - Requests forwarded
  - But… response containing code edited, inserting malicious code
- Or could
  - Intercept and steal sensitive user data

HTTPS: HTTP over SSL

- Establishes secure connection from client to server
  - Uses SSL to encrypt traffic
- Ensures that others can't impersonate server by establishing certificate authorities that vouch for server.
- Server trusts an HTTPS connection iff
  - The user trusts that the browser software correctly implements HTTPS with correctly pre-installed certificate authorities.
  - The user trusts the certificate authority to vouch only for legitimate websites.
  - The website provides a valid certificate, which means it was signed by a trusted authority.
  - The certificate correctly identifies the website (e.g., certificate received for "https://example.com" is for "example.com" and not other entity).

Using HTTPS

- If using HTTPS, important that all scripts are loaded through HTTPS
  - If mixed script from untrusted source served through HTTP, attacker could still modify this script, defeating benefits of HTTPS
- Example attack:
  - Banking website loads Bootstrap through HTTP rather than HTTPS
  - Attacker intercepts request for Bootstrap script, replaces with malicious script that steals user data or executes malicious action

Authentication

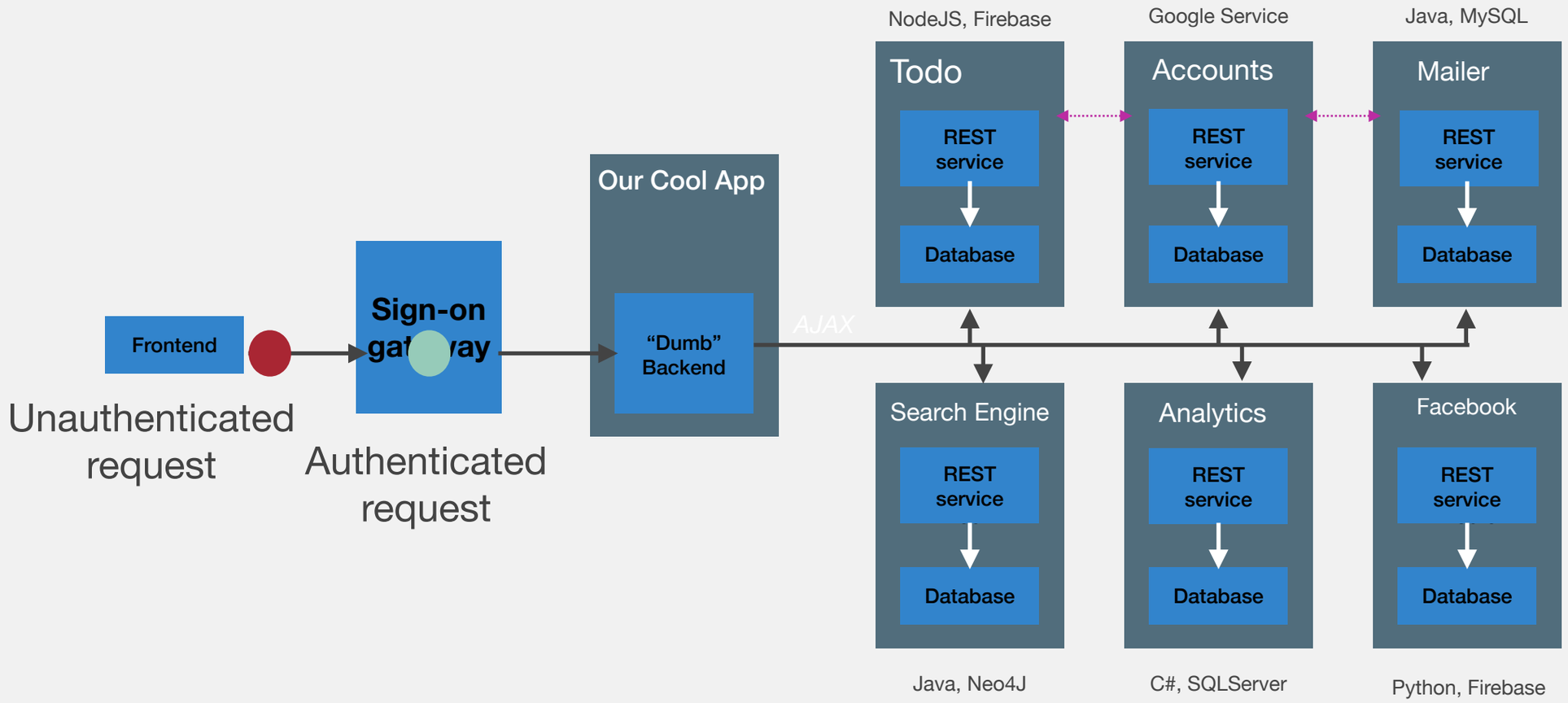
- How can we know the identify of the parties involved
- Want to customize experience based on identity
  - But need to determine identity first!
- Options
  - Ask user to create a new username and password
    - Lots of work to manage (password resets, storing passwords securely, …)
    - Hard to get right (#2 on the OWASP Top 10 Vulnerability List)
    - User does not really want another password…
  - Use an authentication provider to authenticate user
    - Google, FB, Twitter, Github, …

Authentication Provider

- Creates and tracks the identity of the user
- Instead of signing in directly to website, user signs in to authentication provider
    - Authentication provider issues token that uniquely proves identity of user

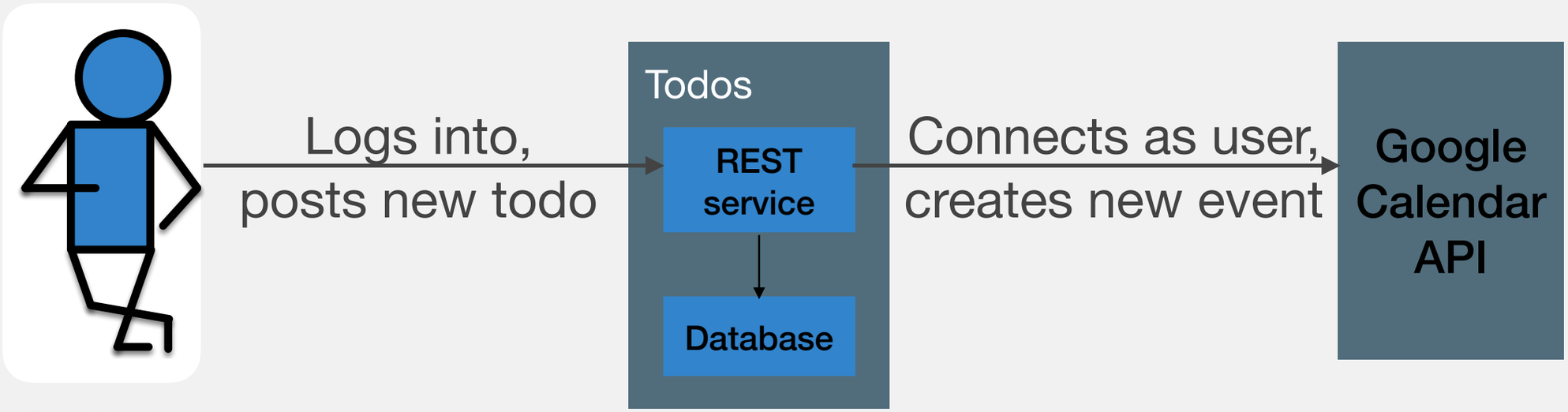
Sign On Gateway

- Can place some magic “sign-on gateway” before out app - whether it’s got multiple services or just one



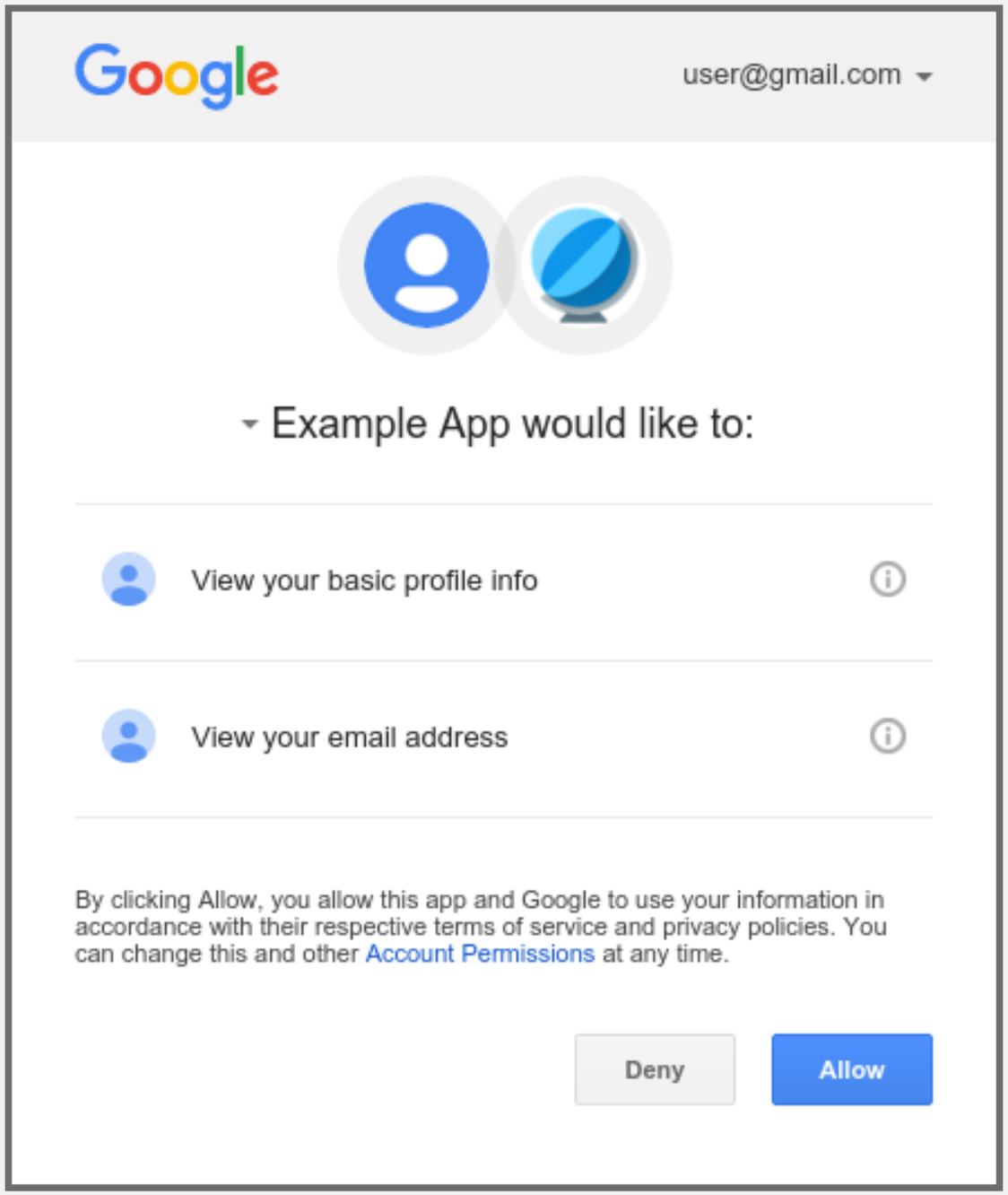
Authentication with Multiple Service Providers

- Let's consider updating a Todos app so that it can automatically put calendar events on a Google Calendar



How does Todos tell Google that it's posting something for Prof Hacker? Should Prof Hacker tell the Todos app her Google password?

We've Got Something for that



OAuth

- OAuth is a standard protocol for sharing information about users from a “service provider” to a “consumer app” ***<u>without</u>*** them disclosing their password to the consumer app

- 3 key actors:
  - User, consumer app, service provider app
  - E.x. “Prof Hacker,” “Todos App,” “Google Calendar”
- Service provider issues a ***<u>token</u>*** on the user’s behalf that the consumer can use
- Consumer holds onto this token on behalf of the user
- Protocol could be considered a conversation…

Top 3 Web Vulnerabilities

- OWASP collected data on vulnerabilities
  - Surveyed 7 firms specializing in web app security
  - Collected 500,000 vulnerabilities across hundreds of apps and thousands of firms
  - Prioritized by prevalence as well as exploitability, detectability, impact

https://www.owasp.org/index.php/Category:OWASP_Top_Ten_Project

#3 - XSS: Cross Site Scripting

- User input that contains a *client-side* script that does not belong
  - A todo item:

```
/><script>alert("LASAGNA FOR PRESIDENT”);</script>
```

- Works when user input is used to render DOM elements without being escaped properly
- User input saved to server may be served to other users
  - Enables malicious user to execute code on other’s users browser
  - e.g., click ‘Buy’ button to buy a stock, send password data to third party, …

#2 - Broken Authentication and Session Management

- Building authentication is hard
  - Logout, password management, timeouts, secrete questions, account updates, …
- Vulnerability may exist if
  - User authentication credentials aren't protected when stored using hashing or encryption.
  - Credentials can be guessed or overwritten through weak account management functions (e.g., account creation, change password, recover password, weak session IDs).
  - Session IDs are exposed in the URL (e.g., URL rewriting).
  - Session IDs don't timeout, or user sessions or authentication tokens, particularly single sign-on (SSO) tokens, aren't properly invalidated during logout.
  - Session IDs aren't rotated after successful login.
  - Passwords, session IDs, and other credentials are sent over unencrypted connections.

#1 - Injection

- User input that contains *server-side* code that does not belong
- Usually comes up in context of SQL (which we aren't using)
  - e.g.,
  - `String query = "SELECT * FROM accounts WHERE custID='" + request.getParameter("id") + "'";`
- Might come up in JS in context of eval
  - `eval(request.getParameter("code"));`
  - Obvious injection attack - don't do this!