CEN 5016: Software Engineering

Spring 2024



Dr. Kevin Moran

Week 6 - Class I: Software Engineering Ethics



Administrivia



- Assignment 4
 - Due Monday
 - Exploring Static Analysis Tools and CI with a simple Python app
 - Accept the Assignment on GitHub Classroom
- SDE Project Part 2
 - Due Friday, March 1st
 - Will get you Feedback on your plan by tomorrow EoD!
 - Two parts:
 - Process & Implementation Snapshot
 - Checkpoint Presentation

Midterm Exam Format



- 2 Parts, In-class exam, closed book, 200 points total
 - Part 1: Multiple Choice
 - 12-15 questions
 - Will test basic knowledge of concepts, select the best answer for each question
 - Part 2: Short Answer Questions
 - 4-5 questions
 - Concepts from class, SE scenarios, answer in a paragraph
 - Covers material from Weeks 1-6
 - You will have the *entire* class period to complete the exam
 - Please bring your UCF ID to the exam

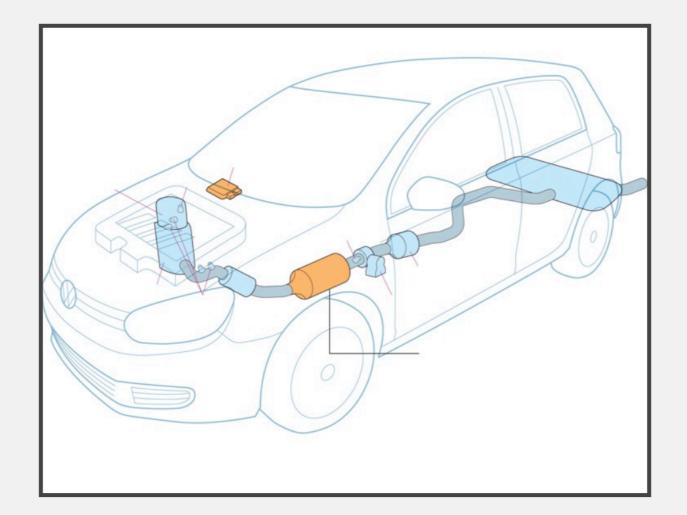
Ethics in Software Engineering







• VW was caught cheating on emissions for Diesel engines





• According to Harvard's Human flourishing program: Human flourishing is composed of five central domains: *happiness and life satisfaction, mental and physical health, meaning and purpose, character and virtue, and close social relationships.*

Why Talk About Human Flourishing?

- Universal Declaration of Human Rights: "All human beings are born free and equal in dignity and rights."
- Declaration of Independence: "We hold these truths to be selfevident..."
- Internal Compass

IN CONGRESS, JULY 4, 1776. The unanimous Declaration of the thirteen united States of America.

Faith

Activity:(Un)Ethical Situations

- Write down a situation where a software engineer might face an ethical decision.
- Why do ethics come into play?
 What would you use to guide your decision making?
- Pair with your neighbor and discuss your answers. Do you agree?
- We will discuss some of your answers!



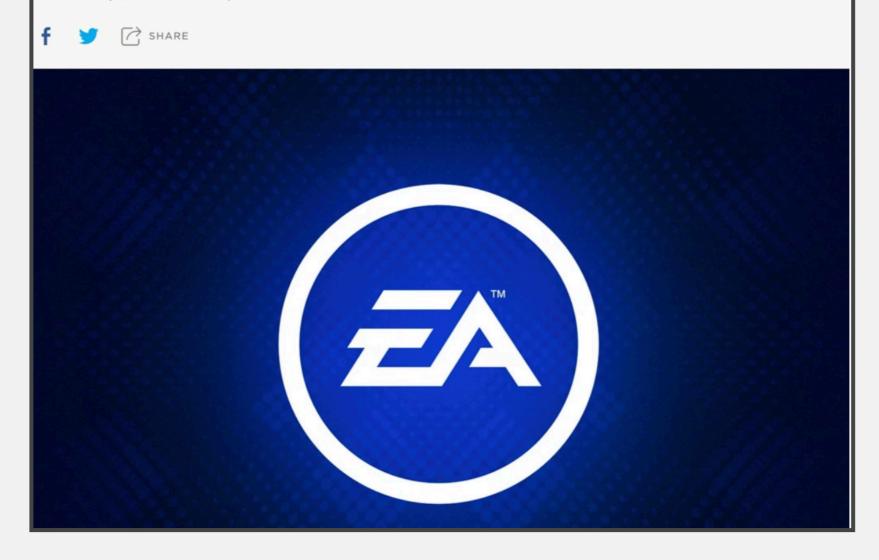
http://tinyurl.com/cen-5016-act5



80

EA calls its loot boxes 'surprise mechanics,' says they're used ethically

'People like surprises,' executive tells UK Parliament By Ana Diaz | @AnaLikesPikachu | Jun 21, 2019, 9:10am EDT



(Un)Ethical Situations







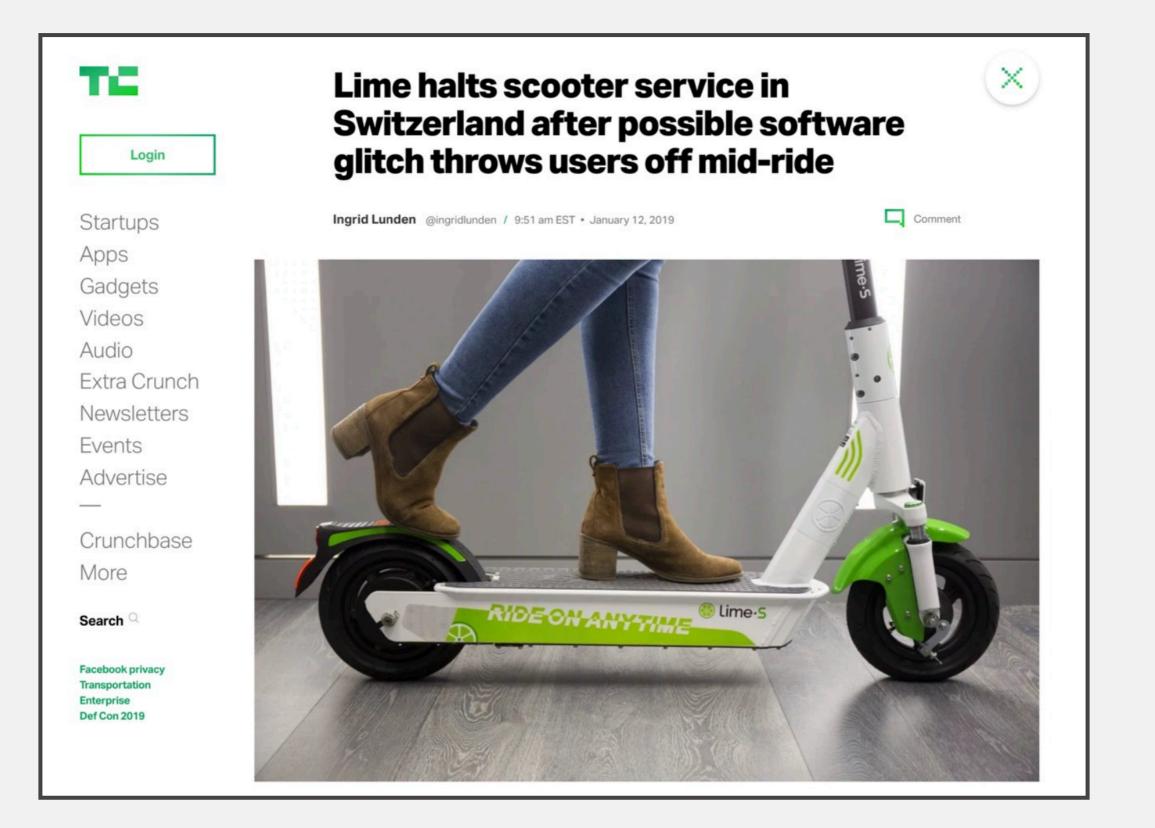




Passengers boarding a Boeing aircraft of the low cost airline carrier Ryanair in Thessaloniki Macedonia Airport, Greece. | Nicolas Economou/NurPhoto/Getty Images

(Un)Ethical Situations







Currently, the AI portrait generator has been trained mostly on portraits of people of European ethnicity. We're planning to expand our dataset and fix this in the future. At the time of conceptualizing this AI, authors were not certain it would turn out to work at all. This is close to state of the art in AI at the moment.

Sorry for the bias in the meanwhile. Have fun!

324 Retweets 65 Quote Tweets 1,243 Likes

Open Intellectual Property Concerns



- Was the data used to train these LLMs obtained illegally?
- Who owns the IP associated with LLM outputs?
- Should sensitive information be provided to LLMs?

ARTIFICIAL INTELLIGENCE / TECH / LAW

The lawsuit that could rewrite the rules of AI copyright



/ Microsoft, GitHub, and OpenAl are being sued for allegedly violating copyright law by reproducing open-source code using Al. But the suit could have a huge impact on the wider world of artificial intelligence.

Whoops, Samsung workers accidentally leaked trade secrets via ChatGPT

ChatGPT doesn't keep secrets.



/ The suit claims generative AI art tools violate copyright law by scraping artists' work from the web without their consent.

By James Vincent, a serior reporter who has covered AI, robotics, and more eight years at The Verge. Jan 16, 2023, 628 AM EST |] <u>27 Comments / 27 New</u> **f** *O*

By Cecily Mauran on April 6, 2023 🕴 🕺 🖬

Twitter Cropping Photos





Twitter Cropping Photos





Tony "Abolish (Pol)ICE" Arcieri 🔗 @bascule

Trying a horrible experiment...

Which will the Twitter algorithm pick: Mitch McConnell or Barack Obama?



6:05 PM · Sep 19, 2020 · Twitter Web App











TheArtGun COMMS OPEN @TheArtGun Replying to @bascule What if we adjust the contrast



10:36 PM - Sep 19, 2020 - Twitter Web App 35 Retweets 5 Quote Tweets 102 Likes

17

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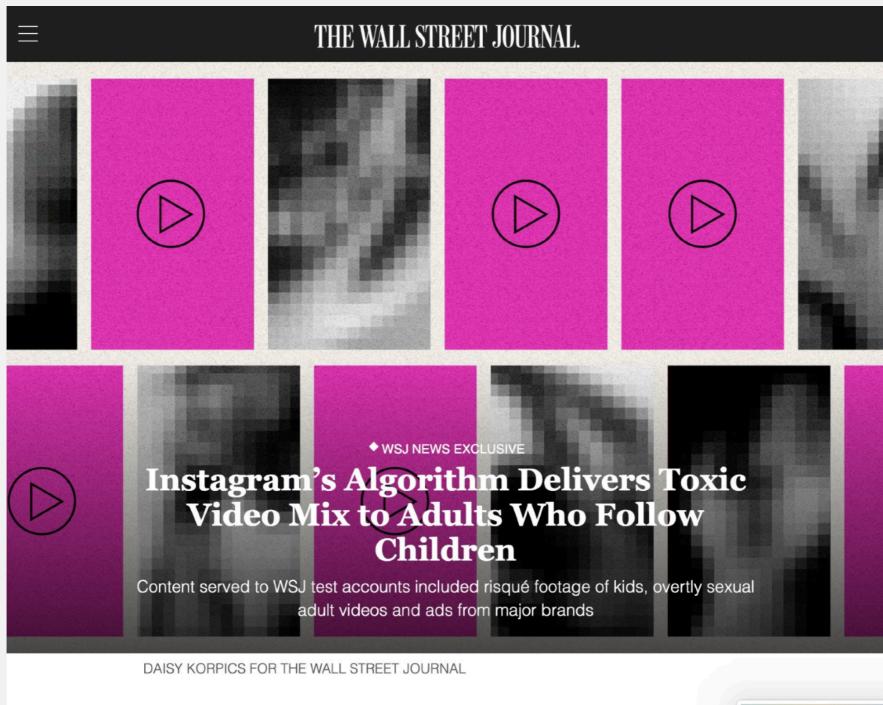
7	dominictarr commented 7 days ago	Owner	•••
	dominictarr commented 7 days ago	Owner	
0	limonte commented 7 days ago • edited -		
1	dominictarr commented 6 days ago	Owner	
>	XhmikosR commented 6 days ago		
	jaydenseric commented 6 days ago		••
	There is a huge difference between not maintaining a repo/package, vs giving it away to (which actually takes more effort than doing nothing), then denying all responsibility to f affects millions of innocent people.		
	👍 884 👎 162 😑 7 😕 16 💗 18		

Self-Driving Cars



Uber self-driving car involved in fatal crash couldn't detect jaywalkers The system had several serious software flaws, the NTSB said. 25 1131 Steve Dent, @stevetdent 11.06.19 in Transportation Shares Comments Self Driving Top mounted lidar units provide a 360" Side and rear facing 3-dimensional scan of the environment cameras work in Vehicle (SDV) collaboration to construct a continuous view of the Overview vehicle's surroundings Roof mounted antennae provide GPS Forward facing camera array focus both Self-Driving System Sensors close and far field, watching for braking positioning and vehicles, crossing pedestrians, traffic wireless data lights, and signage capabilities Rear facing cameras for UBER lane changes x1 narrow FOV forward stereo camera for long range sensing 360' x5 wide FOV radar cameras for coverage 360° medium range imaging x12 ultrasonia ensors on sides for additional coverage Custom designed compute and storage allow for real-time processing of data while a fully integrated cooling solution x4 OEM x8 ultrasonic keeps components running optimally surround view sensors on cameras for front/rear 360° close bumper for range imaging close range sensing CONFIDENTIAL BUSINESS INFORMATION, EXEMPT FROM DISCLOSURE UNDER FOR UBER ATS UBER NTSB 0002435 Confidential Treatment Requested / Exempt from Disclosure under FOIA

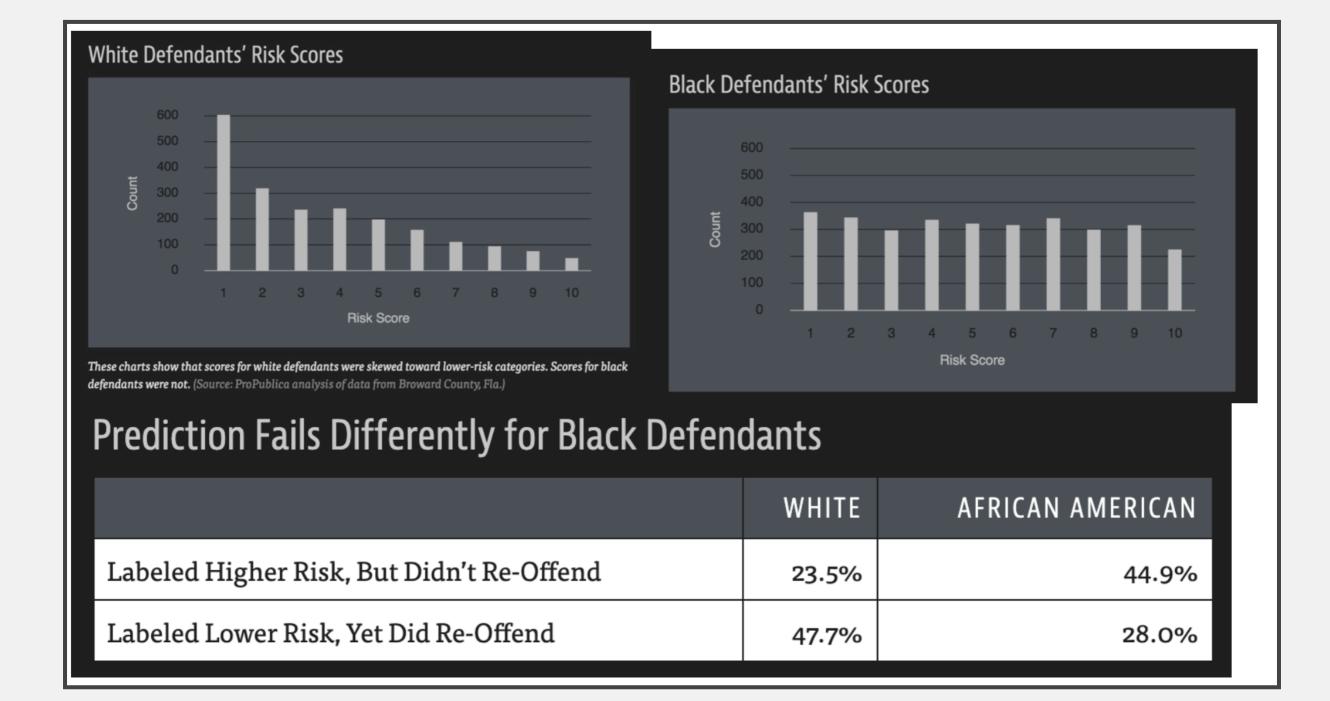




By <u>Jeff Horwitz</u> Follow and <u>Katherine Blunt</u> (Follow) Nov. 27, 2023 5:30 am ET







Algorithms affect: Where we go to school

Access to money

Algorithmic Bias

- Access to health care
- Receiving parole
- Possibility of Bail
- Risk Scores

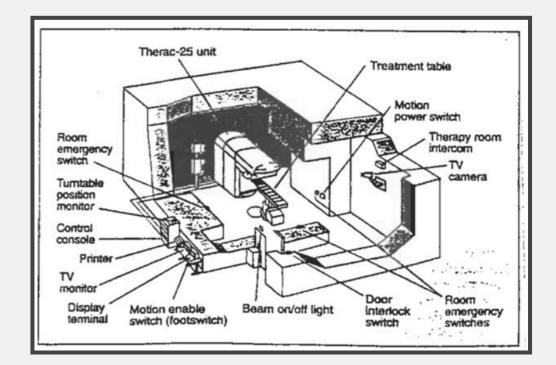




Therac-25

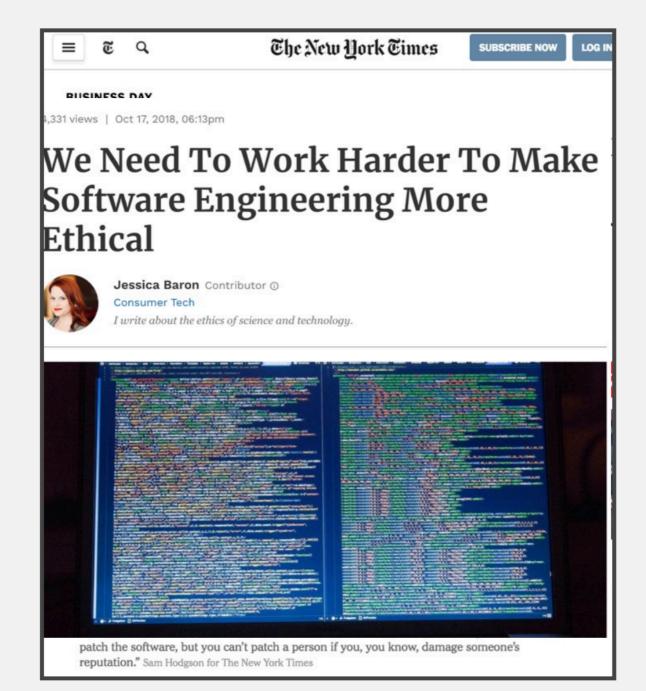


- Bug (race-condition) in software lead to at least 6 deaths
- Traced to: Lack of reporting bugs
- Lack of proper due diligence
 Engineers were
 overconfident, removed
 hardware locks
- Race condition of 8 seconds could lead to problems



STEM. REAM DEADY		
		VERIFI
	ACTUAL 0.000000 0.270000 0.270000 0.000000 14.200000 14.200000 1.000000 0.000000	BEAM TYPE: E ENERGY (KeV): ACTUAL PRESCRIBED 0.000000 0.000000 200.000000 200.00000 0.270000 0.270000 0.000000 0.000000 0.270000 0.270000 0.000000 0.000000 14.20000 14.20000 1.000000 0.000000 0.000000 0.000000 0.000000 0.000000





ACM Code of Ethics

- As an ACM member I will
 - Contribute to society and human wellbeing.
 - Avoid harm to others.
 - Be honest and trustworthy.
 - Be fair and take action not to discriminate.
 - Honor property rights including copyrights and patent.
 - Give proper credit for intellectual property.
 - Respect the privacy of others.
 - Honor confidentiality.









 Research shows that the code of ethics does not appear to affect the decisions made by software developers.

Does ACM's Code of Ethics Change Ethical Decision Making in Software Development?

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ABSTRACT

Ethical decisions in software development can substantially impact end-users, organizations, and our environment, as is evidenced by recent ethics scandals in the news. Organizations, like the ACM, publish codes of ethics to guide software-related ethical decisions. In fact, the ACM has recently demonstrated renewed interest in its code of ethics and made updates for the first time since 1992. To better understand how the ACM code of ethics changes softwareThe first example is the Uber versus Waymo dispute [26], in which a software engineer at Waymo took self-driving car code to his home. Shortly thereafter, the engineer left Waymo to work for a competing company with a self-driving car business, Uber. When Waymo realized that their own code had been taken by their former employee, Waymo sued Uber. Even though the code was not apparently used for Uber's competitive advantage, the two companies settled the lawsuit for \$245 million dollars.





- How do we apply ethics to a field (Software Engineering) that is changes so often?
- Remember the Dominos case? The ADA law was written before the first website (1990)
- To handle this uncertainty about the future, let's focus on three questions we can ask to remind ourselves to focus on promoting human flourishing.



- Three questions to promote human flourishing
- 1.Does my software respect the humanity of the users?
- 2.Does my software amplify positive behavior, or negative behavior for users and society at large?
- 3.Will my software's quality impact the humanity of others?





1.Does my software respect the humanity of the users?

Humane Design Guide



https://www.humanetech.com/

Use this worksheet to iden	ntify opportunities for Humane	What are Human Sensitivities?		
Product or feature:		Human Sensitivites are ins	tincts that are	
Value proposition:		often vulnerable to new technologies.		
Measure of success:				
uman Sensitivity	We are inhibited when	What inhibits	We are supported when	Opportunity to improve
Emotional	We are stressed, low on sleep, afraid or	Artificial scarcity	Design engenders	O High
What we feel in our body		 Urgency signalling 	calm, balance, safety,	Ig.
and in our physical health.	emotionally exhausted.	 Constant monitoring 	pauses and supports	Ĭ
	,	Optimizing for screentime	circadian rhythms.	O Low
Attention	Attention is physiologically	Constant context switching		0
How and where we focus		Many undifferentiated choices	Enabled to bring more	Ŷ
our attention.	drawn, overwhelmed or fragmented.	Fearful information No stopping gues (o g infinite seroll)	focus and mindfulness.	Ŷ
	nagmenteo.	 No stopping cues (e.g. infinite scroll) Unnecessary movement 		0
Sensemaking		Facts out of context	Franklad to secondary	0
How we integrate what we	Information is fear-based, out of context, confusing, or manipulative.	 Over-personalized filters 	Enabled to consider, learn, express and feel	Y
sense with what we know.		· Equating virality with credibility	grounded.	Î
		Deceptive authority (ads vs. content)	grounded.	0
Decisionmaking	Intentions and agency are not solicited nor supported.	Avatars to convey authority	For the day of the second	0
How we align our actions		 Stalking ads and messages 	Enabled to gain agency, purpose, and mobilization	I
with our intentions.		 Push content models 	of intent.	Ĭ.
		 Serving preference over intent 	of mon.	0
Social Reasoning		Quantified social status	Enabled to connect more	0
How we understand and	Status, relationships or self-image are manipulated.	 Viral sharing 	safely and authentically	I
navigate our personal		 Implied obligation 	with others.	Ĭ
relationships.		Enabling impersonation		0
Group Dynamics		Suppressing views and nuance	Enabled to develop a	0
How we navigate larger	Excluded, divided or mobilized through fear.	 Enabling ad hominem or hate speech 	sense of belonging and	Ĭ
groups, status, and		 Enabling viral outrage 	cooperation.	Î
shared understanding.		 Lack of agreed-upon norms 		0



https://www.humanetech.com/

- Provides a template for considering a piece of software, and asking questions to help us arrive at a "humane design"
- Consider 6 human sensitivities: Emotional, Attention, Sense making, Decision making, Social Reasoning, and Group Dynamics

Human Sensitivity	We are inhibited when	What inhibits	We are supported when	Opportunity to improve
Attention How and where we focus our attention.	Attention is physiologically drawn, overwhelmed or fragmented.	 Constant context switching Many undifferentiated choices Fearful information No stopping cues (e.g. infinite scroll) Unnecessary movement 	Enabled to bring more focus and mindfulness.	



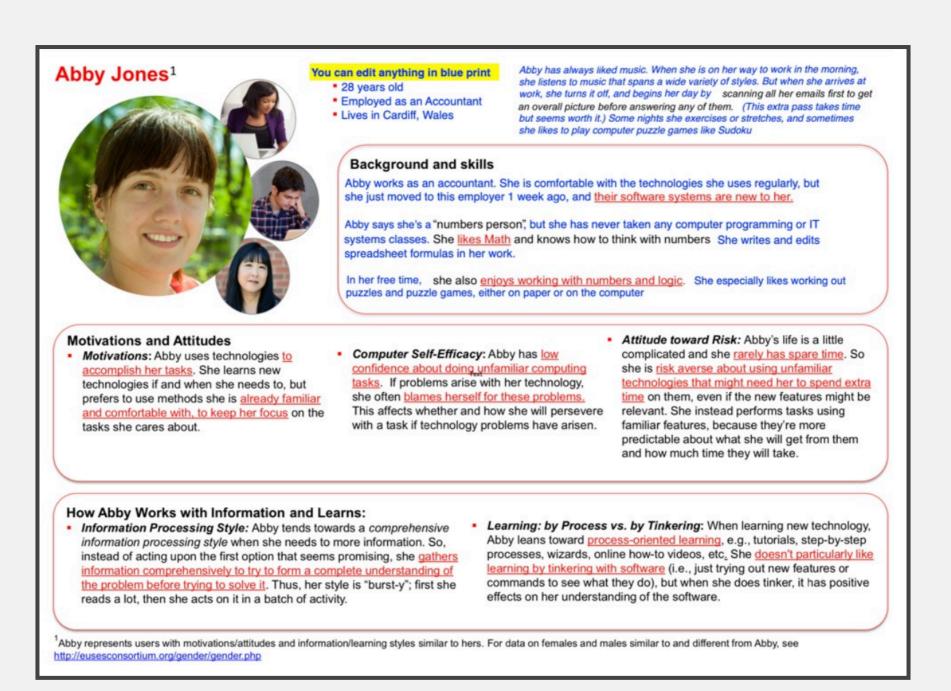
https://www.humanetech.com/

- After analysis step, develop plan of action:
- 1. In what ways does your product/feature currently engage Human Sensitivities?
- 2. How might your product/feature support or elevate human sensitivities?
- 3. Action Statement

GenderMag



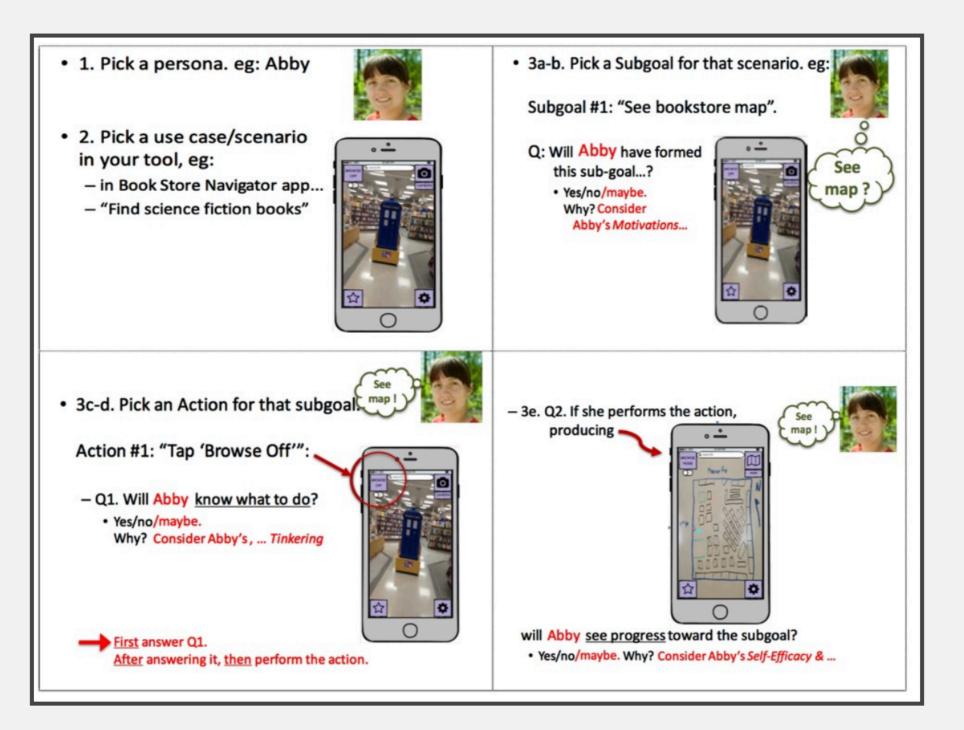
https://www.gendermag.org



GenderMag



https://www.gendermag.org



User-Centered Design



Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:

Customer collaboration over contract negotiation

Individuals and interactions

Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

Jon Kern

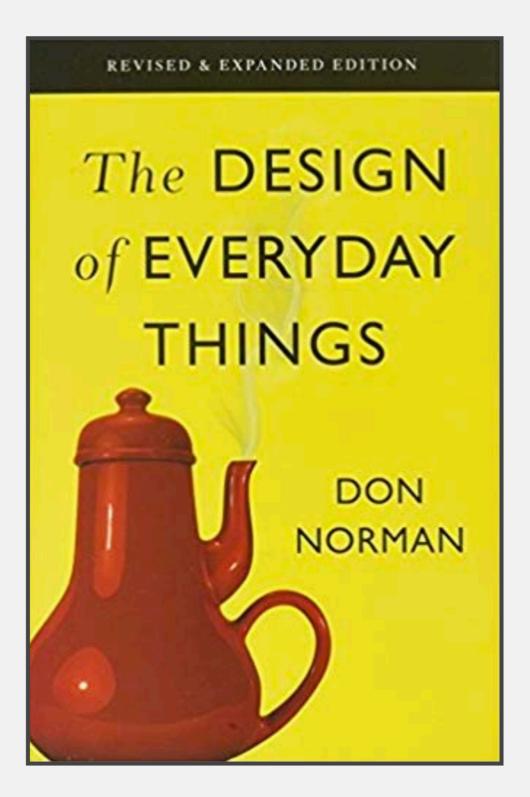
Kent Beck Mike Beedle Arie van Bennekum Alistair Cockburn Ward Cunningham Martin Fowler

James Grenning Robert C. Martin Jim Highsmith Steve Mellor Andrew Hunt Ken Schwaber **Ron Jeffries** Jeff Sutherland Dave Thomas **Brian Marick**

Agile



 User-centered design tries to optimize the product around how users can, want, or need to use the product, rather than forcing the users to change their behavior to accommodate the product.



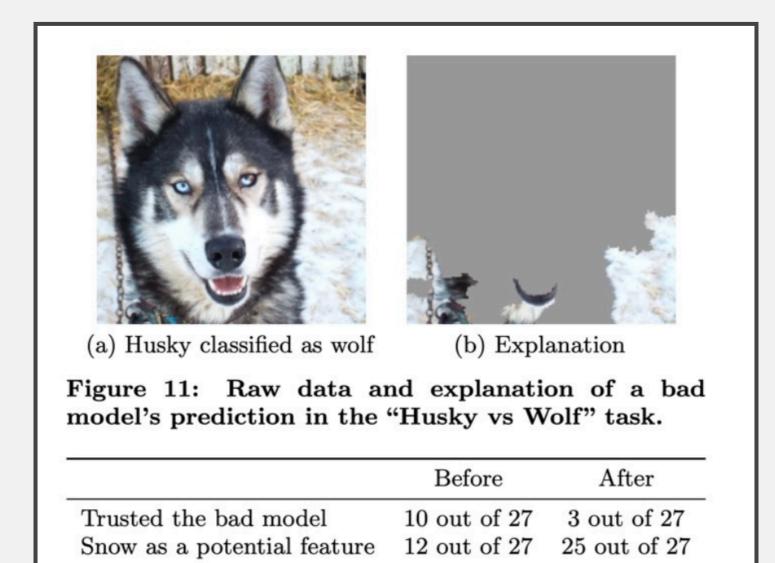


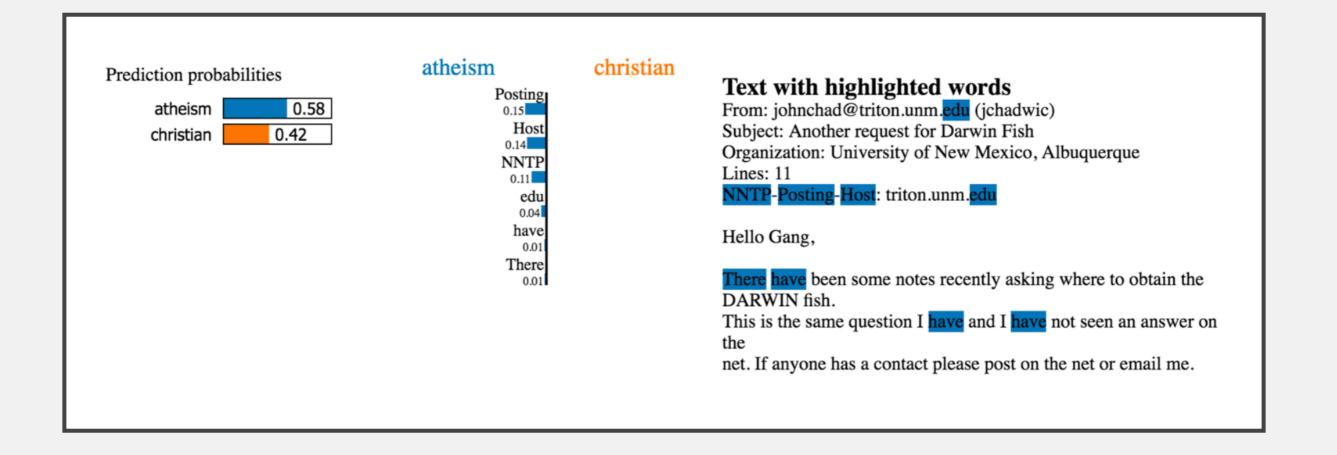


2.Does my software amplify positive or negative behavior for users and society at large?

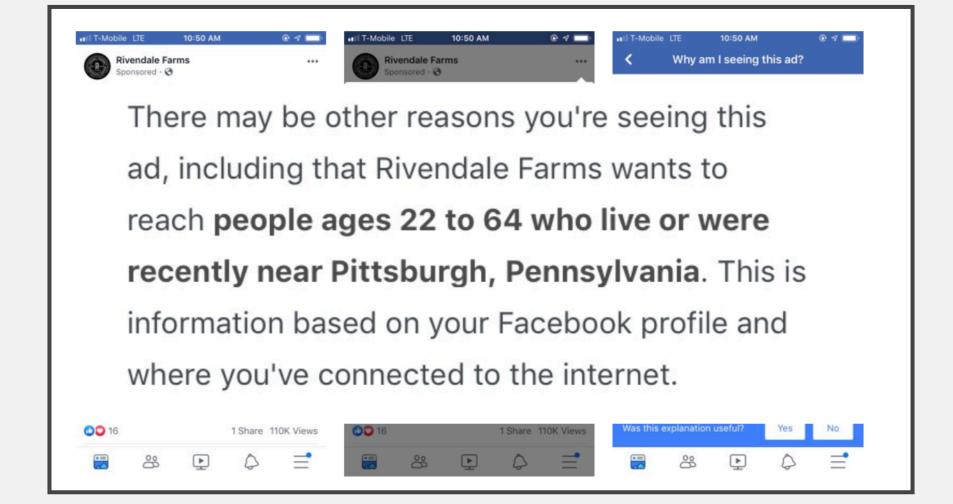
Dog vs. Wolf





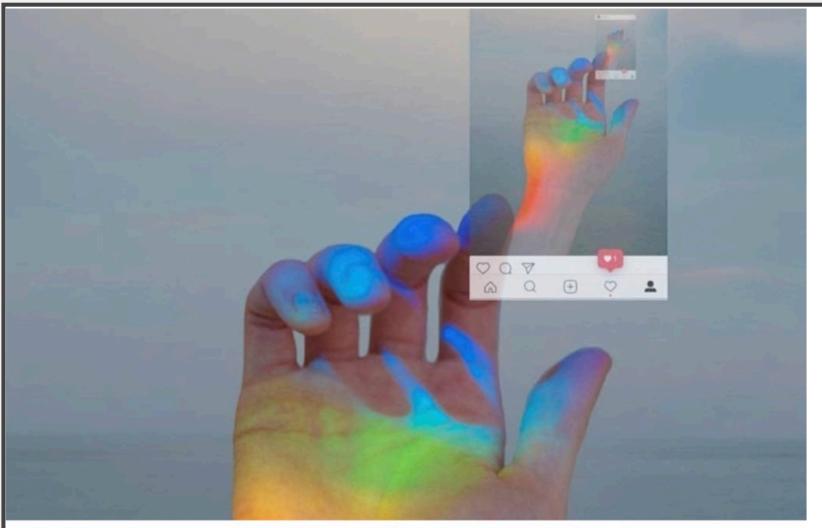






Explain "Why" to Customers





@dovneon

What Instagram removing likes may mean for influencers and our self-esteem

SCIENCE & TECH - FEATURE

The decision could have a positive impact on the way people use the platform, but harm those trying to use it professionally

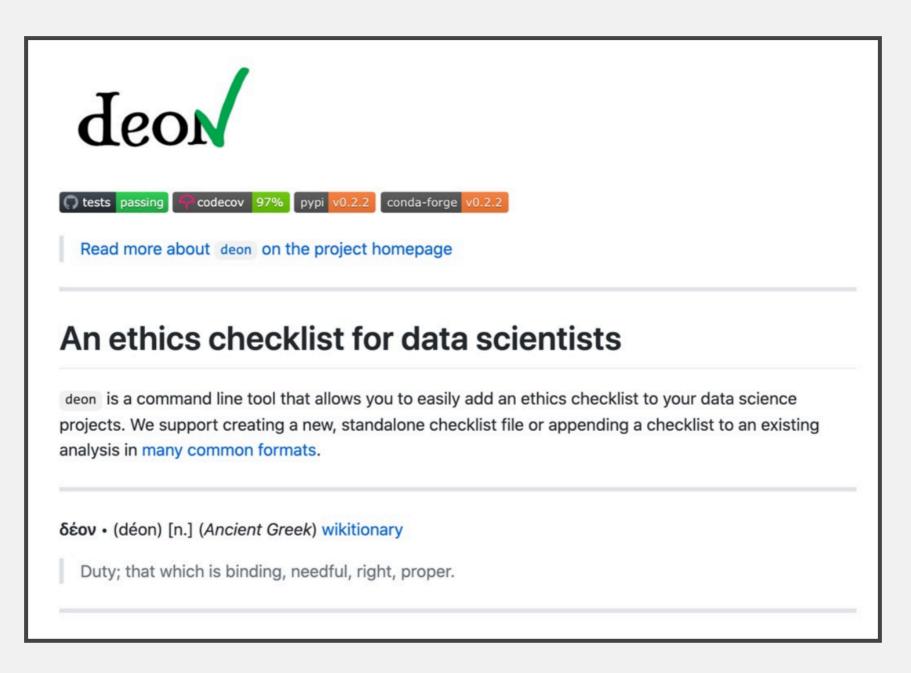


- You should have real humans dedicated to monitoring and responding to your community.
- You should have community policies about what is and isn't acceptable behavior.
- Your site should have accountable identities.
- You should have the technology to easily identify and stop bad behaviors.
- You should make a budget that supports having a good community, or you should find another line of work.





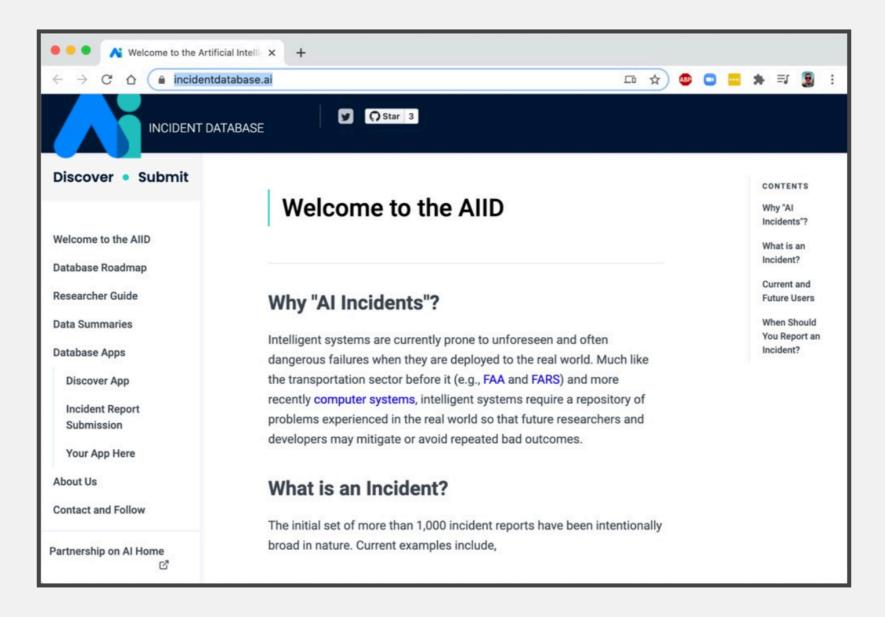
https://github.com/drivendataorg/deon



Al Incident Database



https://github.com/drivendataorg/deon





Will my software's quality impact the humanity of others?

Software Quality



• Quality has long been considered

lotable quality attributes include:	
accessibility	mobility
accountability	 modifiability
accuracy	modularity
adaptability	 observability
administrability	operability
affordability	 orthogonality
agility [Toll] (see Common Subsets below)	 portability
auditability	precision
autonomy [Erl]	 predictability
availability	 process capabilities
compatibility	 producibility
composability [Erl]	 provability
configurability	 recoverability
correctness	relevance
credibility	 reliability
customizability	 repeatability
debugability	 reproducibility
degradability	resilience
determinability	 responsiveness
demonstrability	 reusability [Erl]
dependability	 robustness
deployability	 safety
 discoverability [Erl] 	 scalability
distributability	 seamlessness
durability	 self-sustainability
effectiveness	 serviceability (a.k.a. supportabil
efficiency	 securability
• evolvability	simplicity
extensibility	 stability
failure transparency	 standards compliance
fault-tolerance	 survivability
fidelity	 sustainability
flexibility	 tailorability
inspectability	 testability
installability	timeliness
integrity	traceability
interchangeability	 transparency
interoperability [Erl]	ubiquity
learnability	 understandability
localizability	 upgradability
maintainability	vulnerability
manageability	usability



- Ethics applies and is formalized in many professional fields: medical, legal, business, and engineering.
- The first codes of engineering ethics were formally adopted by American engineering societies in 1912-1914. In 1946 the National Society of Professional Engineers (NSPE) adopted their first formal Canons of Ethics.



- "hold paramount safety, health and welfare of the public"
- Citigroup Center, Designed by Structural engineer William LeMessurier
- Followed calculations required by building codes
- Civil Engineering student Diane Hartley realized there was a problem
- Tests showed that winds needed to bring it down would happen every 55 years

Professional Ethics

- Professional ethics encompass the personal, and corporate standards of behavior expected by professionals.
- First three "professions"
 - -Divinity,
 - -Law
 - -Medicine

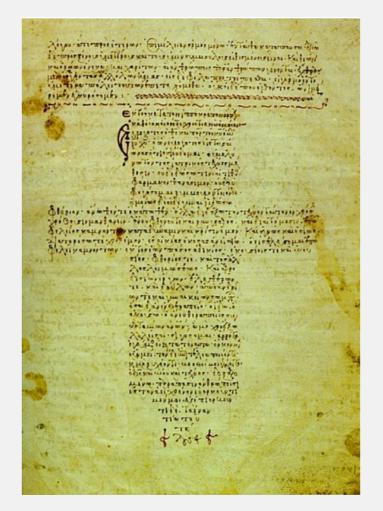




Medicine - Intrinsic



- Hippocratic Oath ~450 BC
- "Do no Harm"







Bar regulates behavior Oath to follow rules Malpractice





- Not every mistake is legal malpractice. For malpractice to exist:
- Attorney must handle a case inappropriately due to negligence or with intent to harm And cause damages to a client

Discussion: What Should We Do???







These questions are the *start* of the *conversation*, but as technology evolves, we must be *vigilant* to ensure we are promoting human flourishing